



Information Technology Solutions, LLC

ESTIMATE

ITS Key West
PO Box 4193
Key West, Florida 33041

Office Telephone: **305.897.6512**
Email: **itskeywest@outlook.com**
Website: **www.itskeywestfl.com**

Doc Number: 1710026

Date: October 26, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chrisw@bellsouth.net

Telephone: (305) 295-3301
Mobile: (305) 522-0052
Fax: (305) 295-0143

State: FL Zip: 33040
Website: www.kwru.com

September 5, 2017, 10:00-11:00 am – Hurricane Storm prep	1 HOUR	\$95.00
September 21, 2017, 2:30-4:30 pm – ATT circuit install	2 HOURS	\$190.00
September 25, 2017, 3:00-4:00 pm – Water alarm system IP address change	1 HOUR	\$95.00
October 9, 2017, 9:00-10:30 am – Comcast changed Network system which caused alarm system IP number to change; corrected issue	1.5 HOURS	\$142.50
October 13, 2017, 2:30-5:00 pm – Move Admin Computers to Golf Course Installed Network cables of varying lengths to connect workstations to network	2.5 HOURS	\$237.50 \$32.25
October 16, 2017, 1:00-3:00 pm – Connected printer to Network	2 HOURS	\$190.00
October 18, 2017, 9:00-10:30 am – After my phone call with Angela (ATT) the previous day, Chris & I formulated the technical plan to move forward with ATT circuit. Requested ATT conference call to discuss plan	1.5 HOURS	\$142.50
October 18, 2017, 3:00-5:00 - ATT conference call; removed workstation off of server network to create direct access to printer	2 HOURS	\$190.00
October 23, 2017, 1:00-2:30 – Connected copier to Network Installed Network switch	1.5 HOURS	\$142.50 \$75.25
<u>Summary of ATT contact via voice, text and email & document review: October 13 –October 25, 2017 - 2.0 HOURS</u>		<u>\$190.00</u>
		TOTAL: \$1,722.50

ESTIMATED WORK TODAY:

October 26, 2017, - Greg asked for fiber-damage check after new trailer was delivered (ESTIMATED 1.5 HOURS) TOTAL : \$142.50

FUTURE ATT WORK:

Dual -band router system to utilize ATT & Comcast as redundancy

EQUIPMENTCHARGE: Dual -band router:

Network switch:

Cabling, misc.:

BILLABLE HOURS: 16 hours (2-8 hours days) -

PHONE SYSTEM PROGRAMMING: 8 hours (depending on system) -

ADMIN MOVE TO PERMANENT LOCATION: 8 hours (Network configuration for workstations, printers and copier) -

15% added based on future shipping costs, market equipment price changes and unforeseen labor circumstances

\$752.50
\$301.08
\$161.25
\$1520.00
\$760.00
\$760.00
\$638.25
TOTAL: \$5531.28

Notes, Summary, & Recommendations:

Thank you for your business!

Policy:

ITS Key West LLC Invoices are due upon receipt. Additional fees may apply if Payment has not been received with 5 working days, unless prior payment arrangements have been made. An ITS Key West LLC Proposal is a Project Estimate based on information gathered at the time it was created and is valid for 10 working days after it is received. The labor and equipment costs may vary during the physical installation. At any time during the project, ITS Key West Technicians may encounter extenuating circumstances which may alter the initial Project Totals. If these circumstances change the Project Totals by more than 20% the client will be notified immediately and a revised estimate will be issued for the client's approval. ITS Key West requires a deposit to begin work on any Project. Receipt of the Deposit indicates Project Proposal acceptance. Client is responsible for the Balance Due upon Project completion. Any equipment returns will be subject to ITS Key West 15% restocking fees. Not responsible for Data loss due to customer equipment failure and or lack of current Operating Systems (OS) & Data backups. Regular Business hours for Services are from 8am to 6pm Monday - Saturday, unless arrangements are made in advance. Service Call response time is within 24hours. Service Call Rate is \$95 per hour. Emergency Service Call response time is within 2 hours. Emergency Service Call Rate incurs an additional \$47.50 per hour. Emergency Services are any that preempt an already scheduled appointment during Regular Business hours or after 8pm Monday - Saturday, Sundays & Holidays.



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Office Telephone: **305.897.6512**
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INVOICE

Doc Number: 17100003

Date: October 27th, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chris@kwrü.com

State: FL Zip: 33040
Website: www.kwru.com

Telephone: (305) 295-3301
Mobile: (305) 522-0052
Fax: (305) 295-0143

HARDWARE, SOFTWARE, AND MATERIALS				PROJECT LABOR ESTIMATE				
JOB DETAILS & ITEMS DESCRIPTIONS		TOTAL	QTY	TOTAL	HR RATE	HRS	TOTAL	PROJECT
1.	09/05/17, 10:00-11:00 am – Hurricane Storm prep.				\$95.00	10	\$95.00	\$95.00
2.	09/21/17, 02:30-4:30 pm – ATT circuit install.				\$95.00	2.0	\$190.00	\$190.00
3.	09/25/17, 03:00-4:00 pm – Water alarm system IP address change.				\$95.00	10	\$95.00	\$95.00
4.	10/09/17, 09:00-10:30 am – Comcast changed Network system which caused alarm system IP number to change, corrected issue.				\$95.00	15	\$42.50	\$42.50
5.	10/13/17, 02:30-5:00 pm – Move Admin Computers to Golf Course, Installed Network cables of varying lengths to connect workstations to Network.	\$30.00	1	\$30.00	\$95.00	2.5	\$237.50	\$267.50
6.	10/16/17, 01:00-3:00 pm – Connected printer to Network.				\$95.00	2.0	\$190.00	\$190.00
7.	10/18/17, 09:00-10:30 am – After my phone call with Angela (ATT) the previous day, Chris & I formulated the technical plan to move forward with ATT circuit. Requested ATT conference call to discuss plan.				\$95.00	15	\$42.50	\$42.50
8.	10/18/17, 03:00-5:00 - ATT conference call; removed workstation off of server network to create direct access to printer.				\$95.00	2.0	\$190.00	\$190.00
9.	10/23/17, 01:00-2:30 – Connected copier to Network, Installed Network Switch.	\$70.00	1	\$70.00	\$95.00	15	\$42.50	\$212.50
10.	10/18-25/17, Summary of ATT contact via voice mail, text, email & document review.				\$95.00	2.0	\$190.00	\$190.00
				\$100.00		17.0	\$1,615.00	\$1,715.00
							Tax:	\$7.50
							Shipping:	
							Total:	\$1,722.50

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INVOICE

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Office Telephone: **305.897.6512**
Email: **itskeywest@outlook.com**
Website: **www.itskeywestfl.com**

Doc Number: 171000011

Date: October 30, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp

Contact: Christopher Johnson

Address: 6630 Front Street

City: Key West

Email: chris@kwru.com

State: FL

Zip: 33040

Website: www.kwru.com

Telephone: (305) 295-3301

Mobile: (305) 522-0052

Fax: (305) 295-0143

HARDWARE, SOFTWARE, AND MATERIALS				PROJECT LABOR ESTIMATE			
JOB DETAILS & ITEMS DESCRIPTIONS	TOTAL	QTY	TOTAL	HR RATE	HRS	TOTAL	PROJECT
10/26/17, 04:00pm-05:30 pm – Check Fiber for possible damage after new trailer was delivered. Also tested AT&T intnet connection to whether or not it would handle Voice over IP connection. It's was successful.				\$95.00	15	\$142.50	\$142.50
2.							
3.							
4.							
5.							
6.							
			\$0.00		1.5	\$142.50	\$142.50
						Tax:	\$0.00
						Shipping:	
						Total:	\$142.50

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Doc Number: 1710026

Date: October 26, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chrisw@bellsouth.net

Telephone: (305) 295-3301
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ESTIMATED WORK TODAY:

October 26, 2017, - Greg asked for fiber-damage check after new trailer was delivered (ESTIMATED 1.5 HOURS) TOTAL : \$142.50

FUTURE ATT WORK:

Dual -band router system to utilize ATT & Comcast as redundancy

EQUIPMENTCHARGE: Dual -band router:

Network switch:

Cabling, misc.:

BILLABLE HOURS: 16 hours (2-8 hours days) -

PHONE SYSTEM PROGRAMMING: 8 hours (depending on system) -

ADMIN MOVE TO PERMANENT LOCATION: 8 hours (Network configuration for workstations, printers and copier) -

15% added based on future shipping costs, market equipment price changes and unforeseen labor circumstances

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Doc Number: 1710026

Date: October 26, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chrisw@bellsouth.net

State: FL
Zip: 33040
Website: www.kwru.com

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FUTURE ATT WORK:

Dual -band router system to utilize ATT & Comcast as redundancy

EQUIPMENTCHARGE: Dual -band router:	\$752.50
Network switch:	\$301.08
Cabling, misc.:	\$161.25
BILLABLE HOURS: 16 hours (2-8 hours days) -	\$1520.00
PHONE SYSTEM PROGRAMMING: 8 hours (depending on system) -	\$760.00
ADMIN MOVE TO PERMANENT LOCATION: 8 hours (Network configuration for workstations, printers and copier) -	\$760.00
15% added based on future shipping costs, market equipment price changes and unforeseen labor circumstances	\$638.25
TOTAL:	\$5531.28

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INVOICE

Doc Number: 17110003

Date: November 17th, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chris@kwru.com

Telephone: (305) 295-3301
Mobile: (305) 522-0052
Fax: (305) 295-0143

State: FL Zip: 33040
Website: www.kwru.com

HARDWARE, SOFTWARE, AND MATERIALS				PROJECT LABOR ESTIMATE				
JOB DETAILS & ITEMS DESCRIPTIONS		TOTAL	QTY	TOTAL	HR RATE	HRS	TOTAL	PROJECT
1.	10/31/17, 12:00 pm - 1:00 pm - Evaluated temp trailer for telephone & computer hook up. Determined installation day would be Friday 11/3/17 at 9:00 am.				\$95.00	10	\$95.00	\$95.00
2.	11/03/17, 9:00am - 5:00 pm (1HR lunch break) - Arrived to begin computer and telephone installation only to discover that the network hub was non-existent. Pulled new cable for 8 separate locations for telephone and data; each location required two runs for a total of 16 cable runs. The new network hub was now created. Cable roll, patch cables, connectors, and materials.	\$126.86		\$126.86	\$95.00	7.0	\$665.00	\$791.86
3.	11/05/17, 10:00 am - 11:30 am - Terminated every location in old trailer. Connected each network location and tested both computer and telephone lines in temp trailer for all locations. Problem with one data line, as cable was cut. Repulled, tested as working properly. Next, the Scatter system was not working. Originally two lines (one main - blue and one spare - white) were going to this water line system. That original spare white line was bad, determined a new line needed to be pulled for the AT&T fiber. As a temporary fix, needed to use the line dedicated to the Chatter system on the Scatter system. Verified Scatter system was working; also verified Scatter Control monitoring computer was working properly. Chatter system will need to be addressed on Monday.				\$95.00	13.5	\$1282.50	\$1282.50
4.	11/06/17, 10:00 am - 3:00 pm - Computers were delivered, assisted with workstations installation. Installed cables. Set up copier & printer. Installed patch cables. Discussed Chatter Box issue; determined new cable needed to be run from the old trailer to the temp trailer. This run would be handled by in-house personnel.	\$79.05		\$79.05	\$95.00	5.0	\$475.00	\$554.05
5.	11/08/17, 12:00 pm - 02:00 pm - Was informed that AT&T had installed POTS line earlier in the day. This POTS line was to be an update to the Chatter Box system. However, when trying to connect the new POTS line to the cable run that was installed on Monday, a problem was discovered. Two lines were installed (305-296-4438 & 305-296-4454) in the old trailer, only 305-296-4438 was retained. 305-293-0611 was the original number that connected Chatter Box to the telephone pole. When Comcast was installed, they back-fed that line through the telephone pole back to the Chatter Box. When AT&T came to install the new POTS lines, they unknowingly disconnected the back-fed phone line; that left no connection to the Chatter Box building. To remedy this, AT&T has to remove the POTS line from the incorrect install location, and move to the Chatter Box location. Informed that the cable was ready. Unable to connect Chatter system to the POTS line until AT&T corrects the install location.				\$95.00	2.0	\$190.00	\$190.00

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INVOICE

Doc Number: 17110003

Date: November 17th, 2017

Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chris@kwru.com

State: FL
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JOB DETAILS & ITEMS DESCRIPTIONS		TOTAL	QTY	TOTAL	HR RATE	HRS	TOTAL	PROJECT
<p>11/15/17, 12:00 pm-01:30 pm – I was informed by Chns that the AT&T circuit was up and ready. Chns believed it was working, because AT&T had told him that, when he connected his laptop, they could see his equipment connection. I arrived to install the AT&T fiber connection in order to alleviate the upload bandwidth issue with Comcast not being 100% in the area. I connected to the Sienna switch. There was no internet connection, therefore there was no DHCP connection. I assumed I just needed IP address information, which AT&T needed to provide. I called AT&T for the static IP address information. Upon calling AT&T, I was connected with a tech named Tyler. He verified he could see my equipment, but he also explained that there were two parts to the fiber installation. Part one had been completed, but part two has not. I forwarded this information to Chris awaiting instructions.</p>					\$95.00	15	\$142.50	\$142.50
<p>11/17/17, 01:30 pm -03:30 pm – Earlier in the day, AT&T installed the POTS line to the designated building that houses Chatter Box. I was called to install that connection. I toned the correct telephone line, connected it, and verified that the line was working. I was able to get the Chatter Box to pick up a call, but was unable to have it call out. After several attempts with Greg, and trouble shooting, it was determined the issue was with the Chatter Box call system itself.</p>					\$95.00	2.0	\$190.00	\$190.00
				\$205.91		31.0	\$2,945.00	\$3,150.91
							Tax:	\$15.44
							Shipping:	
							Total:	\$3,166.35

Notes, Summary, & Recommendations

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