

**Sandra Soto**

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**From:** Angie Calhoun  
**Sent:** Monday, April 23, 2018 7:59 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20170166  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 126419; E-Form Other Complaint TRACKING NUMBER 126424; E-Form Improper Billing TRACKING NUMBER 126425

Customer correspondence for Docket 20170166

## Sandra Soto

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, April 19, 2018 10:13 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126419

### CUSTOMER INFORMATION

Name: Yesenia Pena  
Telephone:  
Email:  
Address: 20630 Majestic Street Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Yesenia Pena  
Account Number:  
Address: 20630 Majestic Street Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.  
Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

There is no reason we should pay such high prices for water that is yellow, tastes bad, and is likely harming our families.

Respectfully,  
Yesenia Pena - A Wedgefield Resident

## Sandra Soto

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, April 20, 2018 6:44 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 126424

### CUSTOMER INFORMATION

Name: Christy Meade  
Telephone:  
Email:  
Address: 2834 Abbey Ave Orlando FL 32833

### BUSINESS INFORMATION

Business Account Name: Christy Meade  
Account Number:  
Address: 2834 Abbey Ave Orlando FL 32833

Water County Selected: Orange

### COMPLAINT INFORMATION

Complaint: Other Complaint against Pluris Wedgefield, Inc.

Details:

Dear Chairman and Commissioners,

Reference Docket # 20170166

Please include this correspondence as my opposition to, and protestation of, the proposed water/wastewater rate increase as submitted by Pluris Wedgefield, Inc. in unincorporated Orange County, Florida to be considered on Friday, the 20th of April, 2018 (Docket No. 20170166-WS) I strongly disagree with the proposed rate increases as I am very dissatisfied with the water service being provided and the current severely high rates I am already being charged. I urge you to vote no on this matter and urge you to look into all the issues we are currently having with this private water utility.

Respectfully,

Christy Meade - A Wedgefield Resident

**Sandra Soto**

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, April 20, 2018 8:16 AM  
**To:** Consumer Contact  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 126425

CUSTOMER INFORMATION

Name: Noemi Sanchez  
Telephone: (407) 538-3143  
Email: [Emi.irigoyen@gmail.com](mailto:Emi.irigoyen@gmail.com)  
Address: 2710 Regency Oak In Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Ramon Irigoyen  
Account Number:  
Address: 2710 Regency Oak In Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Improper Billing against Pluris Wedgefield, Inc.  
Details:  
In case anyone missed this....

Less than 36 hours to let your voice be heard regarding the Pluris Rate Hike! Click the link below, fill out the form with your information and then copy and paste the following in the complaint detail section. Modify it as you see fit, or write your own and tell the Commission about your own experiences! We must be heard, and this only takes minute or two. Our voices do count and so does our water!

<http://www.psc.state.fl.us/ConsumerAssistance/ComplaintForm>

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Dear Chairman and Commissioners,

Reference Docket # 20170166

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Respectfully,  
Noemi Sanchez  
A Wedgefield Resident

To see all the complaints and correspondence in this case:

<http://www.psc.state.fl.us/ClerkOffice/DocketFiling?docket=20170166>