Antonia Hover

From:	Antonia Hover on behalf of Records Clerk
Sent:	Wednesday, June 20, 2018 8:50 AM
То:	'robin_rtmplus@yahoo.com'
Cc:	Consumer Contact
Subject:	RE: Docket No. 20170219-WS, River Ranch Water Management, LLC

Good Morning Ms. Mohrland,

We will be placing your comments in consumer correspondence in Docket No. 20170219 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Toní Hover

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

From: <u>robin_rtmplus@yahoo.com [mailto:robin_rtmplus@yahoo.com]</u> Sent: Tuesday, June 19, 2018 8:08 PM To: Records Clerk Subject: Docket No. 20170219-WS, River Ranch Water Management, LLC Importance: High Director, Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Subject: Response to River Ranch Water Management, LLC's Recommended Increase for Long Hammock POA

June 19, 2018

River Ranch Water Management, LLC Application for Staff Assisted Rate Case (SARC) In Polk County - Docket No. 20170219-WS

Attention: Director, Office of Commission Clerk

To Whom It May Concern:

My husband Terry Mohrland and I (Robin) are residents in Phase 1 at River Ranch. We own Lot number 71. We would like the Commission Clerk to be advised that we are winter residents for approximately 3 months per year.

We do not have irrigation on our property. We shut the water completely off for nine months of the year. Our water has such a bad taste (and sometimes odor) that we purchase bottled water for drinking and use in our coffee maker. So for three months of the year we only use it for bathing and doing our laundry. I think the increase that River Ranch Management is proposing for our phase is absolutely a ridiculous amount. I noticed on their recommendations that Westgate Properties has a lower increase amount for their use. With all of their new Glamping, Teepees and Condos I have to wonder how this is possible. They all have water and wastewater capabilities and would have to use an extraordinary higher amount than what the units in Phase 1 would.

We would ask you to please take into consideration the amount of water and waste water that our Phase uses. We are the only Phase to my knowledge that do have water meters. Thank you for allowing us as owners to express our concerns in this matter.

Sincerely,

Terry and Robin Mohrland	(Winter Residence) Lot 71 River Ranch, FL
2612 106 th Ave	
Allegan, MI 49010	
269-673-3256	