

**Antonia Hover**

---

**From:** Angie Calhoun  
**Sent:** Tuesday, July 24, 2018 4:43 PM  
**To:** Consumer Correspondence  
**Subject:** FW: To CLK Docket 20160101  
**Attachments:** E-Form Other Complaint TRACKING NUMBER 127137; Utilities, Inc. Florida Docket No. 20160101 approved rate increase request"; utilities Inc., Florida docket #20160101 approved rate increase request

[Consumer correspondence for docket 20160101.](#)

---

**From:** Diane Hood  
**Sent:** Tuesday, July 24, 2018 4:33 PM  
**To:** Angie Calhoun  
**Subject:** To CLK Docket 20160101

## Antonia Hover

---

**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Tuesday, July 24, 2018 10:05 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 127137

### CUSTOMER INFORMATION

Name: Susan Baum  
Telephone: (407) 782-9109  
Email: [Susanandeze@aol.com](mailto:Susanandeze@aol.com)  
Address: 634 longmeadow circle Longwood FL 32779

### BUSINESS INFORMATION

Business Account Name: Susan Baum  
Account Number:  
Address: 634 longmeadow circle Longwood FL 32779

Water County Selected: Seminole

### COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida  
Details:  
Rate increases have been exorbitant and unfair.

## Antonia Hover

---

**From:** Varsha Joshi <varsha\_pjoshi@yahoo.com>  
**Sent:** Tuesday, July 24, 2018 4:02 PM  
**To:** Consumer Contact  
**Subject:** utilities Inc., Florida docket #20160101 approved rate increase request

Respected Sir,

I am writing this to request you to please re check the rate increase that Utilities Inc, in Seminole county got approved it is 70% !!!!!!! , I hope the people sitting at the approval desk or the committee of people realize that not only 70% increase is unrealistic but most of the people living in this area are retired and on a limited income of social security ! can you imagine receiving the bill 3 to 5 times higher than we use to pay ? the Utility company are making tons of money anyway it will not make any difference in their budget if they did not get this increase they will still make money but for the people on limited income it makes a tons of difference. so i urge you to please reverse this approval and let us live in less anxiety as it is there are lots of way government is taking money from limited income people like us. Hoping there is some one reasonable who is reading this email and do something about this to help and you will get blessings from lots of people, i am not the only one you must have received this kind of email from lot of people it is been over a year people are sending emails but nothing has been done so far, it is about time some one can stand up for right action Are You the right one? if you are that one than not only me but thousands of people will bless you Thanks Varsha Joshi  
268 Churchill Drive  
Longwood, FL 32779  
4072425075

## Antonia Hover

---

**From:** Aaron <[chimmaera@yahoo.com](mailto:chimmaera@yahoo.com)>  
**Sent:** Tuesday, July 24, 2018 2:17 PM  
**To:** Consumer Contact  
**Subject:** Utilities, Inc. Florida Docket No. 20160101 approved rate increase request"

**Importance:** High

Hello,

I live in an area operated by Utilites Inc. I feel the recent and excessive rate hikes are unfair and unjust. Also, how UI calculates rates is unfair. For example, they use 100% of the water bill to calculate the sewer cost. Not all water used goes in the sewer. This includes lawn sprinklers, and washing your car: which for me makes up over half my bill. My bill would be nearly 50% lower if I did not use my sprinkler system, yet the water that goes into the ground also adds towards my sewer costs. UI is using excessive rate hikes that you have allowed to unfairly and immorally profit from its customers. We do not have a choice in who we use for our water company. However, we DO have a voice in who is the governor of FL and rest assured I will cast my vote based on whom I feel will make the necessary changes within the PSC to bring back fair water rates to customers. My water bill had tripled from where I used to live before when I had Seminole County Water, and my consumption has stayed nearly the same as well. Which means the only explanation for the triplex rate increase is due to your committee's lack of oversight on water rates and freely allowing UI to raise rates several times a year.

Sincerlerly,

Aaron Diaz

----- Original message -----

From: Aaron <[chimmaera@yahoo.com](mailto:chimmaera@yahoo.com)>  
Date: 7/24/18 2:07 PM (GMT-05:00)  
To: [iconstantine@seminolecountyfl.gov](mailto:iconstantine@seminolecountyfl.gov)  
Subject: PSC rate hikes for Utilities Inc

Hello Mr Constatine,

Thank you for sending out the notice to the public. I have contacted PSC and voiced my complaint, however feel it may have hallen on deaf ears. Can you suggest other ways to voice our unhappiness with the excessive rate hikes for Utilities Inc customers?

Sincerely,

Aaron Diaz

----- Original message -----

Many of you have seen your water and wastewater bills increase up to, or over, 70% since September.

If you have not done so yet, I still urge you to file a complaint with the PSC at <http://www.psc.state.fl.us/ConsumerAssistance/ComplaintForm>, by calling 1-800-342-3552, or via email [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us) (be sure to include “Utilities, Inc. Florida Docket No. 20160101 approved rate increase request”).

I and some other Seminole County Board of County Commissioners have been adamant in our opposition to this increase. Our Board unanimously voted to pursue my motion to file legal action against the PSC. Our Seminole County Attorney’s Office has sent in the notice of appeal of the FL Public Service Commission’s decision to Florida’s First District Court of Appeal on behalf of our citizens. To this date, no other action has occurred. I can assure you that I will stay on top of this issue and keep you informed as best as I can.

Please share this information with your neighbors.

Best regards,

Lee Constantine

Commissioner – District 3

BCC Seminole County

1101 E. First Street

Sanford, FL 32771

C: 407-221-5551

O: 407-665-7207

F: 407-665-7958

[lconstantine@seminolecountyfl.gov](mailto:lconstantine@seminolecountyfl.gov)

“Seminole County, Florida’s Natural Choice”

6 Nov · 55 neighborhoods in Lost & Found