

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

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Electric Utility Provider : EI801 - Duke Energy

Zip Code : 34761

Category : Power restoration time

Comments : It was evident once again during Hurricane Irma that the power grid is unreliable when a big storm hits. In my neighborhood, we have wells for water, so when the power is out, we not only don't have power, but we have no running water. If Duke Energy would invest in solar power and batteries, there would be no reason for thousands of homes and businesses to be without power for several days. I personally have invested in solar panels for my home, but because I am required to go through the grid, I still had no power even though my panels were generating power after the storm! The utility companies like Duke Energy should make it easier for customers to be able to use their solar-generated power when the grid goes down. It also makes sense to use clean energy instead of fossil fuels and coal.