

Brandy Butler

From: Dorothy Menasco on behalf of Records Clerk
Sent: Tuesday, January 30, 2018 1:20 PM
To: 'specialistjb@gmail.com'
Cc: Consumer Contact
Subject: Notification of Unaccepted E-filing (E-filing ID = 13056)

The document presented has been reviewed by the Office of Commission Clerk and found to be ineligible for e-filing.

Complaints serve as a valuable source of information to the Florida Public Service Commission (PSC). For your convenience, we have forwarded your complaint to our Office of Consumer Assistance and Outreach, as they handle consumer complaints. If you have any questions, please call our toll-free consumer assistance line at 1-800-342-3552.

For future reference, in order to allow the PSC to more efficiently process customer complaints, all customers are asked to send complaints to the PSC in one of the following manners:

- * Toll-free fax: 1-800-511-0809
- * On-line complaint form: <http://www.floridapsc.com/ConsumerAssistance/ComplaintForm>

OR

- * E-mail to: contact@psc.state.fl.us

Contact the PSC consumer assistance line at 850-413-6100 or toll-free at 1-800-342-3552. The PSC's professional staff helps consumers solve issues with their utility services. For information on services the PSC does and does not regulate, see our brochure titled [When to Call the PSC](#).

Dorothy Menasco
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and media upon request. Therefore, your e-mail communications may be subject to public disclosure.