

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 7, 2018

TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

FROM: Penelope D. Buys, Engineering Specialist III, Division of Engineering *PDB*
24

RE: Docket No. 20170166-WS - Application for limited proceeding rate increase in Orange County by Pluris Wedgefield, Inc.

Please add the following e-mail in the Correspondence side of the docket file. The e-mail was forwarded by the Utility.

Thank you.

Penny Buys

Subject: FW: Pluris site improvements

From: Martin S. Friedman [<mailto:mfriedman@ff-attorneys.com>]
Sent: Monday, May 07, 2018 9:55 AM
To: Jennifer Crawford; Penny Buys; Robert Graves
Subject: FW: Pluris site improvements

I just wanted to forward a customer comment received by Pluris.
Marty

PLEASE NOTE OUR NEW OFFICE LOCATION

MARTIN S. FRIEDMAN, ESQ.
Shareholder



600 Rinehart Road
Suite 2100
Lake Mary, FL 32746
T: 407.830.6331
F: 407.878.2178
C: 407.310.2077
mfriedman@ff-attorneys.com
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From: Customer Care [<mailto:customercare@plurisusa.com>]
Sent: Monday, May 07, 2018 9:20 AM
To: Maurice Gallarda <mgallarda@plurisusa.com>; Joe Kuhns <jkuhns@plurisusa.com>; Martin S. Friedman <mfriedman@ff-attorneys.com>
Subject: FW: Pluris site improvements

Received the following email this morning from Wedgefield customer Frank Patterson at [REDACTED] [REDACTED] complimenting our new customer portal on our website...

Beverly Yopp
Director, Customer Care



Pluris Holdings LLC
O 910.218.7655 / F 910.327.0374
O 1095 NC Hwy 210, Sneads Ferry, NC 28460
www.plurisusa.com

This e-mail is subject to the Pluris Holdings email disclaimer.
[Click to read full disclaimer.](#)

From: Frank Patterson <phfobric@yahoo.com>
Sent: Monday, May 07, 2018 1:10 AM
To: Customer Care <customercare@plurisusa.com>
Subject: Pluris site improvements

Nice work. Got to right where I needed to go. The old site was, well, old. The new changes are excellent.

Thank you for the user friendly improvements, and the great water quality results. I've been paying attention to them. Very thorough.

Sincerely,
Frank Patterson