

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : BOB ODOM

Electric Utility Provider : E1802 - Florida Power & Light Company

Zip Code : 33062

Category : Power restoration time

Comments : I'M ON O2 24/7 ONCE THE POWER GOES OUT I HAVE APRX 3.5 - 4 HOURS OF BATTERY LEFT FOR O2

POWER CAME UP ACROSS STREET BUT NOT HERE.

I DRAINED A 25 L TANK, THEN STARTED DRIVING AND HAD TO STOP EVERY 3 HOURS TO PUT BATTERY UNIT ON AC CHARGER. CAR (MANUFACTURERS) CHARGER WOULD NOT HOLD THE BATTERY UP. MOST PLACES ALLOWED ME TO CHARGE FOR FREE 3 PLACES CHARGED ME 1 FOR \$5.00 AND TWO FOR \$10.00 EACH.

FPL NEEDS TO DO MORE PREVENTIVE MAINTENANCE, AND GET MORE LINES UNDER GROUND. AS I TYPE THIS I'M WATCHING THEM PUTTING UP HIGHER POLES AND ADDING TWO MORE LINES DOWN FEDERAL HIGHWAY