

From: COFFEY, ANGELA M <ac1006@att.com>
To: Chris Johnson Page 1
CC: itskeywest@outlook.com
Date: 10/9/2017 7:57:36 PM
Subject: RE: Key West Utilities
Attachments: 50M CIRCUIT.pdf

Hi Team

After further research I was able to find a 50m fiber contract signed by you Chris. Ideally fiber is the way to go. I will have to get with Carlos and the order team to get you an update.

Thanks, Angela Coffey

Angela Coffey

Client Solutions Executive

AT&T

Small Business Solutions
13450 W Sunrise Blvd, Sunrise, FL 33323

M: 954-383-8214
AC1006@att.com

[Click for Immediate Assistance](#)

From: COFFEY, ANGELA M
Sent: Monday, October 09, 2017 5:44 PM
To: 'Chris Johnson' <chris@kwru.com>
Cc: 'itskeywest@outlook.com' <itskeywest@outlook.com>
Subject: RE: Key West Utilities

Chris how much bandwidth and how many phone lines needed? Also I'm quoting you options for dedicated fiber as well.

Thanks, Angela Coffey

Angela Coffey

Client Solutions Executive

AT&T

Small Business Solutions
13450 W Sunrise Blvd, Sunrise, FL 33323

M: 954-383-8214

KWRU 016825

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From: Chris Johnson [mailto:chris@kwru.com]
Sent: Monday, October 09, 2017 5:21 PM
To: COFFEY, ANGELA M <ac1006@att.com>
Cc: chriskw@bellsouth.net; 'Herbert Ramirez' <itskeywest@outlook.com>
Subject: FW: Key West Utilities

Angela,

Currently the Utility is without internet and phone
We need the "turn up and test" WITH the IP Address included, so our IT Professional can get the Utility's internet up.

Service Address: 6630 Front Street, Key West, FL 33030
Contacts: Chris Johnson (3050522-0052) and Herbert Ramirez 305-942-3574



Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
www.kwru.com

From: RUIZ, CARLOS E [mailto:CR744W@att.com]
Sent: Wednesday, September 20, 2017 10:34 AM
To: Chris Johnson <chris@kwru.com>
Subject: FW: Key West Utilities

Chris,

This was the response I received from the Area Network Manager, I will now try and activate a temporary DSL line so that we can get you some form of internet. If you do have AT&T phones I suggest you use the hotspot, the speeds are faster than DSL.

Regards

Carlos Ruiz
Account Executive

AT&T

13450 W Sunrise Blvd
6th Floor
Sunrise, FL 33323
m 305.934.8914 | cr744w@att.com

MOBILIZING YOUR WORLD

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From: RIVERA, DANNY J.
Sent: Wednesday, September 20, 2017 10:32 AM
To: RUIZ, CARLOS E <CR744W@att.com>; BENITEZ, RAUL J <rb2677@att.com>; GODIN, ANN <ag0946@att.com>; GODIN, ANN <ag0946@att.com>
Cc: AIELLO, KENNETH M <ka7999@att.com>; GONZALEZ, ROBERTO <rg0035@att.com>
Subject: RE: Key West Utilities

Sir we are in restoration mode as we speak, we will start working on orders later in the week or by next week. Just because the fiber is in, and the customer has power mean that the e-mux in the RT is working.

Thank you

From: RUIZ, CARLOS E
Sent: Wednesday, September 20, 2017 10:29 AM
To: BENITEZ, RAUL J <rb2677@att.com>
Cc: RIVERA, DANNY J. <dr6610@att.com>; GODIN, ANN <ag0946@att.com>; AIELLO, KENNETH M <ka7999@att.com>; GONZALEZ, ROBERTO <rg0035@att.com>
Subject: Key West Utilities



Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
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Raul,

Thank you for taking my call. As I mentioned ~~Page 4~~ phone. I have a pending order for water utilities company. They had Comcast and there infrastructure has been destroyed. We already have the FIBER there and all the construction on the customer side is complete. I need the order completed so that they can go back to business, there is no UVERSE in this area and the Utilities company needs internet to function.

Order number is 3101838021

Warm Regards

[Carlos Ruiz](#)

Account Executive
Business Solutions - National Business
Small Business Solutions - Southeast

[AT&T](#)

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KWRU 016828



AT&T Managed Internet Service ("MIS") Pricing Addendum

Customer KW Resort Utilities Corp ("Customer")	Customer Address Street Address: 6630 FRONT ST City: KEY WEST State / Province: FL Country: United States Domestic / International Zip Code: 33040
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This is an Addendum to the Customer AT&T MIS Pricing Schedule identified above, to provide the Service detailed here in. This Addendum amends and supplements the Customer Pricing Schedule. Local Access identified in Table 1 shall apply only to the MIS Service ordered at the Site(s) identified in the Local Access Table and shall not apply to any other or future orders for MIS Service at any other Customer locations absent the express, written agreement of AT&T. Class of Service may be applied to new and existing Sites.

PURPOSE OF ADDENDUM

Addition of Sites identified in Table 1, Local Access, below.

Addition of AT&T Business in a Box ® Service Components, priced as described in Tables BIS 1-3 below

All other terms and conditions, including rates, stated in the Customer Pricing Schedule shall apply to this Addendum.

Table 1: Local Access

The local access prices listed below are only for orders placed within 12 months of the countersignature date on this Pricing Addendum ("Addendum Local Access Pricing Term"). All local access orders placed after the expiration of the Addendum Local Access Pricing Term will be treated on an individual case basis, and must be set out in a separate addendum to the Customer Pricing Schedule or an AT&T order form, and will become part of the Customer Pricing Schedule if and when such separate addendum is signed by both parties, or the AT&T order form is signed by Customer and accepted by AT&T, as applicable.

NPA/NXX	Location	Access Bandwidth	Local Access Non-Recurring Charge	Local Access Net Monthly Recurring Charge
305294	6630 FRONT ST, KEY WEST, FL, 33040, United States	MIS Ethernet Access 50 Mbps	\$0.00	\$560.00

Section I: AT&T Business in a Box®

BIB Table1 :Discount: 100.0 %

Option	Undiscounted Monthly Service Charge*
Base Unit 12 Port	\$75.00
8 Port Analog Module Add-On	\$40.00

* Pricing also applies to Service locations in Alaska

Class Of Service Option - when ordered with AT&T BVoIP Services only

Discount: 100%

Class of Service Monthly Service Fee	\$225*
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#Pricing also applies to Service locations in Alaska

This Addendum is effective when signed by Customer and accepted in writing by AT&T.



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AT&T Managed Internet Service ("MIS") Pricing Addendum

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: eSigned - Christopher Johnson	By: eSigned - Veronica Danao
Name:	Name:
Title: President	Title: Contract Specialist CGI
Date: 27 Jul 2017	Date: 27 Jul 2017

CS-MJ368U