

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Jenean Lannon

Electric Utility Provider : EM862 - JEA

Zip Code : 32218

Category : Other

Comments : The length of time for restoration of power & information about same was very sporadic. We who have medication(insulin) that needs refrigeration were unable to keep it usable. Trying to get ice of any sort was very difficult to get, even if you could find any, was made more difficult with trees that were down & blocked the roads & water levels that made trying to get around next to impossible. My diabetes isn't too bad, but for others it could have been critical. Also breathing apperatus were sorely missed. I finally chased down a truck on my street to find out any information. Calling & getting a msg. to check the website when there's no internet available was totally absurd. Was that supposed to be helpful? NOT!