



CBB-22-16 KB
7750830

Account Number	8495 60 081 0215535
Billing Date	08/16/16
Total Amount Due	\$379.95
Payment Due By	09/06/16
Page 1 of 2	

Contact us: www.business.comcast.com 1-800-391-3000

Jami Rose

For service at:
6630 FRONT ST
KEY WEST FL 33040-6050

News from Comcast

Comcast Business Online Account: Service at your fingertips
Use your online account to manage services, pay your bill,
and shop for business grade apps. Simply go to
business.comcast.com/myaccount to register.

Welcome to Comcast. We hope you are enjoying your new
services and we want to do all we can to ensure you have an
outstanding experience. You can find all the answers to your
questions about your service or billing by visiting
www.xfinity.com/myaccount for XFINITY services or
www.business.comcast.com for Comcast Business services.

Monthly Statement Summary

Previous Balance	0.00
Payment	0.00
New Charges - see below	379.95
Total Amount Due	\$379.95
Payment Due By	09/06/16

New Charges Summary

Comcast High-Speed Internet	164.90
Other Charges & Credits	199.00
Taxes, Surcharges & Fees	16.05
Total New Charges	\$379.95

Thank you for being a valued Comcast Business customer!

Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.



If undeliverable, please return to:
141 NW 16TH ST. POMPANO BEACH, FL 33060-5250
8633 0350 NO RP 16 08172016 NNNNNYNN 01 000929 0003

JAMI ROSE
6630 FRONT ST
KEY WEST, FL 33040-6050

Account Number	8495 60 081 0215535
Payment Due By	09/06/16
Total Amount Due	\$379.95
Amount Enclosed	\$



COMCAST
PO BOX 530098
ATLANTA GA 30353-0098



KWRU 013911

849560081021553500379958



Service Details

Account Number	8495 60 081 0215535
Billing Date	08/16/16
Total Amount Due	\$379.95
Payment Due By	09/06/16
	Page 2 of 2

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Comcast High-Speed Internet

Equipment Fee	08/16 - 09/15	14.95
Deluxe 75 Pkg	08/16 - 09/15	149.95
Business Internet		
Total Comcast High-Speed Internet		\$164.90

Other Charges & Credits

Install Fee	08/16	199.00
Install Fee	08/16	0.00
Total Other Charges & Credits		\$199.00

Taxes, Surcharges & Fees

Internet		
Sales Tax		16.05
Total Taxes, Surcharges & Fees		\$16.05

Important Account Information

Accounts that are not paid in full by the due date are subject to a \$9.50 fee.



Hearing/Speech Impaired Call 711



7750830

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Comcast High-Speed Internet	164.90
Other Charges & Credits	199.00
Taxes, Surcharges & Fees	16.05
Total New Charges	\$379.95

Thank you for being a valued Comcast Business customer!

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If undeliverable, please return to:
141 NW 16TH ST. POMPANO BEACH, FL 33060-5250
8633 0350 NO RP 16 08172016 NNNNNYNN 01 090929 0003

JAMI ROSE
6630 FRONT ST
KEY WEST, FL 33040-6050

Account Number	8495 60 081 0215535
Payment Due By	09/06/16
Total Amount Due	\$379.95
Amount Enclosed	\$ _____



COMCAST
PO BOX 530098
ATLANTA GA 30353-0098

849560081021553500379958

KWRU 013913



Service Details

Account Number	8495 60 081 0215535
Billing Date	08/16/16
Total Amount Due	\$379.95
Payment Due By	09/06/16

Page 2 of 2

Contact us: www.business.comcast.com 1-800-391-3000



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Equipment Fee	08/16 - 09/15	14.95
Deluxe 75 Pkg	08/16 - 09/15	149.95

Business Internet

Total Comcast High-Speed Internet \$164.90

Other Charges & Credits

Install Fee	08/16	199.00
Install Fee	08/16	0.00

Total Other Charges & Credits \$199.00

Taxes, Surcharges & Fees

Internet		
Sales Tax		16.05

Total Taxes, Surcharges & Fees \$16.05

Important Account Information

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Hearing/Speech Impaired Call 711

**COMCAST
BUSINESS**

BUSINESS SERVICE ORDER AGREEMENT

Account Name: **KW Resort Utility**

ID#: **14589487**

CUSTOMER INFORMATION (Service Location)	
Address 1 6630 FRONT STREET	City Key West
Address 2 _____	State FL
Primary Contact Name JAMI ROSE	ZIP Code 33040
Business Phone (305) 295-3301	County _____
Cell Phone (305) 395-0309	Email Address jami@kwru.com
Pager Number _____	Primary Fax Number _____
Technical Contact Name _____	Tech Contact On-Site? No
Technical Contact Business Phone _____	Technical Contact Email _____
Property Manager Contact Name _____	Property Mgr. Phone _____

COMCAST BUSINESS SERVICES

Service	Selection (X)
Business Voice	
Business Internet	X
Business TV	

Service Term (Months)	36
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COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	0		
4+ Lines			
Basic Lines	0		
Fax Lines			
Toll Free Numbers			
Equipment Fee			
VOICE OPTIONS		Selection(X)	Total Cost
VoiceMail		0	
Enhanced Listings			
Auto-Attendant			

Comcast Business Packages

Package Name:
PACKAGE DESCRIPTION

Business TV*

TV SELECTIONS	Selection(X)	Total Cost		
Basic				
Select				
Information & Entertainment				
Variety				
Standard				
Preferred				
Music Choice Standalone				
TV OPTIONS		Selection	Total Cost	
Sports Pack**				
Music Choice W/Comcast Business				
Canales Selecto				
Other Programming				
Other Programming				
Other Programming				
TV OUTLETS		Quantity	Unit Cost	Total Cost
Additional Outlets				
HD Outlet Charges				

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Starter		
Preferred		
Other Deluxe 75	X	\$149.95
Equipment Fee	X	\$14.95

* Business Internet speed tier selections not available in all markets.

INTERNET OPTIONS	Selection(X)	Total Cost
Web Hosting		
Static IP V4/V6		
Wi-Fi - Business Wifi Standard	X	\$0.00

* Internet selections & options not available in all markets.

mini mDTA/mDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.
 ** Available for Standard & Preferred TV offers only.

**COMCAST
BUSINESS**

BUSINESS SERVICE ORDER AGREEMENT

Account Name: KW Resort Utility

ID#: 14589487

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business				Selection(X)	Quantity	Unit Cost	Total Cost		
Installation Fee				X		\$199.00	\$199.00	Total Monthly Service Charge	\$164.90
Voice Activation Fee*								Promotional Code (if applicable)	
Auto-Attendant Setup Fee								Discount On Internet(if applicable)	
Voice Jack Fee								Discount On Video(if applicable)	
Toll Free Activation Fee								Discount On Voice(if applicable)	
Directory Listing Suppression Fee								Total Discount	\$0.00

* Per line activation fee, up to four (4) line maximum charge.

Total Installation Charges:* \$199.00

Total Recurring Monthly Bill:* \$164.90

* Does not include Custom Installation Fees.

* Applicable federal, state, and local taxes and fees may apply.

GENERAL SPECIAL INSTRUCTIONS

COMCAST BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email	No	Equipment Selection	Business Wireless
Number of Static IPs*		Business Web Hosting	No

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:
Outlet 1 - Primary			
Outlet 2 - Additional			
Outlet 3 - Additional			
Outlet 4 - Additional			
Outlet 5 - Additional			
Outlet 6 - Additional			
Outlet 7 - Additional			
Outlet 8 - Additional			

OUTLETS 9 & UP	QUANTITY
Digital	
HDTV	
DTA	

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	Voicemail	Customer Equipment
			Phone System Type (Key System, PBX, Other)
			Phone System Manufacturer
			Fax Machine Manufacturer
			Alarm System Vendor
			Point of Sale Device
			Telco Closet Location
			Hunt Group Configuration Details
			Hunt Group Features Requested (Yes/No)
			Hunt Group Configuration Type
			Hunt Group Pilot Number

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory Listing (Published, Non-Published, Unlisted)	
Directory Listing Phone Number	
Directory Listing Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	
Standard Industry Code Information	

Additional Voice Details

Caller ID (Yes/No)	
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	
Auto-Attendant (Yes/No)	No

COMCAST
BUSINESS

BUSINESS SERVICE ORDER AGREEMENT

Account Name: KW Resort UtilityID#: 14589487

CUSTOMER BILLING INFORMATION

Billing Account Name	<u>KW Resort Utility</u>	City	<u>Key West</u>
Billing Name (3rd Party Accounts)	<u></u>	State	<u>FL</u>
Address 1	<u>6630 Front Street</u>	ZIP Code	<u>33040</u>
Address 2	<u></u>	Billing Contact Email	<u>jami@kwru.com</u>
Billing Contact Name	<u>JAMI ROSE</u>	Billing Contact Phone	<u>(305) 295-3301</u>
Tax Exempt?*	<u>No</u>	Billing Fax Number	<u></u>

* If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .	
Signature:	<u>JAMI ROSE</u>
Print:	<u>JAMI ROSE</u>
Title:	<u>Admin</u>
Date:	<u>4/20/2016</u>

FOR COMCAST USE ONLY	
Sales Representative:	<u>Sharell Fagbeyiro</u>
Sales Representative Code:	<u></u>
Sales Manager/Director Name:	<u>Robert Strother</u>
Sales Manager/Director Approval:	<u></u>
Division:	<u>Central</u>
Lead ID:	<u>14589487</u>

KW RESORT UTILITIES CORP.

OPERATING ACCOUNT
P.O. BOX 2125
KEY WEST, FL 33045-2125
PH. 305-295-3301

BRANCH BANKING AND TRUST COMPANY

1-800-BANK BBT BBANDT.COM

4993

63-9138-2631

08/29/2016

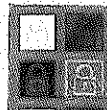
PAY TO THE ORDER OF Comcast

\$ **379.95

Three hundred seventy-nine and 95/100*****

DOLLARS

Comcast
PO Box 530098
Atlanta, GA 30353-0098



EZCheck! PLUS Check Fraud Protection & ID Restoration

Louie Johnson
[Signature]

MEMO

⑈00004993⑈ ⑆263191387⑆

KW RESORT UTILITIES CORP.

08/29/2016

Comcast

4993

Date	Type	Reference	Original Amount	Balance Due	Payment
08/16/2016	Bill	CB8-22-16	379.95	379.95	379.95
			Check Amount		379.95

1310000 BB&T Opera

379.95

KW RESORT UTILITIES CORP.

08/29/2016

Comcast

4993

Date	Type	Reference	Original Amount	Balance Due	Payment
08/16/2016	Bill	CB8-22-16	379.95	379.95	379.95
			Check Amount		379.95

1310000 BB&T Opera

379.95

