

**Antonia Hover**

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**From:** Angie Calhoun  
**Sent:** Friday, July 06, 2018 9:11 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20160101

Consumer correspondence for docket 20160101

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**From:** Marc Petitpas [<mailto:marcpetitpas@hotmail.ca>]  
**Sent:** Thursday, July 05, 2018 9:38 PM  
**To:** Consumer Contact  
**Subject:** Continued Water Increases by Utilities, Inc.

To whom it may concern at the Florida Public Service Commission – Water

I cannot believe the excess water bills that I have receiving over the last several months – my bill jumped from an average of \$120 / month in 2017 now is averaging around \$230 / month – my usage is basically the same.

This is unbelievable that such an increase was approved by your commission and now Utilities, Inc is asking for another increase “ Docket No. 20170005-WS – Order No PSC-2017-0480-PAA-WS “ for water that smells like it come from my swimming pool.

As a consumer that only has one option for water, I must use Utilities, Inc and now they are fleecing all the consumers for exorbitant rates, how can you allow this happen ?

What are you doing to protect the residents using Utilities, Inc. ?

I’m a concerned resident in Seminole County – The madness of these kind of increases must stop !

I would be interested in learning why you think it’s reasonable that the average consumer is paying \$1200 more per year for the same service with water that taste terrible, that is really only good for showers, laundry and watering my lawn and on occasion my bill mysteriously jumps up by \$30 for several months then drops down without any leaks or consumption usage changes ?

Looking forward in your response.

Marc Petitpas  
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