

Brandy Butler

From: Angie Calhoun
Sent: Wednesday, June 20, 2018 10:54 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170215

Correspondence for docket 20170215

From: Consumer Contact
Sent: Wednesday, June 20, 2018 10:52 AM
To: Angie Calhoun
Subject: To CLK Docket 20170215

From: Michael [<mailto:envirosaver3@yahoo.com>]
Sent: Wednesday, June 20, 2018 9:50 AM
To: Consumer Contact
Subject: Electric and teco

I see an article today that your reviewing how to do better power restoration after a storm.

Just a couple of things I'd like to say first I'm all for underground inferstructure but more needs to be done with the power companies they have a clear monopoly and abuse this to the hilt cause they know they will get away with it and love the power play and control.

During irma our small tree came down and took the power line off the pole.

Teco didn't care at all my wife uses oxygen machines and the fix to reconnect the wire on the ground to the poll was no more then a 10 minute job.

Many trucks were driving by daily we told a couple of techs and pleaded for days with teco nothing but lies and excuses and no caring they made us wait a full week before a man came and extremely quickly reattached the wire to the poll.

The week wait and uncaring was inexcusable the company's must be held accountable without this they will always use the power play and put themselves first.

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Thanks

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Sent from my Android device with K-9 Mail. Please excuse my brevity.