

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

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Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 33177

Category : Information provided by electric utility provider after the storm

Comments : I won't tell you about Hurricane Irma, which also affected us. I'll tell you about old Hurricane Andrew and the undependable power grid. We were without power for 29 days and had to make my 70 and 80 year old parents as comfortable as I could. I did not succeed. There medical needs were not met because of the loss of power. The struggle was like living in a 3rd world country for a month. My USA should not, at any time, be a 3rd world country! I know of families that were able to use solar and batteries to generate power after the storm. I could not afford this and I believe that FP&L needs to invest in more solar and batteries near our neighborhoods. Or make it easier for customers to buy their own equipment and use it when the grid goes down. That kind of technology should be used wherever they can to prepare for hurricanes, not just rebuilding the same power lines that will go down repeatedly, during simple rainstorms, like in my neighborhood. Thank You.