



Information Technology Solutions, LLC

hurricane

INVOICE

ITS Key West
PO Box 4193
Key West, Florida 33041

Office Telephons: **305.897.6512**
Email: **itskeywest@outlook.com**
Website: **www.itskeywestfl.com**

Doc Number: 171000011
Date: October 30, 2017
Consultant: Herbert Ramirez

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chris@kwru.com

Telephone: (305) 295-3301
Mobile: (305) 522-0052
Fax: (305) 295-0143
State: FL Zip: 33040
Website: www.kwru.com

HARDWARE, SOFTWARE, AND MATERIALS				PROJECT LABOR ESTIMATE			
JOB DETAILS & ITEMS DESCRIPTIONS	TOTAL	QTY	TOTAL	HR RATE	HRS	TOTAL	PROJECT
10/26/17, 04:00pm-05:30 pm - Check Fiber for possible damage after new trailer was delivered. Also tested AT&T internet connection to whether or not it would handle Voice over IP connection. It's was succesful.				\$95.00	15	\$142.50	\$142.50
2.							
3.							
4.							
5.							
6.							
			\$0.00		1.5	\$142.50	\$142.50
						Tax:	\$0.00
						Shipping:	
						Total:	\$142.50

Notes, Summary, & Recommendations:

Thank you for your business!

Policy:

ITS Key West LLC Invoices are due upon receipt. Additional fees may apply if Payment has not been received with 5 working days, unless prior payment arrangements have been made. An ITS Key West LLC Proposal is a Project Estimate based on information gathered at the time it was created and is valid for 10 working days after it is received. The labor and equipment costs may vary during the physical installation. At any time during the project, ITS Key West Technicians may encounter extenuating circumstances which may alter the initial Project Totals. If these circumstances change the Project Totals by more than 20% the client will be notified immediately and a revised estimate will be issued for the client's approval. ITS Key West requires a deposit to begin work on any Project. Receipt of the Deposit indicates Project Proposal acceptance. Client is responsible for the Balance Due upon Project completion. Any equipment returns will be subject to ITS Key West 15% restocking fees. Not responsible for Data loss due to customer equipment failure and or lack of current Operating Systems (OS) & Data backups. Regular Business hours for Services are from 8am to 6pm Monday - Saturday, unless arrangements are made in advance. Service Call response time is within 24 hours. Service Call Rate is \$95 per hour. Emergency Service Call response time is within 2 hours. Emergency Service Call Rate incurs an additional \$47.50 per hour. Emergency Services are any that preempt an already scheduled appointment during Regular Business hours or after 8pm Monday - Saturday, Sundays & Holidays.

7750880-68

hurricane



Information Technology Solutions, LLC

INVOICE

ITS Key West
PO Box 4193
Key West, Florida 33041

Office Telephone: **305.897.6512**
Email: **itskeywest@outlook.com**
Website: **www.itskeywestfl.com**

Doc Number: 17100003
Date: October 27th, 2017
Consultant: Herbert Ramirez

Telephone: (305) 295-3301
Mobile: (305) 522-0052
Fax: (305) 295-0143

Company: KW Resort Utilities Corp
Contact: Christopher Johnson
Address: 6630 Front Street
City: Key West
Email: chris@kwru.com

State: FL Zip: 33040
Website: www.kwru.com

HARDWARE, SOFTWARE, AND MATERIALS				PROJECT LABOR ESTIMATE				
JOB DETAILS & ITEMS DESCRIPTIONS		TOTAL	QTY	TOTAL	HR RATE	HRS	TOTAL	PROJECT
1.	09/05/17, 10:00-11:00 am - Hurricane Storm prep				\$95.00	10	\$95.00	\$95.00
2.	09/21/17, 02:30-4:30 pm - ATT circuit install				\$95.00	20	\$90.00	\$90.00
3.	09/25/17, 03:00-4:00 pm - Water alarm system IP address change				\$95.00	10	\$95.00	\$95.00
4.	10/09/17, 09:00-10:30 am - Comcast changed Network system which caused alarm system IP number to change, corrected issue				\$95.00	15	\$42.50	\$42.50
5.	10/13/17, 02:30-5:00 pm - Move Admin Computers to Golf Course. Installed Network cables of varying lengths to connect workstations to Network	\$30.00	1	\$30.00	\$95.00	25	\$237.50	\$267.50
6.	10/16/17, 01:00-3:00 pm - Connected printer to Network				\$95.00	20	\$90.00	\$90.00
7.	10/18/17, 09:00-10:30 am - After my phone call with Angela (ATT) the previous day, Chris & I formulated the technical plan to move forward with ATT circuit. Requested ATT conference call to discuss plan				\$95.00	15	\$42.50	\$42.50
8.	10/18/17, 03:00-5:00 - ATT conference call, removed workstation off of server network to create direct access to printer				\$95.00	20	\$90.00	\$90.00
9.	10/23/17, 01:00-2:30 - Connected copier to Network, installed Network Switch	\$70.00	1	\$70.00	\$95.00	15	\$42.50	\$22.50
10.	10/26-27/17, Summary of ATT contact via voice mail, text, email & document review				\$95.00	20	\$90.00	\$90.00
				\$100.00		17.0	\$1,615.00	\$1,715.00
							Tax:	\$7.50
							Shipping:	
							Total:	\$1,722.50

Notes, Summary, & Recommendations:

Thank you for your business!

Policy:

ITS Key West LLC Invoices are due upon receipt. Additional fees may apply if Payment has not been received with 5 working days, unless prior payment arrangements have been made. An ITS Key West LLC Proposal is a Project Estimate based on information gathered at the time it was created and is valid for 10 working days after it is received. The labor and equipment costs may vary during the physical installation. At any time during the project, ITS Key West Technicians may encounter extenuating circumstances which may alter the initial Project Totals. If these circumstances change the Project Totals by more than 20% the client will be notified immediately and a revised estimate will be issued for the client's approval. ITS Key West requires a deposit to begin work on any Project. Receipt of the Deposit indicates Project Proposal acceptance. Client is responsible for the Balance Due upon Project completion. Any equipment returns will be subject to ITS Key West 15% restocking fees. Not responsible for Data loss due to customer equipment failure and or lack of current Operating Systems (OS) & Data backups. Regular Business hours for Services are from 8am to 6pm Monday - Saturday, unless arrangements are made in advance. Service Call response time is within 24hours. Service Call Rate is \$95 per hour. Emergency Service Call response time is within 2 hours. Emergency Service Call Rate incurs an additional \$47.50 per hour. Emergency Services are any that preempt an already scheduled appointment during Regular Business hours or after 8pm Monday - Saturday, Sundays & Holidays.

