

Brandy Butler

From: Angie Calhoun
Sent: Friday, December 29, 2017 11:41 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170272
Attachments: Another service charge on top of the ones we are already paying for by the Power Companies . . . ; Duke Energy Funding request; Duke Electric Rate Hike; Duke Irma Costs-Rate Increase; E-Form Other Complaint TRACKING NUMBER 125550; FW Utility rates go up.

[Correspondence for docket 20170272](#)

From: Diane Hood
Sent: Friday, December 29, 2017 11:40 AM
To: Angie Calhoun
Subject: To CLK Docket 20170272

Copies on file. DHood

Brandy Butler

From: John Schmidt <jsp2000@outlook.com>
Sent: Thursday, December 28, 2017 10:34 AM
To: Consumer Contact
Subject: Duke Irma Costs-Rate Increase

I'd like to see the Florida Public Service Commission turn down or take a hard line on Duke's request to recover storm damage costs from customers. Duke is for profit business and has a very solid balance sheet, EPS each year that increase and yet wants consumers to take all the risk. Maybe I don't understand how Utility Companies work but we've wasted billions on Nuke plants that never started up and or the permit process and each time the consumer is asked to pay the tab. In a hurricane prone area one of the risks of doing business is storm damage. Why don't they take profits and put a larger percentage aside for these costs? If you rubber stamp this maybe it's time to take a serious look at the PSC and what role you play. Do some research on DUK as a publicly traded company and see how you justify this added cost to its customers. With almost a 25% EBIT performance how justified is it to pass damage costs to consumers? Are other companies allowed to do this in such a direct manner?

This seems to be a situation whereas the utilities are subsidized by the consumer, have no downside risk and then pay shareholders profits/returns via dividends. One option would be to cut the dividend from the people that can afford rather than to spread the cost to a lot of fixed income people who cannot afford it.

John Schmidt
1320 Johns Cove Lane
Oakland, FL 34787
407-670-4792

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Friday, December 29, 2017 10:46 AM
To: FloridaPower.FPSC@pgnmail.com
Cc: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 125550

Email sent to FloridaPower.FPSC@pgnmail.com with CC to PSC.

CUSTOMER INFORMATION

Name: Dorothy Beach
Telephone: (727) 785-9845
Email: dbeach12@tampabay.rr.com
Address: 2508 Highland Acre Dr Clearwater FL 33761

BUSINESS INFORMATION

Business Account Name: Dorothy Beach
Account Number: 78385-68118
Address: 2508 Highland Acre Dr Clearwater FL 33761

COMPLAINT INFORMATION

Complaint: Other Complaint against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Please don't let Duke Energy raise the rate on our power. My 92yr old mother with dementia is on a fixed income and I stay at home with her. Her Social Security just had a increase this next next year of \$6.00. That pays for a prescription for her each month. Duke has had a windfall of money due to the Crystal River Nuclear plant. They also don't maintain there High Tension power line overgrowth. The penny for Pinellas was past for Supposed Storm Drain maintenance that we pay Property tax on that.

Brandy Butler

From: Angie Calhoun
Sent: Friday, December 29, 2017 11:10 AM
To: Diane Hood
Subject: FW: Utility rates go up.

Did you get this one?

-----Original Message-----

From: Bev DeMello
Sent: Friday, December 29, 2017 10:36 AM
To: Angie Calhoun
Cc: Rhonda Hicks
Subject: FW: Utility rates go up.

Just making sure you received this.

Thanks.

-----Original Message-----

From: Laura Vincenti [mailto:vincenti_laura@yahoo.com]
Sent: Friday, December 29, 2017 10:22 AM
To: PSC Media
Subject: Utility rates go up.

As, Floridians recover from hurricane Irma the consumer is once again asked to cover bad choices and decisions the Utility companies have made. Duke Energy has continually given Pinellas County bad service. Duke Energy already has charged the highest rates in the state. Duke Energy has no rights to turn around and charge their customers for their incompetence

We were charged for \$800 million for a nuclear facility that was never built. We thought as, customers we were going to see some relief when Duke Energy reached a settlement with regulators.

Irma came up the back of Florida that required a massive response. Duke Energy failed to meet its promise of quickly restoring power. We went five days without power. We were the lucky ones. Others in Pinellas County went weeks.

What is unforgivable of Duke Energy is that it cut its annual tree trimming budget from \$9.9 million to \$7.4 million before the storm. Tampa Electric has a smaller utility had a budget of \$10.7 for the year. Duke Energy wants their customer to foot the bill for their financially bad choices and decision. No, we were not the one who make those financially bad choices and decision. How long will you allow the foot of Duke Energy to step on the necks of the consumers?

We the consumer have a voice. Our voice is at the voting polls to elect Officials of our Cities, Counties, and State. Alabama election is just the start of the people voices being heard.

I know most likely I will not hear back personally from anyone on the Florida Public Service Commission, but we do have a voice and we do have social media where we can be heard.

Thank you,

Brandy Butler

From: Diane <dohall1@aol.com>
Sent: Thursday, December 28, 2017 12:40 PM
To: Consumer Contact
Subject: Duke Electric Rate Hike

So now Duke Energy is trying to get us customers to pay more in order to offset their unpreparedness and business losses during Hurricane Irma. It is strongly hoped that you, The Fla PSC - charged with looking out for us consumers at the mercy of utility monopolies - will deny their request.

The proposed additional charge by Duke Electric would adversely affect all of us who are already reeling from/trying to afford the more than 100% Rate Hike for water that was passed this fall by Utilities Inc with the PSC's blessing. We have no choice but to be gouged by water bills that have more than doubled overnight, and now another provider of a life's necessity is looking to charge us beleaguered customers more.

It's sincerely hoped that this time you will do what the agency's name says and actually give Service to the Public - us residents of Fla - and work on behalf of Us - The Public this time instead of looking out for billion dollar utility monopolies.

Diane O'Halloran
Longwood

Sent from my iPhone

Brandy Butler

From: michael mcpherson <Michael_McPherson@hotmail.com>
Sent: Thursday, December 28, 2017 11:17 PM
To: Consumer Contact
Subject: Duke Energy Funding request

To The PSC Board:

I have recently read something regarding Duke Energy filing a petition with you to "Recover" an estimated \$381 million dollars in costs for Hurricane Irma damages.

I am honestly shocked and would be appalled if you even considered approving such a request. This company is obviously mismanaged financially considering the fact that they have had NUMEROUS years to prepare and save a contingency funding account. Florida has not had a Hurricane Irma damaging event for many years and yet, this company continues to place the weight on the CUSTOMER...

I have only recently move to Florida in early 2017 and having experienced MANY different electrical companies in my years of moving around, I have NEVER seen such horrible service and financial management.

If you continue to allow a company to rape its constituents of their hard earned money even when they have provided funds at an exuberantly overpriced rate for years, then you as a board may need to be replaced as well.

This company has solely brought me to the conclusion that the State of Florida is NOT worth staying in at all

Brandy Butler

From: Steve D. Melone <Steve@Melone.us>
Sent: Friday, December 29, 2017 7:22 AM
To: Consumer Contact
Subject: Another service charge on top of the ones we are already paying for by the Power Companies? . . .

I'm confused as to why we, the consumers, should have to pay for the recovery cost of restoring power to us, we that pay taxes on our property, food, drinks, gas, and every other thing that we have to live with!

When a business chooses to do business in a state and then they have to pay to correct some issues that have occurred, it is the responsibility of that company to pay for the cost, not the people that live here. Case in point, if I were to open up a business, oh, let's say a computer repair shop, in the state and there is a problem that would cause that business to have to pay for repairs, should the tax payers have to pay for the repairs or upgrades? No! I made the choice to do business here hence it is my responsibility to repair or upgrade my equipment.

The request for a rate service charge addition is not because of anything that we, as power users did, yet rather mother nature. So why should we have to pay for it? And this is especially true when that business makes a lot of money in running their business and having the consumers pay for their services.

You should reconsider the Hurricane IRMA service charge that is being proposed by these companies.

Thank you for your time in this matter.

Steve & Nancy Melone

2854 Spring Oak Court

Palm Harbor, FL 34684

727-781-3503

www.Melone.us