

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Judy Smith

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 33541

Category : Information provided by electric utility provider after the storm

Comments : The city of Zephyrhills was devastated after the last hurricane. I know Duke probably did the best that they could afterwards but.....the fact remains that there were still way too many people here without electric for more than 2 weeks. This is unacceptable especially in this climate. Duke needs to have better plans in effect for emergencies. Also they charge too much!!! We should be able to choose our own utility company.