

*Docket  
20180063*

Pirjo H. Restina  
270 Mariposa  
Winter Haven FL 33884  
863-324-4905

July 18, 2018

Orchid Springs Water & Sewer  
BayTree Management Company  
346 E Central Ave  
Winter Haven FL 33880



To Whom It May Concern:

**I strongly disapprove the increase in monthly wastewater rates.**

I have two properties at Orchid Springs: 275 Mariposa, Acct #81 and 270 Mariposa, Acct #4. I have long been wanting to question the water and sewage bills. Nobody lives at 275 Mariposa. In February it was used for about a week when my brother's family stayed there, and now just a week ago a friend needed it for 3 nights. Nobody is using the kitchen, the dishwasher, clothes-washer, nobody is taking showers. The only water that is used is to keep the lawn and perennials/annuals alive. The sprinklers are automated to work in each station 12 minutes early morning hours twice a week, and are finished by 7 am. So that water is NOT GOING TO SEWAGE. Whereas at 270 Mariposa showers area taken daily, dishwasher and clotheshorse used daily and lawn + plants are water when needed. And yet, the water & sewage bill at 275 is usually only \$1-\$10 less than at 270 where 2 people live. The sewage rates are plain "highway robbery". There needs to be a sewage meter, and even so called brown water could be used for lawn and plant watering. It is time to do something and be fair with this fare!

Sincerely,

*Pirjo H. Restina*  
Pirjo H. Restina

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**Pirjo Restina**  
270 Mariposa  
Winter Haven, FL 33884

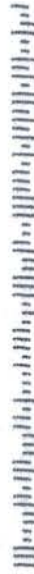


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