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DIVISION OF ENGINEERING
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Public Service Commission

July 16, 2018

Ms. Muriel Steves
7233 Knoll Drive
New Port Richey, FL 34653

Re: Docket No. 20170230-WU - Application for staff-assisted rate case in Pasco County by Orange Land Utilities, LLC.

Dear Ms. Steves,


Thank you for your letter regarding the rate increase petition filed by Orange Land Utilities, LLC and your description of the water quality. To ensure that the Florida Public Service Commission (Commission) staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file.

During a rate case the Commission's accountants, engineers, and economists examine the Utility's financial and engineering information to make a recommendation to the Commissioners. One of the issues addressed is the overall quality of service provided by a utility. Commission staff reviews sanitary surveys, outstanding citations, violations, and consent orders on file with the Florida Department of Environmental Protection. Commission staff's review also considers complaints regarding secondary water quality standards. Secondary water standards regulate contaminants that may impact the taste, odor, and color of drinking water.

With respect to the development of rates the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory as directed by Chapter 367, Florida Statutes. Staff intends to file its recommendation on July 26, 2018, in Docket No. 20170230-WU, which will be available on the Commission's website at www.floridapsc.com. The Commissioners are scheduled to vote on staff's recommendation on August 7, 2018.

We appreciate your letter and understand your concerns regarding the proposed rate increase. I hope the above information is helpful.

Best Regards,


Emily Knoblauch, Engineering Specialist
Florida Public Service Commission
Division of Engineering

EK:tj

cc: Office of Commission Clerk (Docket No. 20170230-WU)

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