

From: [Chris Johnson <chris@kwru.com>](mailto:chris@kwru.com)
To: 'RUIZ, CARLOS E'
CC: [KENNETH M <AIELLO \(ka7999@att.com\)>](mailto:KAIELLO@att.com) Page 1
COFFEY, ANGELA M
'Information Technology Solutions, LLC.'
chris@kwru.com
[roberto gonzales \(rg0035@att.com\)](mailto:roberto.gonzales@att.com)
Date: 12/21/2017 3:37:51 PM
Subject: RE: KW Resort Utilities - AT&T FIBER

Carlos,

What is the status of moving forward with the new service?

Also would you kindly answer/respond to the questions and concerns that I presented in my previous email. -Chris



Christopher A. Johnson
President
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Key West, FL 33040
(305) 295-3301
www.kwru.com

From: RUIZ, CARLOS E [mailto:CR744W@att.com]
Sent: Wednesday, December 13, 2017 12:34 PM
To: Chris Johnson <chris@kwru.com>
Subject: KW Resort Utilities - AT&T FIBER

Chris,

Please follow the information below. I received it from my Technical Consultant Wade. We need you to cancel the order first so then I can go to billing with the claim.

please call
[1-844-ATT-NOD3](tel:1-844-ATT-NOD3) (844-288-6633)
Enter option 2 and then option 3.

[Carlos Ruiz](mailto:Carlos.Ruiz@att.com)
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