

FLORIDA UTILITY SERVICES 1, LLC
3336 GRAND BLVD. SUITE 102
HOLIDAY, FL. 34690
863-904-5574

May 10, 2018, 2018

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Application for SARC. Docket # 20170230-WU

Dear Commission Clerk:

Please see the following company response to customers at PSC customer meeting.

1. Angie Berkey. Company spoke with customer via telephone and answered her questions regarding the water quality. Company explained that the utility was in full compliance with all DEP drinking water standards and that the water is safe for consumption. Advised customer to flush hot water heater twice per year and to keep any customer installed water filters clean and regularly maintained.
2. Phillip Aleci-Company spoke with customer and answered all questions concerning the rate increase. Company explained to customer that the Public Service Commission sets the rates and that the inclining block rate is mandated by the water management district. Advised customer that rain water collection could be used in place of landscape watering instead of potable water.

On behalf of the utility,

“s/” *Michael Smallridge*

Mike Smallridge.