

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Wednesday, January 31, 2018 12:02 PM  
**To:** 'bluegrass12000@yahoo.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Utility Rates

Good morning Ms. Nancy,

We will be placing your comments below in consumer correspondence in Docket No. 20170183 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

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**From:** Ruth McHargue  
**Sent:** Wednesday, January 31, 2018 9:28 AM  
**To:** Records Clerk  
**Cc:** Angie Calhoun; Hong Wang  
**Subject:** RE: Utility Rates

I believe it goes with docket 20170183

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**From:** Brandy Butler **On Behalf Of** Records Clerk  
**Sent:** Wednesday, January 31, 2018 8:26 AM  
**To:** Ruth McHargue  
**Cc:** Angie Calhoun; Hong Wang  
**Subject:** FW: Utility Rates

Good Morning,

Please see the e-mail below. Please let us know whether this needs to be entered in CMS as consumer correspondence, and what docket it should be placed in.

Thank you!

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

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**From:** Nancy [<mailto:bluegrass12000@yahoo.com>]

**Sent:** Wednesday, January 31, 2018 6:54 AM

**To:** Records Clerk

**Subject:** Utility Rates

I don't know about anyone else but my rates have risen to the point that I don't know if I'll be able to afford them when I can finally "retire"!! (Ha that's a joke!! I'm 69 and still working because I must.) I feel that our rates are high enough and that they, the utilities, are making a profit so let them cut their profits a bit and serve us instead of us serving them! I have watched as you have, in particular, increased Duke's rates so that we can pay for 2 plants that aren't even in use, one they couldn't repair and one they aren't even building!! HOW IS THAT YOU SERVING THE PUBLIC?!?!? They are getting tax cuts and regulations removed let them absorb their so called increased expenses with the extra income they'll have from that!!

PLEASE, please, please consider the people you are supposedly serving!!!

Sent from [Mail](#) for Windows 10