

Antonia Hover

From: Angie Calhoun
Sent: Thursday, April 19, 2018 3:15 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170166

Customer correspondence for docket 20170166

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Thursday, April 19, 2018 2:48 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126408

CUSTOMER INFORMATION

Name: Brandi Sansone Henderson
Telephone: (407) 562-8221
Email: Brandisky06@yahoo.com
Address: 20224 Marlin Street Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Brandi Sansone Henderson Account Number:
Address: 20224 Marlin Street Orlando FL 32833

COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.
Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility. Currently will not drink water after the look and smells on daily usage. Bath tub water has a green tint lately. We don't want to pay more for water that we can't drink or cook with. My sinks get slimy and yellow permanently and are stained through out the house. Average monthly water bill for a family of 5 at our residence is \$145 lately. This is outrageous!! Please listen to your Wedgefield residents and take in consideration our complaints.

Respectfully,
Brandi Sansone Henderson

To read the Filing and Staff recommendation memo recommending the increase:

<http://www.psc.state.fl.us//Files/PDF/Agendas/archive/180420cc/18042009.html>

To See the Docket details:

<http://www.psc.state.fl.us/ClerkOffice/DocketDetail?docket=20170166>

To see all the complaints and correspondence in this case:

<http://www.psc.state.fl.us/ClerkOffice/DocketFiling?docket=20170166>