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April 13, 2018

Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32339-0850

Via Electronic Filing

Re: 2018 CLEC Questionnaire of Telepak Networks, Inc.

To whom it may concern:

Please see the enclosed 2018 CLEC Questionnaire of Telepak Networks, Inc.. If there are any questions regarding this filing, please feel free to contact me.

Very truly yours,

BRUNINI, GRANTHAM, GROWER & HEWES, PLLC

fer logus

W. Ken Rogers

WKR/vcb Enclosures cc: Samantha McBride

2018 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 16, 2018)¹

| TX606 | | | |
|--|------------------------|--------------------------------|---------------------|
| Telepak Networks, Inc. | | | |
| Contact name & title: <u>Samantha McBri</u> | de - Accountant | | |
| Telephone number: <u>601-974-7885</u> | | | |
| E-mail address: <u>smcbride@cspire.com</u> | | | |
| Stock Symbol (if company is publicly trade | ed): | | |
| Questions About Your Compan | ı y | | |
| 1. Please provide a copy of the Form 477 | you filed with the F | CC with data as of Dece | mber 31, 2017. |
| 2. Are you currently operating under Cha | pter 7 or Chapter 11 | bankruptcy protection? | |
| Yes (Chapter 7) | Yes (Chapter | 11) | No <u>X</u> |
| 3. What services, other than local servic check all that apply. | e, does your compa | ny currently provide in | a Florida? Please |
| Private line/special access | | Wholesale loops | |
| <u>X</u> VoIP | | Fiber or copper b | based video service |
| Wholesale transport | | Cable television | |
| <u>X</u> Interexchange service Cellular/wireless service | | Satellite televisio | |
| Other | | X Broadband Interr | iet access |
| What percentage of your Florida res service packaged with additional servic the percentage below. Do not include | ces such as internet o | or video service) offering | |
| Residential B | usiness <u>100%</u> | Not applicable | e |

5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes _____

If yes, where?_____ No

No <u>X</u>

PLEASE TURN OVER

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

2018 Competitive Local Exchange Carrier (CLEC) Questionnaire (Due by April 16, 2018)

Questions About the Competitive Markets

6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

In the markets we actively serve, we have not had any significant barriers.

- 7. What types of customers do you pursue/what does your typical customer look like? Telepak Networks pursues and is proud to serve municipalities and businesses of all sizes and all business verticals (healthcare, financial, manufacturing, hospitality, retail, etc)
- 8. How do you compete for customers today, and how has that changed in the past five years? The past 10 years? 20?

Telepak Networks wins by delivering high quality technical solutions with an uncommon commitment to customer service and support. The most impactful changes over time are related to an ever increasing portfolio of the highest quality telecom and technology services / solutions –enabling us to grow with our customers.

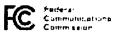
- 9. Other than Special Access/Business Data Services pricing, what are CLECs' main issues/challenges today? As a facilities-based CLEC, Telepak Networks' primary challenges are related to regulatory obstacles to deployment, including permitting delays at the federal, state, and local levels. The costs incurred by CLECs as a result of delays or duplicative survey and NEPA-related work encountered during permitting can make deployment uneconomic in many non-urban areas. Similarly, local jurisdictions often seek to impose fees for CLECs' access to the Public Right of Way (PROW) that are wholly unrelated to the actual cost of enabling such access to the PROW. These fee structures can often prevent construction of competitive broadband facilities that might otherwise have been economically feasible.
- What decisions have the FCC and/or states made since the 1996 Federal Telecom Act that affected your company the most (good or bad)? The number of decisions made by the FCC since 1996 impacting the status of CLEC competition is substantial. However, the most recent significant decisions include (1) the FCC's decision (now vetoed by Congress via the Congressional Review Act) to preempt FTC authority over consumer privacy and applying a different, heightened standard of conduct to ISPs; (2) the reclassification of broadband services under Title II of the Communications Act; (3) The FCC's recent reversal of its earlier decision to reclassify broadband services under Title II of the Communications Act.
- 11. Did your company try to interconnect via IP and/or purchase any wholesale IP services from AT&T in their IP trial central office in West Delray Beach? If so, what was your experience there?

No - we do not have any customers or sales activity in that part of FL at this time

- 12. What can states do/what should states be doing to ensure competition for telecom services continues to grow in their state, including "best practices"? States should in every possible instance adopt policies to streamline and standardize permitting and pole attachment processes that encourage the deployment of competitive broadband services.
- 13. What do you think will be the major proceedings/decisions from the FCC over the next five years?

With regard to facilities-based CLECs, the Commission's most important work in the next 5 years will focus on eliminating regulatory burdens to deployment, such as those mentioned in response to No. 9, above, and in working with Congress to develop a long-term policy solution for the regulation of broadband services.

Please use additional paper if needed.



Fixed

(RETAIN FOR YOUR RECORDS) Form 477 Filing Summary

FRN: 0003806668 Data as of: Dec 31, 2017 Operations: Non-ILEC Submission Status: Original - Submitted Last Updated: Mar 1, 2018 11:51:39

| Filer Identification | Section | Question | Response |
|-------------------------|--|-----------------------------------|------------------------|
| dentification | Filer Information | Provider Name | Telepak Networks, Inc. |
| | | Holding Company Name | Telapex, Inc. |
| | | SAC ID | 289011 |
| | | 499 ID | 820184 |
| | Data Contact Information | Data Contact Name | Stacey Lindley |
| | | Data Contact Phone Number | (601) 974-7609 |
| | | Data Contact E-mail | slindley@cspire.com |
| | Emergency Operations Contact Information | Emergency Operations Name | Clay Branch |
| | | Emergency Operations Phone Number | (601) 487-5628 |
| | | Emergency Operations E-mail | cbranch@cspire.com |
| | Certifying Official Contact Information | Certifying Official Name | Benjamin C. Pace |
| | | Certifying Official Phone Number | (601) 974-7151 |
| | | Certifying Official E-mail | bpace@cspire.com |

| Data Submitted | Form Section | File Name | Date & Time | Number of Rows |
|----------------|------------------------------|--|-----------------------|----------------|
| | Fixed Broadband Deployment | csf_fbbdfile_123117.csv | Feb 28, 2018 18:22:15 | 51018 |
| | Fixed Broadband Subscription | cv_tpx_form477_csf_broadband_upload_20180101.txt | Feb 23, 2018 15:21:58 | 53 |
| | Fixed Voice Subscription | TNI VOIP UPLOAD FILE 12.31.2017.csv | Feb 22, 2018 17:08:21 | 495 |

Census Block Counts by State, DBA Name and Technology

| Broadband Deployment | State | DBA Name | Technology | Blocks |
|-------------------------|-------------|----------------------|---------------------------------------|--------|
| | Alabama | Telepak Networks Inc | Optical Carrier/Fiber to the End User | 2375 |
| | Louisiana | Telepak Networks Inc | Optical Carrier/Fiber to the End User | 90 |
| | Mississippi | Telepak Networks Inc | Optical Carrier/Fiber to the End User | 48253 |
| | Tennessee | Telepak Networks Inc | Optical Carrier/Fiber to the End User | 300 |
| | Total | | | 51018 |
| | State | DBA Name | Technoloav | Blocks |

| Fixed Broadband | Fixed Broadb | and Subscriptio | ons by State | e, Technology and | d End-user Tyj | pe | | | | |
|--------------------|--------------------------|--------------------|----------------|-------------------|----------------|----------|----------|----------|------------|-------|
| Subscription | | | | 1 | | | | Subscrip | tions | |
| | State | Technology | | | Census Tract | S (| Consumer | Busine | ss / Govt | Total |
| | Mississippi | Asymmetric xDS | iL | | | 18 | 510 | | 638 | 1148 |
| | | Optical Carrier/Fi | iber to the En | d User | | 35 | 207 | | 3452 | 3659 |
| | Total | | | | | 53 | 717 | | 4090 | 4807 |
| | Fixed Broadb | and Subscription | ns by Band | dwidths and End- | user Type | | | | | |
| | Downstream B | andwidth (in Mbps) |) | Upstream Bandwidt | h (in Mbps) | | Consumer | Busine | ess / Govt | Total |
| | 10.000 | | | 10.000 | | | 0 | | 6 | 6 |
| | 50.000 | | | 50.000 | | | 510 | | 632 | 1142 |
| | 1000.000 | | | 1000.000 | | | 207 | | 3452 | 3659 |
| | Total | | | | | | 717 | | 4090 | 4807 |
| | Fixed Broadba | and Subscription | ns by Tech | nology, Bandwidi | ths and End-us | ser Typ | De | | | |
| | | | | am Bandwidth (in | Upstream Ba | indwidth | • | | Business / | |
| | Technology | | Mbps) | | Mbps) | | Cor | sumer | Govt | Total |
| | Asymmetric xDSL 1 | | 10.000 | | 10.000 | | | 0 | 6 | 6 |
| | | | 50.000 | | 50.000 | | | 510 | 632 | 1142 |
| | Optical Carrier/ User | Fiber to the End | 1000.000 | | 1000.000 | | | 207 | 3452 | 3659 |

Total

Fixed Voice Subscription

VGE Lines and VolP Subscriptions by State and End-user Type

| State | Total VGE Lines | Consumer VGE Lines | Total VoIP Subscriptions | Consumer VoIP Subscriptions |
|----------------|-----------------|--------------------|--------------------------|-----------------------------|
| Alabama | 0 | 0 | 1232 | 0 |
| Arizona | 0 | 0 | 114 | 0 |
| Arkansas | 0 | 0 | 142 | 0 |
| Connecticut | 0 | 0 | 310 | 0 |
| Florida | 0 | 0 | 158 | 0 |
| Georgia | 0 | 0 | 101 | 0 |
| lilinois | 0 | 0 | 15 | 0 |
| Kentucky | 0 | 0 | 6 | 0 |
| Louisiana | 0 | 0 | 464 | 0 |
| Mississippi | 0 | 0 | 34452 | 2220 |
| South Carolina | 0 | 0 | 9 | 0 |

717

4090 4807

| State | Total VGE Lines | Consumer VGE Lines | Total VolP Subscriptions | Consumer VoiP Subscriptions |
|-----------|-----------------|--------------------|---------------------------------|------------------------------------|
| Tennessee | 0 | 0 | 1356 | 0 |
| Texas | 0 | 0 | 104 | 0 |
| Total | 0 | 0 | 38463 | 2220 |

| Fixed Voice Subscription | Over-the-top VoIP Subscriptions by State and End-user Type | | | | | | | |
|-----------------------------|--|-------|----------|-----------------|--|--|--|--|
| (iVoIP) | State | Total | Consumer | Business / Govt | | | | |
| | Alabama | 717 | 0 | 717 | | | | |
| | Arizona | 0 | 0 | 0 | | | | |
| | Arkansas | 37 | 0 | 37 | | | | |
| | Connecticut | 0 | 0 | 0 | | | | |
| | Florida | 7 | 0 | 7 | | | | |
| | Georgia | 0 | 0 | 0 | | | | |
| | Illinois | 0 | 0 | 0 | | | | |
| | Kentucky | 0 | 0 | 0 | | | | |
| | Louisiana | 242 | 0 | 242 | | | | |
| | Mississippi | 2867 | 0 | 2867 | | | | |
| | South Carolina | 0 | 0 | 0 | | | | |
| | Tennessee | 192 | 0 | 192 | | | | |
| | Texas | 62 | 0 | 62 | | | | |
| | Totai | 4124 | 0 | 4124 | | | | |

All other VoiP Subscriptions by State, End-user Type, Bundle and Last-mile Medium

| | | by Er | by End-user Type | | by Bundle | | | by Last-mile Medium | | | |
|-------------|-------|----------|--------------------------|---------------------|----------------------|------|------|---------------------|--------|--|--|
| State | Total | Consumer | Business / Government | Sold w/ Internet | Sold w/o Internet | FTTP | Coax | Fixed Wireless | Copper | | |
| Alabama | 515 | 0 | 515 | 381 | 134 | 515 | 0 | 0 | 0 | | |
| Arizona | 114 | 0 | 114 | 114 | 0 | 114 | 0 | 0 | 0 | | |
| Arkansas | 105 | 0 | 105 | 105 | 0 | 105 | 0 | 0 | 0 | | |
| Connecticut | 310 | 0 | 310 | 310 | 0 | 310 | 0 | 0 | 0 | | |
| Florida | 151 | 0 | 151 | 41 | 110 | 151 | 0 | 0 | 0 | | |
| Georgia | 101 | 0 | 101 | 85 | 16 | 101 | 0 | 0 | 0 | | |
| Illinois | 15 | 0 | 15 | 0 | 15 | 15 | 0 | 0 | 0 | | |
| Kentucky | 6 | 0 | 6 | 0 | 6 | 6 | 0 | 0 | 0 | | |
| Louisiana | 222 | 0 | 222 | 166 | 56 | 222 | 0 | 0 | 0 | | |

| | | by End-user Type | | by Bundie | | by Last-mile Medium | | | |
|-------------------|-------|------------------|--------------------------|---------------------|----------------------|---------------------|------|-------------------|--------|
| State Total | Total | Consumer | Business / Government | Sold w/ Internet | Sold w/o Internet | FTTP | Соах | Fixed Wireless | Copper |
| Mississippi | 31585 | 2220 | 29365 | 21124 | 10461 | 31585 | 0 | 0 | 0 |
| South Carolina | 9 | 0 | 9 | 0 | 9 | 9 | 0 | 0 | 0 |
| Tennessee | 1164 | 0 | 1164 | 485 | 679 | 1164 | 0 | 0 | 0 |
| Texas | 42 | 0 | 42 | 42 | 0 | 42 | 0 | 0 | 0 |
| Total | 34339 | 2220 | 32119 | 22853 | 11486 | 34339 | 0 | 0 | 0 |

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VERIFICATION

STATE OF MISSISSIPPI

COUNTY OF HINDS

PERSONALLY appeared before me, the undersigned authority in and for the jurisdiction aforesaid, the within named W. Ken Rogers, Jr., who being by me first duly sworn, stated on oath that he is the attorney for Telepak Networks, Inc., and that he has read the above and foregoing 2018 CLEC Questionnaire, that to the best of his knowledge, information and belief there is good ground to support it, and that it is not interposed for delay.

W. Ken Rogers, Jr.

SWORN TO AND SUBSCRIBED BEFORE ME, this the 13th day of April, 2018.

NOTARY PUBLIC



CERTIFICATE OF SERVICE

I, W. Ken Rogers, Jr., do hereby certify that in accordance with Rule 28-106.104 of the Florida Public Service Commission Rules I have this day caused to be filed by electronic filing the foregoing 2018 CLEC Questionnaire for Telepak Networks, Inc. with the Florida Public Service Commission.

This the 13th day of April, 2018.

W. Ken Rogers, Jr.