

From: [Chris Johnson <chris@kwru.com>](mailto:chris@kwru.com)

To: 'COFFEY, ANGELA M'

CC: 'BRADSHAW, HERB'

'Herbert Ramirez'

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Date: 9/22/2017 12:12:50 PM

Subject: RE: Kw Resort Utilities Corp,

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Update:

I called David Mahoney of AT&T and he is going to double check that the Fiber Technician, Noah, closed the ticket/order. Once this is done the way should be cleared to do the final step "test and turn-up". The Utility's contract IT Professional (Herbert Ramirez) will work with AT&T on the "test and turn-up" and the Utility will then have internet over fiber.

Angela Coffey is acting as a facilitator on behalf of the Utility to get us all the way to the finish line with as she is providing coordination with the "AT&T Order Management" /Connie.



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From: COFFEY, ANGELA M [mailto:ac1006@att.com]
Sent: Friday, September 22, 2017 11:12 AM
To: Chris Johnson <chris@kwru.com>
Cc: BRADSHAW, HERB <hb0196@att.com>
Subject: Kw Resort Utilities Corp,

Hi Team

Quick Update as soon as the tech order shows complete in the scheduling system you can call for the test& turn up.

Order # 301967655
CIRCUIT/AS/KRGN/001078/SB
CURRENT ORDER MANAGEMENT# 440-838-3245
844-288-633 OPTION3 /2 OPTION

Thanks, Angela Coffey

Angela Coffey
Client Solutions Executive

AT&T
Small Business Solutions
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[Click for Immediate Assistance](#)

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