

RIVER RANCH WATER MANAGEMENT LLC

**NOTICE OF CUTOMER MEETING
PROOF OF NOTICE AFFIDAVIT**

STATE OF FLORIDA
COUNTY OF POLK

The undersigned, being first duly sworn, deposes and says that the Notice of Customer Meeting was mailed to each customer of record to the billing address on file. The actual date of mailing was June 5, 2018

Dated this 6th day of June 2018

By: _____
Cherelle M. Kirkland

The foregoing Affidavit was acknowledged before me this 6th Day of June 2018, by Cherelle M. Kirkland.



Gloria McMillen
Notary Public
Commission Expires: 12-13-19

River Ranch Water Management LLC
5601 Windhover Dr.
Orlando, FL 32819

Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

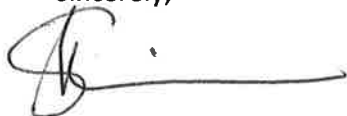
Attn: Ms. Rachael Dziechciarz

Re: Docket No. 20170219-WS

Dear Ms. Dziechciarz,

Please find attached a copy of the Notice for Customer Meeting for River Ranch Water Management. The notification is dated and has been mailed the customer's billing address on file on June 5, 2018.

Sincerely,

A handwritten signature in black ink, appearing to be 'Shelly Kirkland', with a long horizontal line extending to the right.

Shelly Kirkland
Westgate Resorts
River Ranch Resort and Rodeo
Property Controller

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER MEETING
TO THE CUSTOMERS OF RIVER RANCH WATER MANAGEMENT, LLC
AND
ALL OTHER INTERESTED PERSONS
DOCKET NO. 20170219-WS
APPLICATION OF RIVER RANCH WATER MANAGEMENT, LLC
FOR A STAFF-ASSISTED RATE CASE IN
POLK COUNTY

Date Issued: June 5, 2018

NOTICE is hereby given that the Staff of the Florida Public Service Commission (Commission) will conduct a customer meeting to discuss River Ranch Water Management LLC's (River Ranch or utility) application for a staff-assisted rate case (SARC) in Polk County. The meeting will be held at the following time and place:

Wednesday, June 20, 2018, at 6:00 P.M.
Longhorn Center at River Ranch
3200 River Ranch Blvd.
River Ranch, FL 33867

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more Commissioners of the Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all the customers have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of the cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Commission's Office of the General Counsel at (850) 413-6199.

Any person requiring some accommodation at the customer meeting because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission staff regarding the quality of service the utility provides and to ask questions and provide comments on staff's preliminary rates included in this notice as well as other issues. Staff members will summarize River Ranch's filing, the preliminary work accomplished, and answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. Commission staff will have sign-up sheets, and customers will be called to speak in the order that they sign up. Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Commission's toll-free facsimile line at 1-800-511-0809 or online at <https://secure.floridapsc.com/e-filings/efiling.aspx>.

BACKGROUND

River Ranch Water Management, LLC (River Ranch or utility) is a Class C water and wastewater utility located in Polk County in the South Florida Water Management District (SFWMD). The utility provides water and wastewater service to 65 residential customers, 5 general service customers, and 2 irrigation customers. The five general service customers include River Ranch Chapel, a 367-unit recreational vehicle park, 192 River Ranch condominium units, 119 Long Hammock property owners, and other Westgate Resort properties. According to the utility's 2016 Annual Report, total gross revenues were \$135,329 for water and \$165,554 for wastewater, and total operating expenses were \$131,891 for water and \$225,065 for wastewater.

The utility has been providing service since 1973. In 1996, Polk County transferred its jurisdiction of the privately-owned water and wastewater facilities to the Commission. In September 1997, New River Ranch, L.C.C. d/b/a River Ranch filed an application for grandfather certificates. Effective February 1999, the utility was granted Certificate Nos. 603-W and 519-S.¹ In 2003, the certificates were transferred to River Ranch Water Management, LLC.² The utility's last Commission approved rate increase was in a SARC in 2003.³ On May 10, 2011, the utility filed for a SARC, but withdrew the application on March 16, 2012. The utility filed for

¹ Order No. PSC-99-0254-FOF-WS, issued February 9, 1999, in Docket No. 19971185-WS, *In re: Application for original certificates for an existing utility providing water and wastewater service in Polk County by New River Ranch, L.C. d/b/a River Ranch.*

² Order No. PSC-03-0518-FOF-WS, issued April 18, 2003, in Docket No. 20020382-WS, *In re: Application for transfer of facilities and Certificate Nos. 603-W and 519-S in Polk County from New River Ranch L.C. d/b/a River Ranch to River Ranch Water Management, LLC.*

³ Order No. PSC-03-0740-PAA-WS, issued June 23, 2003, in Docket No. 20021067-WS, *In re: Application for staff-assisted rate case in Polk County by River Ranch Water Management, L.L.C.*

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 Customer Meeting Notice

a SARC in the instant docket on October 10, 2017. A test year ended September 2017 was selected.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following recommended rates for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commission. The utility's current and staff's recommended preliminary rates are as follows:

RIVER RANCH WATER MANAGEMENT, LLC		SCHEDULE NO. 4-A	
TEST YEAR ENDED SEPTEMBER 30, 2017		DOCKET NO. 20170219-WS	
MONTHLY WATER RATES			
	RATES AT TIME OF FILING	STAFF RECOMMENDED RATES	
<u>Residential Flat Rate</u>			
River Ranch Shores/Countryside	\$15.85	\$47.51	
<u>General Service Flat Rate</u>			
River Ranch Chapel	\$39.62	\$41.51	
Long Hammock MHP (119 Units)	\$1,508.92	\$5,244.00	
Westgate Properties	\$1,141.19	\$1,261.68	
River Ranch Condos (192 Units)	\$2,434.56	\$1,864.28	
River Ranch RV Park (367 Units)	\$5,287.54	\$8,253.41	

RIVER RANCH WATER MANAGEMENT, LLC		SCHEDULE NO. 4-B
TEST YEAR ENDED SEPTEMBER 30, 2017		DOCKET NO. 20170219-WS
MONTHLY WASTEWATER RATES		
	RATES AT TIME OF FILING	STAFF RECOMMENDED RATES
<u>Residential Flat Rate</u>		
River Ranch Shores/Countryside	\$17.16	\$39.35
<u>General Service Flat Rate</u>		
River Ranch Chapel	\$17.16	\$33.61
Long Hammock MHP (119 Units)	\$2,042.04	\$4,122.00
Westgate Properties	\$1,218.42	\$1,078.98
River Ranch Condos (192 Units)	\$3,294.72	\$1,514.92
River Ranch RV Park (367 Units)	\$6,297.72	\$6,351.77

STAFF REPORTS AND UTILITY APPLICATION

The results of staff’s preliminary investigation are contained in a staff report dated June 4, 2018. Copies of the report may be examined by interested members of the public Monday - Friday from 9:00 a.m. – 5:00 p.m. at the following location:

River Ranch Comptroller’s Office
 3200 River Ranch Blvd.
 River Ranch, FL 33867

PROCEDURES AFTER CUSTOMER MEETING

After the customer meeting, Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Commission on August 23, 2018. The Commission will then vote on staff’s recommendation at its September 6, 2018 Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff’s final recommendation. Substantially affected persons have 21 days from the date that the PAA order is issued to protest the Commission’s PAA order. Customers are able to obtain a copy of staff’s recommendation and all documents filed in this docket under the Clerk’s Office tab at the Commission’s website (<http://www.floridapsc.com/>).

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to Commission staff may do so at the meetings, either orally or in writing. Other written comments regarding the utility and the proposed rates, or requests to be placed on the mailing list for this case, may be directed to this address:

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Director, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to “**Docket No. 20170219-WS, RIVER RANCH WATER MANAGEMENT, LLC**” Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Florida Public Service Commission’s email at clerk@psc.state.fl.us, or the Commission’s website available at <https://secure.floridapsc.com/ClerkOffice/EfilingPublic>.

If you wish to contact the Florida Public Service Commission regarding complaints about service, you may call the Commission’s Office of Consumer Assistance and Outreach through its toll-free number at 1-800-342-3552, or submit a complaint form online at <http://www.floridapsc.com/ConsumerAssistance/ComplaintForm>.