CORRESPONDENCE 1/2/2018 DOCUMENT NO. 00012-2018

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Julia Capoverdi

Electric Utility Provider: El801 - Duke Energy

Zip Code: 32707

Category: Information provided by electric utility provider after the storm

Comments: Do not allow this company to raise their rates after Irma. This is absolutely ridiculous. They haven't had a major hurricane to recover from in over a decade. The excess charges we've paid since 2004 plus the government disaster relief that was provided should more than cover what was spent. Maybe their executive staff should take cuts instead to cover the overage. Allowing a monopoly (that is allowed for god knows why) to continuously screw over Florida residents is a disgrace. Everyone involved should feel ashamed of themselves.