

Brandy Butler

From: Angie Calhoun
Sent: Wednesday, March 21, 2018 8:04 AM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 2016101

Consumer correspondence for docket 2016101.

Angie

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, March 20, 2018 5:05 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126231

CUSTOMER INFORMATION

Name: John Kacerosky
Telephone: (407) 339-0308
Email: jkacerosky@cfl.rr.com
Address: 1315 Windsor Avenue Longwood FL 32750

BUSINESS INFORMATION

Business Account Name: John Kacerosky
Account Number:
Address: 1315 Windsor Avenue Longwood FL 32750

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

The dramatic rise in water costs are unbelievable and as a public servant you and your team should have only approved the Utilities Inc. company to equalize the rates over a period of years and not immediately. Our water bills have doubled! Same or less usage as a year ago and twice the cost. I understand that costs needed to be adjusted but doubling our rates in one fell swoop seems extreme and unfair. The rates need to be adjusted back down to where they were and phased in to the new, "equalized" rate structure that they want.