

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Thursday, April 19, 2018 4:10 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170166  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 126387; E-Form Other Complaint TRACKING NUMBER 126397; E-Form Other Complaint TRACKING NUMBER 126399; E-Form Other Complaint TRACKING NUMBER 126400; E-Form Other Complaint TRACKING NUMBER 126402; E-Form Other Complaint TRACKING NUMBER 126411; E-Form Other Complaint TRACKING NUMBER 126413

[Customer correspondence for docket 20170166.](#)

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**From:** Diane Hood  
**Sent:** Thursday, April 19, 2018 4:07 PM  
**To:** Angie Calhoun  
**Subject:** To CLK Docket 20170166

Copies on file. DHood

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Tuesday, April 17, 2018 9:39 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126387

### CUSTOMER INFORMATION

Name: Melissa Lasser  
Telephone:  
Email: [melisser0503@aol.com](mailto:melisser0503@aol.com)  
Address: 20428 Macon Pkwy Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Melissa Lasser  
Account Number:  
Address: 20428 Macon Pkwy Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

#### Details:

I am writing in regards to Docket No. 20170166-WS. Pluris Wedgefield has requested another rate increase from the residents of Wedgefield. We already pay an exorbitant amount for our water and we are FULLY against any additional increase in these costs. There is no increase in customer service, equipment, taste, smell, or quality. My family of five has a higher water bill than electricity! There is no reason we should have to pay EVEN more for water. Please make the right decision in the best interest of the people rather than the private company.

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, April 18, 2018 10:09 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126397

### CUSTOMER INFORMATION

Name: Ruben Bermudez  
Telephone: (407) 721-1966  
Email: [Baja142@yahoo.com](mailto:Baja142@yahoo.com)  
Address: 2862 Lyndscape Street Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Ruben Bermudez  
Account Number:  
Address: 2862 Lyndscape Street Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

Respectfully,

Ruben Bermudez - A Wedgefield Resident

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, April 19, 2018 5:09 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126399

### CUSTOMER INFORMATION

Name: Alvin Encarnacion  
Telephone: (321) 231-9316  
Email: [alvincamino@yahoo.com](mailto:alvincamino@yahoo.com)  
Address: 2222 Abney Ave Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Alvin Encarnacion Account Number:  
Address: 2222 Abney Ave Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.  
Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very d  
Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

Respectfully,  
Alvin Encarnacion- A Wedgefield Resident

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, April 19, 2018 6:58 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126400

### CUSTOMER INFORMATION

Name: Joseph Macaluso  
Telephone: (321) 662-5389  
Email: [J.macaluso@hotmail.com](mailto:J.macaluso@hotmail.com)  
Address: 20612 Majestic St Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Joseph Macaluso Account Number: 00025523  
Address: 20612 Majestic St Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.  
Details:

<http://www.psc.state.fl.us/ConsumerAssistance/ComplaintForm>

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Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

Respectfully,  
Joseph & Concetta Macaluso - A Wedgefield Resident

To See the Docket details:  
<http://www.psc.state.fl.us/ClerkOffice/DocketDetail?docket=20170166>

To see all the complaints and correspondence in this case:  
<http://www.psc.state.fl.us/ClerkOffice/DocketFiling?docket=20170166>

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, April 19, 2018 11:00 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126402

### CUSTOMER INFORMATION

Name: Joseph DiDomenico  
Telephone: (407) 488-2175  
Email: [info@embryodesign.com](mailto:info@embryodesign.com)  
Address: 20329 NETTLETON ST ORLANDO FL 32833

### BUSINESS INFORMATION

Business Account Name: Joseph DiDomenico Account Number: 00030316  
Address: 20329 NETTLETON ST ORLANDO FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

#### Details:

It's hard to believe that water in this neighborhood is over 5 times more expensive than right down the street. We had normal usage last month and our bill was over \$250. Do you know how much water it would take to run up a bill that high right in another neighborhood? I can only think of a few things that would make these bills so high. Poor infrastructure or greed. We need help dealing with this problem sooner than later. The community is growing and it's only gonna get worse. Thanks for listening.

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, April 19, 2018 3:03 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126411

### CUSTOMER INFORMATION

Name: Sherri Wanda  
Telephone: (407) 568-8249  
Email: [swanda@bellsouth.net](mailto:swanda@bellsouth.net)  
Address: 2506 Abbey Ave Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Peter Wanda  
Account Number: 00024502  
Address: 2506 Abbey Ave Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.  
Details:

Dear Chairman and Commissioners,  
Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

Respectfully,  
Sherri and peter Wanda - Wedgefield Residents

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, April 19, 2018 4:02 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126413

### CUSTOMER INFORMATION

Name: Sherri Wanda  
Telephone: (407) 568-8249  
Email: [swanda@bellsouth.net](mailto:swanda@bellsouth.net)  
Address: 2506 Abbey Ave Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Peter Wanda  
Account Number: 00024502  
Address: 2506 Abbey Ave Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as our opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) We strongly disagree with the proposed rate increases as we are very dissatisfied with the water service being provided and the current severely high rates we are already being charged for undrinkable water. We are a small family of three and consistently have a water bill higher than our electric bill. As we stated earlier we do not drink the water only use it for showering and laundry so on top of our Pluris bill we spend an additional \$75.00 monthly on bottled water. We urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

Respectfully,

Sherri and Peter Wanda- Wedgefield Residents

PSC was contacted previously