

Brandy Butler

From: Office of Commissioner Brown
Sent: Wednesday, January 24, 2018 3:17 PM
To: Commissioner Correspondence
Subject: FW: Pluris Rate Increase Docket # 20170166

Please place the following email in Docket Correspondence, Consumers and their Representatives, in Docket No. 20170166-WS. Thank you.

From: Greg Lusch [<mailto:greglll@aol.com>]
Sent: Wednesday, January 24, 2018 3:07 PM
To: Office of Commissioner Brown
Subject: : Pluris Rate Increase Docket # 20170166

For your Attention:

Commisioner Brown, the current rate increase requested by Pluris includes many items that in my opinion should be paid for by Pluris as Capital Expensed items. Pluris is requesting approval of Customer funded rate increases for a building, Meters and a Billing monitor system.

Due to extreme customer dissatisfaction with Water Quality, Water Price and Customer service Pluris made the business decision to expend funds to improve their business practices.

As there are a majority of Pluris customers committed to explore an Orange County buyout of Pluris and if this action were to come to fruition Pluris would be compensated for all Capital holdings in the purchase price, yet they are also asking to be reimbursed by this rate increase request. This would mean Pluris would be compensated twice for these capital items. Once in the Purchase price and secondly by the rate increase if PSC approves it.

As Pluris customers have suffered through High Water and Sewage Treatment prices for so long as well as poor quality water (High TTHM levels) requiring customers to purchase bottled water I strongly voice my opposition to this unwarranted rate increase.

Thank you for your attention.

Greg Lusch Wedgefield Resident and Pluris Customer.