

Antonia Hover

From: Angie Calhoun
Sent: Thursday, July 26, 2018 7:39 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101
Attachments: E-Form Other Complaint TRACKING NUMBER 127145; Utilities Inc. Florida docket number 20160101 approved rate increase request-No!; Utilities, Inc. rate Increase Florida Docket No. 20160101 approved rate increase request

[Consumer correspondence for docket 20160101](#)

From: Diane Hood
Sent: Wednesday, July 25, 2018 4:34 PM
To: Angie Calhoun
Subject: To CLK Docket 20160101

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, July 24, 2018 5:37 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 127145

CUSTOMER INFORMATION

Name: Dennis Puleo
Telephone: (407) 221-7628
Email: dennis@dennispuleo.com
Address: 529 S. Longview Pl. Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Dennis Puleo
Account Number: 7052310000
Address: 529 S. Longview Pl. Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

I am 100% Disabled Veteran.... on a fixed income. The increased cost of my water is VERY unreasonable.... I can understand a 3-7 % increase... MY GOODNESS ; you have increased by 70 - 80% !!!!!

HELP !! If i shut my irrigation ... my HOA will charge me fines! WHY has this been allowed to happen ?

PSC was contacted previously

Antonia Hover

From: Shawn Marie Robertson <marierob123@icloud.com>
Sent: Wednesday, July 25, 2018 2:06 PM
To: Consumer Contact
Subject: Utilities Inc. Florida docket number 20160101 approved rate increase request-No!

I am writing to express that I am not in agreement with this increase!
Electronic signature, Shawn Marie Robertson Sent from my iPhone

Antonia Hover

From: Becky Smith and Glenn Miller <beckyandglenn@hotmail.com>
Sent: Wednesday, July 25, 2018 2:45 PM
To: Consumer Contact
Subject: Utilities, Inc. rate Increase Florida Docket No. 20160101 approved rate increase request

Good day,

Recently had an increase in my water bill to double what I was paying although volume has stayed steady. This is by any measure an outrage. Why was this approved?

I am a retiree as are many of the local residents and this kind of increase hits us hardest as we are on fixed incomes.

Sincerely,

Rebecca W. Smith
171 Durham Place
Longwood, FL 32779