

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 22, 2018
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Emily Knoblauch, Engineering Specialist, Division of Engineering *EK w*
RE: DN 20170230-WU- Application for staff-assisted rate case in Pasco County by Orange Land Utilities, LLC.

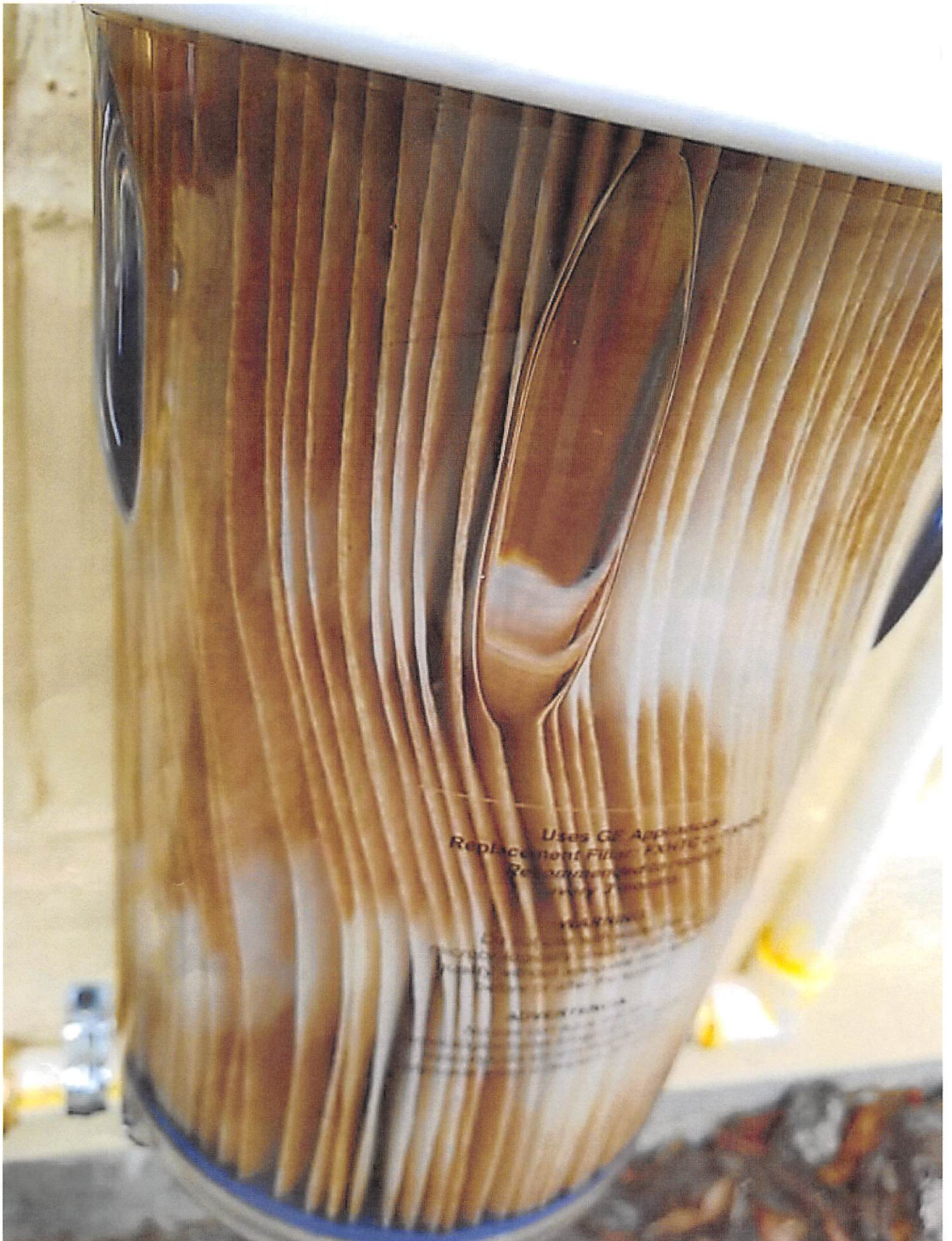
Please file the attached additional correspondence from Angie Berkey regarding Orange Land Utilities, LLC in the "correspondence side" of the above mentioned docket file.

Thank you.

Terri Jones

From: Emily Knoblauch
Sent: Monday, May 21, 2018 2:07 PM
To: Terri Jones
Subject: Orange Land - Email 1

From: Angie Berkey [<mailto:rabamc76@yahoo.com>]
Sent: Sunday, May 13, 2018 6:21 PM
To: Laura King; Emily Knoblauch
Subject: Filter just two weekss from last one. Angie Berkley. When is next meeting?



Terri Jones

From: Emily Knoblauch
Sent: Monday, May 21, 2018 2:07 PM
To: Terri Jones
Subject: Orange Land - Email 2

From: Emily Knoblauch
Sent: Monday, May 21, 2018 12:53 PM
To: 'rabamc76@yahoo.com'
Cc: Laura King
Subject: RE: Owner of orange land Water

Good afternoon, Mrs. Berkey,

I apologize for the late response; I was out of the office all of last week. However, Laura King followed up with Mr. Smallridge regarding the water being shut off last week. Mr. Smallridge said that there was an emergency repair at the well, and a precautionary boil water was issued.

Thank you for keeping us updated, we will place all correspondence in the docket file.

Best regards,

Emily Knoblauch
Engineering Specialist I
Division of Engineering
Florida Public Service Commission
Phone: (850) 413-6632
Fax: (850) 413-6633
eknoblau@psc.state.fl.us

From: Angie Berkey [<mailto:rabamc76@yahoo.com>]
Sent: Monday, May 14, 2018 1:39 PM
To: Laura King; Emily Knoblauch
Subject: Owner of orange land Water

Mr. Smallridge shut off water today with no notice. Washer going. Hair dye in hair. Dishes need to be washed. People calling me why is the water off???? Shouldn't be at least tell us ? In stead we are surring around trying to find the man...

Angie Berkey
7251 knoll dr
New Port Richey FL
Orange land water

[Sent from Yahoo Mail on Android](#)

Terri Jones

From: Emily Knoblauch
Sent: Monday, May 21, 2018 2:08 PM
To: Terri Jones
Subject: Orange Land - Email 3

From: Emily Knoblauch
Sent: Monday, May 21, 2018 12:58 PM
To: 'rabamc76@yahoo.com'
Cc: Laura King
Subject: RE: Boil water.

Good afternoon, Mrs. Berkey,

Thank you for providing the boil water notices that you have received. I will make sure your email is placed in the docket file, and I will follow-up with Mr. Smallridge.

Thank you again,

Emily Knoblauch
Engineering Specialist I
Division of Engineering
Florida Public Service Commission
Phone: (850) 413-6632
Fax: (850) 413-6633
eknoblau@psc.state.fl.us

From: Angie Berkey [<mailto:rabamc76@yahoo.com>]
Sent: Thursday, May 17, 2018 11:55 AM
To: Emily Knoblauch
Subject: Boil water.

The last 12 months of bills and now door notification have been left in our door to constantly boil water. Why isn't Mr Smallrifge lletting us know what is wrong with our water.today we have no water pressure again. Can't flush toilets..

Orange Land Utilities, LLC

3336 Grand Blvd. Suite 102
 Holiday, FL 34690
 727-937-6275

9/12/2017

Rodney & Angie Berkey
 7261 Knoll Dr.
 New Port Richey, FL 34653

Account Number
 7261KD

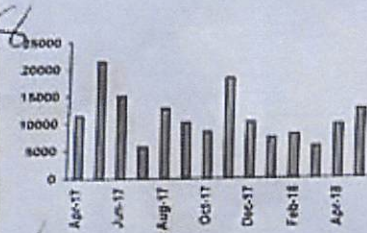
Service Address
 7261 Knoll Dr.

Customer Notice

Due to Hurricane Irma all Orange Land Utility customers are under a Mandatory Boil Water Notice until further notice!

Detach top and return with Payment

Service From	To	Description	Meter Readings Previous	Current	Consumption	Meter Multiplier	
5/31/2018	4/30/2018	Residential Use	195140	207780	12640	X 1	\$34.97
		Residential Base					\$14.91



Prior Account Balance \$41.16
 Last Payment: 4/9/2018 (\$41.16)

Current Period Total \$49.88
Total Amount Due: \$49.88

If payment is made after the due date amount due \$55.12

If you have any questions concerning your bills please give us a call between 9:00 AM and 4:00 PM Monday - Friday 727-937-6275 or email at UTR.LIB@ORANGE.LANDUTILITIES.COM
 You can pay by phone or online with Payclix
<http://payclix.com/orangelandutilities>

Due to Hurricane Irma all Orange Land Utility customers are under a Mandatory Boil Water Notice until further notice!

Customer Name
 Rodney & Angie Berkey
 Account Nbr
 7261KD
 Payment Due Date
 5/21/2018

438
 5-18
 4988

NO DUE

Utility PRECAUTIONARY BOIL WATER NOTICE

This is a precautionary boil water notice due to disruption in water service in your immediate area.

As a precaution, it is advised that all water used for drinking or cooking be brought to a full rolling boil for at least one minute. We are also advising water that has been previously boiled be used to wash fruits and vegetables make ice and wash hands.

This precautionary boil water notice will remain in effect until ongoing water sampling analyses are completed. As a precaution, the water lines in the area have been flushed. We will issue a notice to residents rescinding this precautionary measure once satisfactory results have been confirmed. Thank you in advance for your cooperation on this manner.

For further questions, please contact

The Utility
 863-904-5574
 OR
 727-937-6275

NO DUE



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