

From: [Chris Johnson <chris@kwru.com>](mailto:chris@kwru.com)

To: 'Brandi Green'

Date: 11/7/2017 4:07:16 PM

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Subject: FW: AT&T Contract Ready for Your eSignature

Attachments: MIS_ATT_IP_Flexible_Reach_CONTRACT_ID_8582973.pdf

Letter of Authorization to Obtain Customer Service Records Only_Contract_ID_8582970_v1.pdf



Christopher A. Johnson
President
6630 Front Street
Key West, FL 33040
(305) 295-3301
www.kwru.com

From: rg0035@us.att.com [mailto:rg0035@us.att.com]
Sent: Wednesday, November 01, 2017 4:39 PM
To: chris@kwru.com
Cc: rg0035@us.att.com
Subject: AT&T Contract Ready for Your eSignature

Dear Christopher Johnson,

The AT&T eSignature process enables you to sign your contracts with your voice on the phone or through the web.

With eSignature, your electronic signature is equivalent to your hand written signature. If you have questions about your contract or eSignature, please contact me at 305-213-3778.

Contract ID

██████████
██████████

Contract To Sign

MISIPFLEX
Blanket

Choices:

To sign via phone:

1. Dial 1-866-374-4633 or 1-866-eSigned.
2. When prompted, **enter** or **say** the digits of the **Contract ID(s)** above.

To sign via web:

1. To log into eSign, ██████████ as your UserID.
2. To obtain your password check your email for - Subject: **Your Login to AT&T eSignature is Enabled** .
3. With your login and password open [this link](#) and follow the instructions.

Thank you for using AT&T!

Sincerely,

Roberto Gonzalez
APPLICATION SALES CONSULTANT 2*
AT&T Mobility
305-213-3778
rg0035@us.att.com

Disclaimer:

This message and any attachments to it contain PRIVILEGED AND CONFIDENTIAL CLIENT INFORMATION AND/OR CONTRACT DOCUMENTATION, solely intended for parties with a need to know. **Any attached contracts may not be altered.**

KW RU 016962



Customer Signature Page

| | | | |
|--|---------------|--|-------------|
| Customer | | AT&T | |
| KW RESORT UTILITIES CORP Street Address: PO BOX 2125 KW RESORT UTILITIES CORP City: KEY WEST State/Province: FL Zip Code: 33045-2125 Country: USA | | AT&T Corp. | |
| Customer Contact (for notices) | | AT&T Contact (for notices) | |
| Name: Christopher Johnson Title: President Street Address: 6630 Front Street City: KEY WEST State/Province: FL Zip Code: 33040 Country: US Telephone: 3052953301 Fax: Email: chris@kwru.com Customer Account Number or Master Account: | | Street Address: 13450 W SUNRISE BLVD City: SUNRISE State/Province: FL Zip Code: 33323 Country: US With a copy to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com | |
| AT&T Solution Provider or Representative Information (if applicable) | | | |
| Name: | Company Name: | | |
| Agent Street Address: | City: | State: | Zip Code: |
| Telephone: | Fax: | Email: | Agent Code: |
| | | | Country: |

Customer signature serves as a signature of each document listed below. Edits to appended documents, as originally presented by AT&T, are rejected. Each document will become effective upon AT&T's Signature on the document itself. If the documents listed below include a Master Agreement, AT&T must countersign such Master Agreement before any of the listed documents will become effective.

| Documents Appended: | Contract IDs: |
|---|---------------|
| AT&T MANAGED INTERNET SERVICE PRICING SCHEDULE Contract ID 8582969_v1.pdf | 8582969 |
| AT&T IP FLEXIBLE REACH PRICING SCHEDULE Contract ID 8582968_v1.pdf | 8582968 |

If Customer is purchasing Voice Over IP services, the following additional language applies:

The undersigned, on behalf of Customer, acknowledges that Customer has received and understands the advisories concerning the circumstances under which E911 service may not be available, as stated in the AT&T Business Voice over IP Services Service Guide found at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP. Such circumstances include, but are not limited to, relocation of the end user's CPE, use of a non-native or virtual telephone number, failure in the broadband connection, loss of electrical power, and delays that may occur in updating the Customer's location in the automatic location information database.

| | |
|---|---|
| Customer (by its authorized representative) | AT&T (by its authorized representative) |
| By: | By: |
| Name: | Name: |
| Title: | Title: |
| Date: | Date: |



**AT&T MANAGED INTERNET SERVICE
PRICING SCHEDULE**

| Customer | AT&T |
|--|--|
| KW RESORT UTILITIES CORP Street Address: PO BOX 2125,KW RESORT UTILITIES CORP City: KEY WEST State/Province : FL Zip Code: 33045 Country: United States | AT&T Corp. |
| Customer Contact (for Notices) | AT&T Sales Contact Information and for Contract Notices <input type="checkbox"/> Primary AT&T Contact |
| Name: Christopher Johnson Title: President Street Address: 6630 Front Street City: KEY wEST State/Province: FL Zip Code: 33040 Country: United States Telephone: 3052953301 Fax: Email: chris@kwru.com Customer Account Number or Master Account Number: 1-87IIB-110 | Name: ANGELA COFFEY Street Address: 13450 W SUNRISE BLVD City: SUNRISE State/Province: FL Zip Code: 33323 Country: United States Telephone: 9543838214 Fax: 1231231234 Email: ac1006@us.att.com Sales/Branch Manager: ANN GODIN SCVP Name: ANGELA MUNIZ RUTHERFORD Sales Strata: Retail Sales Region: US-SOUTHEAST With a copy to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com |
| AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/> | |
| Name1: Company Name: Agent Street Address: City: State: Zip Code: Country: Telephone: Fax: Email: Agent Code | |

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above.

| Customer (by its authorized representative) | AT&T (by its authorized representative) |
|--|--|
| By: _____ | By: _____ |
| Name: _____ | Name: _____ |
| Title: _____ | Title: _____ |
| Date: _____ | Date: _____ |

*Signature Not Required on this Page - Refer to
Customer Signature Page Contract ID 8582973*

*Signature Not Required on this Page - Refer to
Customer Signature Page Contract ID 8582973*

AT&T and Customer Confidential Information

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ASAP!

**AT&T MANAGED INTERNET SERVICE
 PRICING SCHEDULE**

1. SERVICES

| Service | Service Publication Location |
|-------------------------------------|--|
| AT&T Managed Internet Service (MIS) | http://serviceguidenew.att.com/sg_flashPlayerPage/MIS (see MIS Express) |
| AT&T Bandwidth Services | http://serviceguidenew.att.com/sg_flashPlayerPage/BWS |

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

| | |
|--|---|
| Pricing Schedule Term | 36 months |
| Pricing Schedule Term Start Date | Effective Date of this Pricing Schedule |
| Effective Date of Rates and Discounts | Effective Date of this Pricing Schedule |

3. MINIMUM PAYMENT PERIOD

| Service Components | Percent of Monthly Service Fees Due Upon Termination Prior to Completion of Minimum Payment Period | Minimum Payment Period per Service Component |
|------------------------|--|---|
| All Service Components | 50% | Longer of 12 months or until the end of the Pricing Schedule Term |

4. GRANDFATHERING AND WITHDRAWAL

Availability of Service Components is subject to grandfathering and withdrawal per the Service Guide.

5. RATES

Section I: AT&T Managed Internet Service

Table 1: MIS Self – Installation

Discount: 100.0 %

| MIS Speed | Undiscounted MIS | Undiscounted MIS w/ Managed Router | Undiscounted MIS w/ Virtual Router |
|-----------|------------------|------------------------------------|------------------------------------|
| Ethernet | \$1,500 | \$1,500** | \$0.00 |

**Pricing available for MIS speeds of 100 Mbps and below and with electrical interfaces only.

Table 2: On-Site Installation

Discount: 50.0 %

| MIS Speed | Undiscounted MIS w/ Managed Router Only |
|-----------|---|
| Ethernet | \$1,500 |

AT&T and Customer Confidential Information

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**AT&T MANAGED INTERNET SERVICE
 PRICING SCHEDULE**

Table 3: Flat Rate and Flexible Bandwidth Billing Option – Ethernet

Available bandwidth levels are subject to qualification at time of each order and may vary for MIS ports/access ordered with or without the MIS on Demand option.

| Bandwidth | Discounted Ethernet Access Monthly Fee | Minimum Bandwidth Commitment | | Undiscounted Incremental Usage Fee Per Mbps |
|------------------|--|---|---|---|
| | | Undiscounted MIS with Customer Router Monthly Fee | Undiscounted MIS with AT&T Managed Router Monthly Fee | |
| 2 Mbps | \$426.00 | \$260.00 | \$388.00 | \$355.00 |
| 4 Mbps | \$426.00 | \$262.00 | \$390.00 | \$325.00 |
| 5 Mbps | \$426.00 | \$263.00 | \$391.00 | \$270.00 |
| 8 Mbps | \$426.00 | \$266.00 | \$394.00 | \$235.00 |
| 10 Mbps | \$426.00 | \$268.00 | \$396.00 | \$198.00 |
| 20 Mbps | \$481.00 | \$449.00 | \$577.00 | \$144.25 |
| 50 Mbps | \$560.00 | \$813.00 | \$955.00 | \$95.50 |
| 100 Mbps | \$610.00 | \$1,400.00 | \$1,555.00 | \$77.75 |
| 150 Mbps | \$610.00 | \$1,800.00 | \$1,965.00 | \$65.50 |
| 250 Mbps | \$900.00 | \$2,150.00 | \$2,240.00 | \$44.80 |
| 400 Mbps | \$1,100.00 | \$2,700.00 | \$3,380.00 | \$42.25 |
| 500 Mbps | \$1,100.00 | \$3,500.00 | \$4,325.00 | \$43.25 |
| 600 Mbps | \$1,100.00 | \$4,096.00 | \$4,840.00 | \$40.33 |
| 1000 Mbps | \$1,400.00 | \$4,505.00 | \$5,620.00 | \$28.10 |
| Discount: | | 75.0 % | 75.0 % | 100.0 % |

Table 4: Class Of Service Option - Flexible Bandwidth Billing Option - Monthly Service Fees

The Class of Service option is not available for MIS ports/access ordered with the MIS on Demand option.

Discount: 0.0 %

| Speed | Undiscounted MIS with or without Managed Router Monthly Service Fee* |
|-------------------|--|
| 9.01 to 10.0 Mbps | \$825 |
| 15.01 - 20.0 Mbps | \$1,325 |
| 45.01 – 155 Mbps | \$5,000 |
| 200 - 250 Mbps | \$5,400 |

*Applies to MIS Express Only and Charges waived for Sites with AT&T BVoIP Service

Table 5: Class Of Service Option - Installation Fees

Discount: 0.0 %

| | |
|--|---------|
| Class of Service Undiscounted Installation Fee* | \$1,000 |
|--|---------|

*Charges waived for Sites with AT&T BVoIP Service

Section II: Additional Service Fees

| | |
|--|-------------------------------|
| Moving Fee (during hours) | \$1,000 per location |
| Additional Moving Fee (outside standard operating hours – | Additional \$500 per location |

AT&T and Customer Confidential Information

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**AT&T MANAGED INTERNET SERVICE
 PRICING SCHEDULE**

| | |
|---|--------|
| 8:00 a.m. to 5:00 p.m. Monday through Friday) | Page 6 |
|---|--------|

Section III: AT&T Business in a Box®

AT&T Business in a Box® is not available for MIS ports/access ordered with the MIS on Demand option.

Discount: 100.0 %

| Option | Undiscounted Monthly Service Charge* |
|-----------------------------|--------------------------------------|
| Base Unit NextGen† | \$75.00 |
| Base Unit 12 Port | \$75.00 |
| 8 Port Analog Module Add-On | \$40.00 |

* Pricing also applies to Service locations in Alaska

† Feature expected to be available starting 4Q 2016. Refer to Service Guide for availability.

Discount: 0.0 %

| Per Site / Per Occurrence during Standard Business Hours (Monday- Friday, 8:00 am- 5:00 pm, local time) | Undiscounted Service Charge List Price* |
|--|---|
| Move, Addition, Change to Service | \$260.00 |
| Delete Service | \$500.00 |

* Pricing also applies to Service locations in Alaska

Class Of Service Option - when ordered with AT&T BVoIP Services only

Discount: 100%

| | |
|--|--------|
| Class of Service Undiscounted Monthly Service Fee | \$225* |
|--|--------|

* Pricing also applies to Service locations in Alaska

Section IV: AT&T Wi-Fi Enterprise:

| | |
|--|---------|
| AT&T Wi-Fi Enterprise per AP per month Rate (Net Rate)* | \$30.00 |
|--|---------|

*Include 1-2 Aps, AT&T owned self standing, self-install

This is the last page of the Pricing Document.

AT&T and Customer Confidential Information

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**AT&T IP PAYABLE REACH
PRICING SCHEDULE**

| | |
|--|---|
| Customer | AT&T |
| KW RESORT UTILITIES CORP Street Address: PO BOX 2125,KW RESORT UTILITIES CORP City: KEY WEST State/Province: FL Zip Code: 33045 Country: United States | AT&T Corp. |
| Customer Contact (for notices) | AT&T Sales Contact Information and for Contract Notices <input type="checkbox"/> Primary AT&T Contact |
| Name: Christopher Johnson Title: President Street Address: 6630 Front Street City: KEY wEST State/Province: FL Zip Code: 33040 Country: United States Telephone: 3052953301 Fax: Email: chris@kwru.com Customer Account Number or Master Account Number: 1-87IIB-110 | Name: ANGELA COFFEY Street Address: 13450 W SUNRISE BLVD City: SUNRISE State/Province: FL Zip Code: 33323 Country: United States Telephone: 9543838214 Fax: 1231231234 Email: ac1006@us.att.com Sales/Branch Manager: ANN GODIN SCVP Name: ANGELA MUNIZ RUTHERFORD Sales Strata: Retail Sales Region: US-SOUTHEAST <u>With a copy to:</u> AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com |
| AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/> | |
| Name: Company Name: Agent Street Address: City: State: Zip Code: Country: Telephone: Fax: Email: Agent Code | |

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above. The Rates in this Pricing Schedule apply only to the Services ordered at the Site(s) identified in Customer's associated MIS Express Pricing Schedule and shall not apply to orders for Service at any other Customer locations.

The undersigned, on behalf of Customer, acknowledges that Customer has received and understands the advisories concerning the circumstances under which E911 service may not be available, as stated in the AT&T Business Voice over IP Services Service Guide found at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP. Such circumstances include, but are not limited to, relocation of the end user's CPE, use of a non-native or virtual telephone number, failure in the broadband connection, loss of electrical power, and delays that may occur in updating the Customer's location in the automatic location information database.

| | |
|---|---|
| Customer (by its authorized representative) | AT&T (by its authorized representative) |
| By: _____ | By: _____ |
| Name: _____ | Name: _____ |
| Title: _____ | Title: _____ |
| Date: _____ | Date: _____ |

Signature Not Required on this Page - Refer to Customer Signature Page Contract ID 8582973

Signature Not Required on this Page - Refer to Customer Signature Page Contract ID 8582973

AT&T and Customer Confidential Information

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**AT&T IP FLEXIBLE REACH
 PRICING SCHEDULE**

1. SERVICES

| Service | Service Publication Location |
|------------------------|---|
| AT&T IP Flexible Reach | http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP |

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

| | |
|------------------------------|-----------|
| Pricing Schedule Term | 36 |
|------------------------------|-----------|

| | |
|---|---|
| Pricing Schedule Term Start Date | Effective Date of this Pricing Schedule |
|---|---|

| | |
|--|---|
| Effective Date of Rates and Discounts | Effective Date of this Pricing Schedule |
|--|---|

3. MINIMUM PAYMENT PERIOD

| Service Components | Percent of Monthly Service Fees Due Upon Termination Prior to Completion of Minimum Payment Period | Minimum Payment Period per Service Component |
|------------------------|--|---|
| All Service Components | 50% | Longer of 12 months or until the end of the Pricing Schedule Term |

4. ADDITIONAL TERMS

Section I. Grandfathering and Withdrawal

Availability of Service Components is subject to grandfathering and withdrawal per the Service Guide.

Section II. White Pages, Yellow Pages, Directory Assistance

White Pages, Yellow Pages and Directory Assistance database listings are subject to (1) rules, regulations, guidelines and requirements of Business Directory Publishers and Directory Assistance providers, including but not limited to AT&T Affiliates, relating to the information which may, may not or must be included in listings, and (2) federal, state and local laws, ordinances and regulations, including those relating to deceptive practices and deceptive advertising. Customer (not AT&T) is solely responsible for complying with (1) and (2). If Customer supplies information to AT&T that, according to the Business Directory Publisher or Directory Assistance provider or otherwise, violates (1) or does or may violate (2), Customer understands that its listing information may, without advance notice, be rejected or removed from White Pages, Yellow Pages and Directory Assistance databases, and Customer will indemnify and hold AT&T and its Affiliates harmless from any and all losses, liability, damages, fines, claims, costs or expenses (including attorneys' fees) of any kind, suffered by AT&T, by any AT&T Affiliate, by Customer or by any third party as a result of Customer's breach of its obligation.



**AT&T IP FLEXIBLE REACH
 PRICING SCHEDULE**

5. DISCOUNTS

Section I: Calling Plan Charges

| Calling Plan B (IP Local and IP Long Distance) | | |
|---|--------------------------|------------------------------|
| Item | Type of Charge | Calling Plan Discount |
| Calling Plan Setup Fee | OTC per Site | 100.0 % |
| Calling Plan Charge* | MRC, per Concurrent Call | 20.0 % |
| Telephone Number Charge | MRC, per Number | 0.0 % |

| Calling Plan C (IP Local and IP Long Distance Bundle) | | |
|--|--------------------------|------------------------------|
| Item | Type of Charge | Calling Plan Discount |
| Calling Plan Setup Fee | OTC per Site | 100.0 % |
| Calling Plan Charge | MRC, per Concurrent Call | 81.0 % |
| Telephone Number Charge | MRC, per Number | 100.0 % |

Section II: Off-Net Calling Charges

| Common Billable Elements | | |
|---|-----------------------|-----------------|
| Item | Type of Charge | Discount |
| US Off-Net Calling Charge (US Terminated Off-Net Calling Charge) | Per Usage | 20.0 % |
| Non-US Terminated Off-Net Calling Charge – fixed | Per Usage | 20.0 % |
| Non-US Terminated Off-Net Calling Charge - mobile | Per Usage | 20.0 % |

Section III: Additional Charges

| VoIP Module Card (applies only if AT&T MIS is the Underlying Transport Service, and Customer is using a TDM PBX) | | |
|--|---|-----------------|
| Item | Type of Charge | Discount |
| VoIP Module Card (if applicable) | MRC, per Concurrent Call (where the list price will vary by number of Concurrent Calls) | 100.0 % |

This is the last page of the Pricing Document.



Letter of Authorization to Obtain Customer Service Records Only

| | | |
|--|---|---|
| Customer Name: KW RESORT UTILITIES CORP | AT&T | Customer Account #: |
| Customer Full Address & Zip: Street Address: PO BOX 2125,KW RESORT UTILITIES CORP City: KEY WEST State/Province: FL Zip Code: 33045 Country: United States | AT&T Full Address & Zip: Name: ANGELA COFFEY Street Address: 13450 W SUNRISE BLVD City: SUNRISE State/Province: FL Zip Code: 33323 Country: United States Fax: 1231231234 | Customer Contact: Tel. #: 3052953301 AT&T Contact: Tel. #: 9543838214 Email ID: ac1006@us.att.com |
| Master Customer No: | | AE PID: 5VPA |

1. I appoint AT&T as my agent to request Customer Service Records (CSRs) with the Local Exchange Company(s) (LEC) for analyzing Local Service. AT&T may request CSRs for all telephone lines associated with the main Billed Telephone Number(s) (BTNs) listed below or in the attachment. If this authorization does not specify the specific BTNs, this appointment shall extend to all service accounts for which customer appears as the customer of record.

| | |
|---|--|
| 2. This Appointment is applicable to the following location (Choose one) | Blanket LOA (For all locations in the United States) <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO Location Specific LOA (Specify applicable Billed Telephone Numbers and/or Working Telephone Numbers as attached) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO |
|---|--|

3. I certify that I am either the customer of record for these lines or that I am authorized by the customer of record to make this decision.

| ORDERED BY CUSTOMER: | ACCEPTED BY AT&T: |
|----------------------|---------------------------------------|
| 4. Signature: | 8. Signature |
| 5. Printed Name: | 9. Printed Name: eSign- ANGELA COFFEY |
| 6. Title: | 10. Title: |
| 7. Date: | 11. Date: |

This authorization shall continue in force unless and until revoked by the customer.