CORRESPONDENCE 2/19/2018 DOCUMENT NO. 01435-2018

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Michael Richardson

Electric Utility Provider: El806 - Tampa Electric Company

Zip Code: 33609

Category: Power restoration time

Comments: When hurricane Irma hit Tampa my tree came down and ripped the teco line off the poll causing homes on my circut loose power also. Teco lied to me and refused to have linemens trucks in my neighborhood come connect the line. They reset the breaker after one day power on for neighbors but stood stern refusing to simply have a lineman already in the area take 5 minutes and attach my line back to the poll.made me wait a WEEK to have this simple task done.we need solar power and less electric manopalies! Uncareing and power abusing companies must be finally a thing of the past!