From:	Chris Johnson <chris@kwru.com>
To:	'Information Technology Solutions, LLC.'
CC:	chris@kwru.com
	'Kaitlin Bianchi'
	greg@kwru.com
Date:	10/24/2017 3:35:27 PM
Subject:	FW: Cancellation of Service Request
Attachments:	Key West Utilities-IP OFFICE-2017.pdf
	avaya-1400-series-digital-deskphones-lb4440.pdf
	Avaya 9508 Digital Deskphone[1].pdf
	9608G.pdf

Herbert,

Here are the office equipment proposals.

There are a few issues digital vs IP
Obviously digital is going to be cheaper and not quite a slick.

Will computers and phones each have their own Ethernet cables or will they share one? I think this is no big deal as it is a small office so running 2 for each person's work station is no big deal.

And just in case you forgot, I am still waiting to see the estimated costs for the IT work and any invoices for completed work.

Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
www.kwru.com

KWRU
KW RESORT UTILITIES

From: WING, WILLIAM [mailto:ww5462@att.com]
Sent: Tuesday, October 24, 2017 1:58 PM
To: Chris Johnson <chris@kwru.com>
Subject: RE: Cancellation of Service Request

Here is the proposal along with the product literature; I did do the paper label phones-1408s(cheaper ones).The 9508s are about $6 or $2 per phone. If they do dual drops then attached proposal will suffice. If they do single drops(jacks), then we will want to go with IP phones(9608g) and we will need to add an 8 Port POE Switch which will increase the price about $550.

Thanks, Chris

Billy Wing
954-240-3386

From: Chris Johnson [mailto:chris@kwru.com]
Sent: Tuesday, October 24, 2017 1:36 PM
To: WING, WILLIAM <ww5462@att.com>
Subject: FW: Cancellation of Service Request

Billy,

Thanks for the help today. See attached letter. Best -Chris

Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
www.kwru.com

From: Chris Johnson [mailto:chris@kwru.com]
Sent: Friday, October 20, 2017 2:13 PM
To: COFFEY, ANGELA M <ac1006@att.com>
Cc: 'chris@kwru.com' <chris@kwru.com>
Subject: Cancellation of Service Request

Angela please see the attached letter and bill.

Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
www.kwru.com

An IP Office Solution for

Key West Utilities

Key West, Florida

Presented by:

Billy Wing
AT&T

13450 W Sunrise Blvd
Suite 602
Sunrise, FL 33323
954-240-3386

at&t

KWRU 016919

Equipment Summary

IP Office Phone System

- AVAYA IP Office 500 V2 R10(Wall Mounted)
- 6 - Avaya 1408 Digital Telephone
- Configured to support up to 4 Analog Trunks
- Includes Avaya Essential Edition Software with 2 ports of voicemail
- Automated Attendant for call routing and announcements
- Up to 10 Voicemail Boxes
- Automatic Call Distribution
- Comprehensive Phone System Features
    - Paging
    - Music on hold
    - Conferencing
    - Extensions
    - Custom speed dial
    - High Quality Speaker Phone
    - Transfer
    - Much More
- IP Office administration Software for PC
- AT&T Managed Installation Project
- Complete end user training and on site programming
- Installation, Programming and Training performed by Avaya-certified technician.

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Financial Snapshot

Avaya IP Office Solution priced with AT&T Installation, Programming, Training and
1 year of IP Office Support Services :

- **Purchase Price: $4,663.20**
- **AT&T Maintenance: $500/year(Optional)-includes all time, materials and AT&T Truck rolls for any repair issue**

- **AT&T Capital $1 Purchase Leasing Option for $4,663.20:**

Lease Term	Fair Market Value (ATTCS retains title)	$1/Finance (Customer would own)
12 Months	$365.38	$404.23
24 Months	$189.31	$210.21
36 Months	$132.83	$141.23
48 Months	$109.28	$109.93
60 Months	$93.98	$91.69

3

KWRU 016921

Why Avaya

Avaya is a global leader in business communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness.

Avaya's unique combination of communications applications, software and services helps companies simplify complex communications and integrate with technologies from other vendors, enabling customers to unlock value and potential from their network. By embedding communications into the operations of an enterprise, Avaya helps improve the way organizations work – making people more productive, processes more flexible and customers more satisfied.

Avaya focuses on these major businesses

- **Unified Communications** – Avaya's unified communications solutions help companies increase employee productivity, improve customer service and reduce costs by integrating multiple forms of communications, including telephony, e-mail, instant messaging and video all across multivendor networks. With Avaya unified communications, customers can communicate effectively regardless of location or device. Avaya's open, standards-based UC software and hardware are widely recognized as the most reliable, secure and comprehensive offerings in the industry.

- **Contact Centers** – Avaya is the global leader in the contact center market. Avaya offers highly reliable, scalable communications solutions that improve customer service and help companies compete more effectively. Avaya's contact center solutions include intelligent routing, self-service and proactive contact applications that drive effective communications and transactions with customers. In addition, Avaya's analytics and reporting solutions provides companies with detailed customer information that improves profitability and customer retention.

- **Avaya Global Services** – Avaya Global Services evaluates, designs, implements and manages enterprise communications networks for superior business results. Avaya's consulting and implementation services are backed by approximately 7,000 employees worldwide; 34 global delivery support centers; and unique, patented design and management tools.

- **Small & Medium Enterprise Communications** – Avaya's Small and Medium Enterprise Communications unit is focused on enterprises with up to 250 employees. The company offers complete solutions that bring together telephony, messaging, networking, conferencing, and customer management designed for the requirements of small and medium enterprises. The products and services are sold primarily through Avaya's global channel partners.

- **Data Networking** – Avaya's Data Networking portfolio offers the reliable, secure, end-to-end solutions needed to fully use real-time communications, delivering world-class performance and superior return on investment. Avaya's diverse data portfolio is committed to delivering innovative technology, energy-efficient hardware, and improving the effectiveness of business by creating a simpler and more effective network. Organizations should never be constrained by their networks, and Avaya's proven data solutions ensure the network is accepted and valued as a genuine real-time communications enabler.

at&t

Key Avaya Facts

- Avaya employs approximately 20,000 people worldwide, including 3,400 research and development professionals.
- Avaya has approximately 5,100 patents or patents pending, and about 10,000 channel partners worldwide.

Avaya consistently is recognized as a global leader by industry and technology experts and has achieved worldwide leadership positions in the following:

- No. 1 in Worldwide Unified Communications and Telephony Systems[1]
- No. 1 in Worldwide Contact Center[2]
- No. 1 in Worldwide Enterprise Messaging[3]
- No. 1 in Worldwide Audio Conferencing[4]
- No. 1 in Worldwide Hardware Maintenance and Software Support Services[5]

Additionally, Gartner places Avaya in the Leaders Quadrant based on its completeness of vision and ability to execute:

- Leaders Quadrant in Gartner Magic Quadrant for Corporate Telephony, Worldwide, 2016[6]
- Leaders Quadrant in Gartner Magic Quadrant for Unified Communications, Worldwide, 2016[7]
- Leaders Quadrant in Gartner Magic Quadrant for Contact Center Infrastructure, Worldwide, 2016[8]

Sources: [1]Dell'Oro Group, Enterprise Telephony Report, 4Q09, February, 2010; [2]Gartner Inc., Market Share, Contact Center: Worldwide, 2009, Drew Kraus, March, 2010; [3]T3i Group, InfoTrack for Converged Applications, Full Year 2008, Messaging, May, 2009; [4]MZA, Ltd., The World UC Applications Market, 2009 Edition, June, 2009; [5]Intellicom Analytics, Services Market Dashboard, YE 2009 Global Lifecycle Services Market Workbook, February, 2010; [6]Gartner Magic Quadrant for Corporate Telephony, Worldwide, 2009, August, 2009; [7]Gartner Magic Quadrant for Unified Communications, September, 2009; [8]Gartner Magic Quadrant for Contact Center Infrastructure, Worldwide, February, 2010.

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KWRU 016923

1400 SERIES DIGITAL DESKPHONES

The 1400 Series Digital Deskphones is a new, value-priced family of deskphones designed to meet communication needs with the quality and reliability you expect from Avaya.

The 1400 Series Digital Deskphones family is designed for the same user profiles as the 9600 Series IP Deskphones or the 1600 Series IP Deskphones. By providing a range of endpoints covering the differing needs of users, Avaya makes it possible for companies to equip their workforce with deskphones that look great, sound better, enhance productivity, and turn communications into a competitive advantage. With similar industrial design, the 1400 Series Digital Deskphones, 1600 Series IP Deskphones and the 9600 Series IP Deskphones may be deployed in mixed environments or on their own, delivering:

- Digital telephones for the value-oriented customer

- Straightforward, familiar access to the most common telephony features

- Cost effective, competitive price point

- Quality and reliability you expect from Avaya

1403 Digital Deskphone
(For IP Office only)

1408 Digital Deskphone

1416 Digital Deskphone

For businesses seeking an easy, cost-effective solution for digital networks, Avaya presents the 1400 Series Digital Deskphones. With features and capabilities of the Avaya digital/DCP network, these phones offer an attractive upgrade from older systems or an addition to your existing Avaya phone solution portfolio.

The 1400 Series Digital Deskphones combine traditional telephone features such as dual LED indicators and fixed feature buttons (e.g., conference, transfer, hold) with contemporary innovations such as softkeys, navigation wheel and a context-sensitive user interface. Also standard on the 1400 Series Digital Deskphones: speakerphones, white backlit displays and multi-line capabilities. These stylish phones are a smart addition to any retail store, branch or corporate office.

A Familiar, Functional Interface

The 1400 Series Digital Deskphones combine the best of past and present. Fixed keys – familiar to any phone user – provide easy access to the most common features. Meanwhile, flexible softkeys provide contextual guidance and prompts for ease of use and efficiency.

Clear Sound, Clean Looks

The 1400 Series Digital Deskphones offer clear, clean audio that will more than satisfy the most discerning users. All models come with an integrated speakerphone. The phone's streamlined industrial design reflects its function as a true business-class communications device.

KWRU 016924

Built-in Investment Protection

The 1400 Series Digital Deskphones have been engineered to adapt to your company's growing needs. The headset interface allows you to attach headsets on your 1408 Digital Deskphone and 1416 Digital Deskphone, while the 32-button expansion module for the 1416 Digital Deskphone can be custom-programmed to fulfill a wide range of specific user needs.

Top Value for Your Communications Dollar

You expect top quality and reliability from Avaya and the 1400 Series Digital Deskphones deliver by giving you a solidly built phone that can stretch your investment and lower total cost of ownership. It's a cost-effective solution that delivers significant competitive advantages at its price point.

For Walkup users: the 1403 Digital Deskphone (IP Office only). The Avaya 1403 Digital Deskphone is designed for the Walkup user and the Everyday user. It's ideal for locations such as common areas in offices, stockrooms, lobbies, or drop-in desks. Visitors – including customers – are examples of Walkup users who need a phone with a simple, familiar interface. It's also perfect for the Everyday phone users for whom a phone is not the one critical piece of their communication needs.

1403 Digital Deskphone highlights:

- Supports 3 administrable feature buttons
- Each button includes dual LEDs (red, green) providing explicit status for the user
- Includes fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute

- Includes high-quality speakerphone
- Two-line by 16-character display, white backlit for easier viewing in all lighting conditions

For Everyday users: the 1408 Digital Deskphone. Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, their telephone use is relatively light or straight-forward in nature. Cubicle workers and sales staff within a retail store are examples of Everyday users for whom the 1408 Digital Deskphone delivers a productivity-enhancing telephone.

1408 Digital Deskphone highlights:

- Supports eight administrable feature buttons
- Each button includes dual LEDs (red, green) providing explicit status for the user
- Includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute
- Includes high-quality speakerphone
- Supports a broad portfolio of wired and wireless headsets through its integrated headset jack
- Large capacity contacts and call log applications that can enhance productivity and personalization
- Context sensitive user interface along with three softkeys and a four-way navigation cluster – ideal for scrolling through the local contacts list or call logs
- The three-line by 24-character display is white backlit for easier viewing in all lighting conditions

For Navigators: the 1416 Digital Deskphone. The Avaya 1416 Digital Deskphone is designed for the Navigator type user. Receptionists, assistants, and managers are examples of Navigator users – people who answer incoming calls, transfer customers to

different departments or extensions, and monitor several line appearances throughout a typical day. For the Navigator user, the 1416 Digital Deskphone provides the most one-touch line/feature/speed-dial buttons without the need to scroll through on-screen lists.

1416 Digital Deskphone highlights:

- The 1416 Digital Deskphone supports 16 administrable feature buttons on the phone itself – and a 32-button expansion module provides access to a total of 48 feature keys or speed dial buttons
- Each of the buttons features a dual LED (red, green) providing explicit status for the user
- For a familiar look and feel, the 1416 Digital Deskphone includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold and mute
- In addition, the 1416 Digital Deskphone includes a high-quality speakerphone, and supports a broad portfolio of wired and wireless headsets through its integrated headset jack
- Context sensitive user interface along with three softkeys and a four-way navigation cluster – ideal for scrolling through the local contacts list or call logs
- The viewing angle of the display on the 1416 Digital Deskphone is adjustable and measures four lines by 24 characters
- Additional caller related information is displayed with active appearances for easier call handling
- The display is white backlit for easier viewing in all lighting conditions

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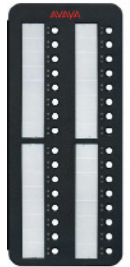
Connectivity

	1403	1408	1416	Button Module
Avaya Aura™Communication Manager	✗	✓	✓	✓
		Avaya Aura Communication Manager 5.2.1 or later		
IP Office	✓	✓	✓	✓
		IP Office Release 6.0 or later		
Integral Enterprise	✗	✓	✓	✓
		E07, IEE2 or later		

Features

Key Features	1403	1408	1416
Color	Black	Black	Black
Handset with 9-foot cord	Yes	Yes	Yes
Stand	Wedge	Dual position flip	Dual position flip
Wall-mountable	Yes	Yes	Yes
Adjustable tilt Display	No	No	Yes
Graphical Display size: rows x pixels	128 x 25 pixels	181 x 40 pixels	181 x 56 pixels
# rows x characters (approximate)	~ 2 x 18	~ 3 x 26	~ 4 x 26
# Chinese characters (12x12 pixels per character)	2 x 10	3 x 14	4 x 14
Permanently-labelled feature buttons: Speaker, Mute, Volume, Avaya Menu, Hold, Conference, Transfer, Drop, Redial	Yes	Yes	Yes
Permanently-labelled feature buttons: Headset, Phone, Call Log, Contacts, Voicemail Message	No	Yes	Yes
Permanently-labelled Navigation Cluster (Up/Down, Left/Right, OK)	No	Yes	Yes
Message Waiting Indicator	Yes	Yes	Yes
Administrable Buttons	3	8	16
Contextual softkey buttons	No	3	3
Button Module 32 supported	No	No	Yes
Headset supported	No	Yes	Yes
2-way speakerphone	Yes	Yes	Yes
2-wired line interface	Yes	Yes	Yes
Call Control Protocol	DCP	DCP	DCP
Codecs	G711	G711	G711

Key Features	1403	1408	1416
Avaya Aura™ Communication Manager			
Alias on Communication Manager 5.2.1 and above	-	2410	2420
Native support on Communication Manager 6.0	-	Yes	Yes
Full access to Communication Manager call appearances and features	-	Yes	Yes
Line appearance/feature key buttons	-	8	16
Contacts and Call Log application	-	Yes	Yes
Avaya IP Office			
Native support on IP Office R6.0	Yes	Yes	Yes
Full access to IP Office call appearances and features	Yes	Yes	Yes
Line appearance/feature key buttons	3	8	16
Centralized Contacts and Call Log application	No	Yes	Yes
IP Office feature menu with status indication	No	Yes	Yes
Support of IP Office Hot Desking	Yes	Yes	Yes
Avaya Integral Enterprise			
Support with E07, IEE2 and above	-	Yes	Yes
Partner/feature/short dial key buttons	-	8	16

Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the communications solutions specific to the needs of your workforce.

To learn more about the 1400 Series Digital Deskphones, contact your Avaya Account Manager, Avaya Authorized partner or visit **avaya.com** for white papers, case studies and other information showcasing Avaya solutions in action.

1408 Digital Deskphone

The Avaya 1408 Digital Deskphone is available in a global model. English language text on the faceplate has been removed. Contact your Avaya Account Manager or Avaya authorized partner for details.

Provide feedback
this document

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About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit www.avaya.com.

Avaya 9508 Digital Deskphone

A Sleek, High-End Phone Designed for Small Business Executives and Managers

The Avaya 9500 Series Digital Deskphones allow small and medium sized businesses to deliver highly reliable, high quality, communication solutions for a range of user types within the organization. With an appearance and functionality similar to that of the well-established Avaya 9600 Series IP Deskphones, the 9500 Series can be deployed in mixed digital/IP telephony environments and are an ideal choice for companies wanting to add digital endpoints with a consistent look and user experience to their existing portfolio. The 9500 Series' smart design, crystal-clear sound and productivity features make these phones an easy choice for companies looking to gain strategic competitive advantage from their communications infrastructure.

Looks Great, Sounds Better: The 9500 series features large, eye-friendly displays; paperless, all-digital labeling; and a high-quality integrated speakerphone that ensures everyone can hear and be heard.

Familiar, Functional Interface: There's almost no learning curve with the 9500 Series. Almost any user will intuitively know to use the fixed keys to access the most common features and the flexible softkeys with contextual guidance and prompts.

A Sound Investment: The 9500 Series is an excellent value for your growing company – and it's designed to remain that way, with expansion options including a headset interface. The 9500 Series delivers significant competitive advantages at its price point while lowering total cost of ownership for your company.

The Avaya 9508 Digital Deskphone: An Indispensable Phone for Executives and Managers

Small business executives who spend a great deal of time on the phone rely on advanced telephony features and depend on high quality, real-time voice communications, for the success of their roles. With a large, easy-to-read display, the 9508 provides multiple feature keys, speed dials, and call logs to please the most demanding executive.

The 9508 Digital Deskphone delivers what managers need:

- 8 administrable feature buttons on 3 levels (total of 24 button positions), plus optional 12-button expansion module for a total of 96 feature keys or speed

dial buttons with dual red-green LEDs to display status

- 10 fixed-feature keys for common tasks (e.g. contacts, history and message)

- Integrated, two-way speakerphone

- Headset jack supports wide array of wired and wireless Avaya headsets

- Additional caller related information is displayed with active appearances for easier call handling

- Context-sensitive interface, 4-way nav cluster and 4 softkeys simplify and speed up operations

- 8 line X 32 character display, white backlit for easy viewing

Avaya 9508 Digital Deskphone Key Features

Connectivity

- Avaya IP Office Release 7.0 or later

Hardware Specs

- Charcoal gray

- Handset with 9-ft cord

- Dual-position stand

- Wall-mountable

- White backlit graphical display
  181 x 121 dots; 8 rows x 32 characters

- Permanently-labeled buttons: Speaker,
  Headset, Mute, Volume, Avaya Menu,
  Phone, History, Contacts, Voicemail
  Message

- Permanently-labeled navigation cluster
  (Up/Down, Left/Right, OK)

- Message Waiting indicator

- 8 administrable buttons

- 4 contextual softkey buttons

- Button Module 12 (BM12) supported; up
  to 3 can be connected

- Headset support

- Two-way speakerphone

- 2 wired line interface

Size and Weight

- Length (depth) in low position:
  8.07in (205mm)

- Width: 8.03in (204mm)

- Height off desk in low position/high
  position: 6.34in (161mm) / 7.91in
  (201mm)

- Weight including handset and stand:
  2.2 lbs (992g)

Software

- Call control protocol: DCP

- Codec: G711

- Two-way speakerphone

- Secondary line alerting

Platform Support

Avaya IP Office

- Native support on IP Office Release 7.0

- Full access to IP Office call appearances
  and features

- Line appearance/feature key buttons:
  8 x 3 levels

- Contacts application: 100

- Call Log application, with Missed/
  Answered/Outgoing calls,: 30

- User option for language selection

Learn More

With more than 100 years as a leader
in communications, Avaya can help your
company maximize productivity with the
communications solutions specific to the
needs of your workforce.

To learn more about the 9500 Series Digital
Deskphones, contact your Avaya Account
Manager, Avaya Authorized Partner or visit
avaya.com for white papers, case studies
and other information showcasing Avaya
solutions in action.

About Avaya

Avaya is a global provider of business collaboration and communications
solutions, providing unified communications, contact centers, data solutions
and related services to companies of all sizes around the world. For more
information please visit **www.avaya.com**.

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AVAYA

Engage **The Power of We**™

Avaya 9608G IP Deskphone

Give your everyday users enriched communications capabilities

The 9608G IP Deskphone is an 8-line phone ideally suited for everyday users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and collaboration.

The competitively priced, high-performing Avaya 9608G IP Deskphone features a monochrome display, 4 softkeys, high definition audio quality, integrated Gigabit Ethernet interface, headset support, and up to three 12- or 24-button Expansion Modules. Part of the 9600 Series IP Deskphones, the 9608G leverages your enterprise IP network to deliver sophisticated voice communications from headquarters, remote locations, or home offices. Integrated with the Avaya Aura® and IP Office™ Platforms, the 9608G optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

Key Features and Benefits

• Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset.

• Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding; also makes it easy to perform everyday tasks such as quick access to the corporate directory.

• Provides visual queues that can speed task management through 8 dual-color Red/Green LED buttons.

• Improves flexibility through support of a secondary Gigabit Ethernet port for a PC.

• Enables high-speed call handling through support of up to three 12- or 24-button Expansion Modules.

• Offers consistency through a common interface with soft clients and mobile endpoints.

• Accommodates advanced unified communications solutions with Session Initiation Protocol (SIP) based infrastructure on the Avaya Aura platform.

• Supports reduced energy consumption and lower costs through Power-over-Ethernet Class 1 design with "sleep mode".

Specifications

Hardware

- Monochrome display – 3.2 inches x 2.2 inches (8.2 cm x 5.5 cm)

- 8 buttons with dual LEDs (red, green)

- 4 softkeys

- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute

- Red LEDs for speaker, mute, headset, message, history

- 24 administrative buttons

- Wideband audio in handset and headset

- Full duplex speakerphone

- Ergonomic hearing aid compatible handset supports TTD acoustic coupler

- Message waiting indicator

- IC call alerting with 360-degree visibility

- Rich, classic and alternate ringtones

- Wall-mount and dual-position stand

- Gigabit Ethernet (10/100/1000) line interface

- Second Ethernet interface 10/100/1000 Mbps

- PoE Class (IEEE 802.3af) registers as class 1 device

Software

- SIP protocol support

- H.323 protocol support

- Standards-based codec support: G.711, G.726, G.729A/B, G.722 (G.726 is not available in SIP)

- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese (Kanji, Hiragana and Katakana), Korean, Latin American Spanish, Castilian Spanish, and Russian

Minimum Requirements and Platform Support

- Avaya Aura Communication Manager 6.x and greater (H.323)

- Avaya Aura Communication Manager 6.x with Avaya Aura Session Manager 6.x

- IP Office 8.1 or greater (H.323)

- Local or centralized electrical power through a 802.3af switch, or local power supply (optional)

- HTTP file server

Learn More

To learn more about the 9608G IP Deskphone and 9600 Series IP Deskphones contact your Avaya Account Manager, Avaya Authorized Partner or visit **avaya.com** for white papers, case studies and other information showcasing Avaya solutions in action.

About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit **www.avaya.com.**

The 9608G IP Deskphone is a global model. English language text on the faceplate has been removed.

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