

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Steven Casey

Electric Utility Provider : EI802 - Florida Power & Light Company

Zip Code : 32738

Category : Power restoration time

Comments : After the hurricane, waited days for the crews to put the jacks back in place. Was a 15 minute fix if that, and even though I phoned the company, they basically told me to go pound sand. This is unacceptable. They could have sent 1 person to fix it instead of having to wait days. In addition, why can I not use solar panels or other alternative power sources when power goes out? I believe it is unconstitutional and will be voting accordingly. The Public Service Commission is anything but concerned for the "public."