

Antonia Hover

From: Diana Vizcarrondo
Sent: Monday, July 02, 2018 4:47 PM
To: Antonia Hover
Subject: To CLK Docket 20160101
Attachments: E-Form Other Complaint TRACKING NUMBER 126946

Consumer correspondence.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Monday, July 02, 2018 4:29 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 126946

CUSTOMER INFORMATION

Name: Wayne Roethler
Telephone: (352) 350-3894
Email: ILL2FLA@Gmail.com
Address: 32838 Timberwood Dr Leesburg IL 34748

BUSINESS INFORMATION

Business Account Name: Wayne Roethler
Account Number:
Address: 32838 Timberwood Dr Leesburg FL 34748

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Docket NO> 20170005-WS Order NO. PSC-2017-0480-PAA-WS

This company raises our rates annually. Our retirement community has many of us living off of Social Security. We have to wait 2 to 3 years between cost of living increases. Our expenses also go. But we learn how to make do. Why can't this company ever be satisfied with the current rate.

I urge you to deny all of these requested increases.