

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Nadine James

Electric Utility Provider : EI801 - Duke Energy

Zip Code : 32703

Category : Other

Comments : Duke needs to stop telling people that don't have power to check the status on their website. Um, we don't have power! Besides the fact that the website doesn't tell you when they'll be in your area or what progress they've made.

Mainly they need to build their infrastructure to withstand strong storms instead of constantly rebuilding and then passing on the "bill" to the customer.

Supporting solar power would be beneficial when the heat is so bad it causes brown-outs.