

STATE OF FLORIDA



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Public Service Commission

May 17, 2018

Mr. Troy Rendell
Country Walk Utilities, Inc.
4939 Cross Bayou Boulevard
New Port Richey, Florida 34652
trendell@uswatercorp.net

**STAFF'S THIRD DATA REQUEST
VIA EMAIL & US MAIL**

Re: Docket No. 20180021-WU - Application for staff-assisted rate case in Highlands County by Country Walk Utilities, Inc.

Dear Mr. Rendell:

Please submit the following information to the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, by June 14, 2018.

1. Please refer to the document titled "Country Walk Unaccounted For Water Report –Mar 2018.xls."
 - a. Please provide a detailed account of the water used for flushing or maintenance purposes for the year 2017. Include how the flushing or maintenance gallons are measured.
 - b. Does Country Walk Utilities, Inc. (Country Walk) have protocols that incorporate flushing? If so, please provide these protocols. If not, please explain.
2. Please refer to the response to question 13 of staff's first data request.
 - a. In your February 23, 2018, email to Mr. Chuck Totten, you stated that the independent meter test results of his old water meter indicated that it was over registering by an average of 15.57 percent. After this was discovered, was the calibration of other customer's meters tested? If not, why not?
 - b. Please detail the cause of the high pressure event experienced by the system in September 2017.
 - c. Has the finished water meter at the water treatment plant been inspected and tested for calibration since the high pressure event experienced by the system in September 2017? If so, please provide the results of the inspection and testing. If not, why not?

3. What is the inspection and testing schedule of the finished water meter at the water treatment plant? Please provide the most recent results of the inspection and testing of the finished water meter.
4. Please refer to Rule 25-30.265, Florida Administrative Code, Periodic Meter Tests. When was the last time a representative sample of meters in service were inspected and tested? Please provide the results from the last inspection and testing.
5. Please provide a detailed description of the pro forma item to “unclog the service connections (saddles)” throughout Country Walk’s service territory. Include a description of what a “service connection (saddle)” is, a description of any labor involved, and an inventory of any hardware replaced or added to the distribution system as part of this project.

Please contact me by phone at (850) 413-6682 or by email dwright@psc.state.fl.us, if you have any questions.

Sincerely,



Doug Wright
Engineering Specialist
Division of Engineering
Florida Public Service Commission

DW:tj

cc: Office of Commission Clerk (Docket No. 20180021-WU)