

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
)
)
Section 63.71 Application of)
)
)
CenturyLink Communications, LLC f/k/a)
Embarq Communications, LLC and)
CenturyLink Communications, LLC f/k/a)
Qwest Communications Company, LLC)
d/b/a CenturyLink QCC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended,)
to Discontinue the Provision of Service)

SECTION 63.71 APPLICATION

CenturyLink Communications, LLC (FRN: 0018-4219-41), f/k/a Embarq Communications, LLC and also f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC (referred to herein as "CenturyLink") hereby applies for authority to discontinue various Voice over Internet Protocol (VoIP) services that have operated on a VoIP platform (Sylantro) that is no longer technically supported. CenturyLink requests authority from the Federal Communications Commission ("Commission") to discontinue this service as of October 1, 2018.

CenturyLink submits the following information in support of its application:

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, LA 71203

RECEIVED-FPSC
2018 AUG 27 AM 11:04
COMMISSION
CLERK

2. Date of planned service discontinuance

CenturyLink plans to cease offering the services supported by the Sylanro VoIP platform on October 1, 2018, or as soon thereafter as the necessary regulatory approvals can be obtained.

After this date, CenturyLink will discontinue offering the services supported by the Sylanro VoIP platform to any new customers. Existing Sylanro VoIP platform services will maintain their existing product configurations for the duration of the customer's current service contract term, however, existing customers will not be able to make moves, adds or changes to the service. Existing customers will be able to continue with their current service with no changes. If the existing customer decides to move to the new platform, they will sign a new contract and CenturyLink will waive any early termination penalties on their old contract.

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue offering services supported by the Sylanro VoIP platform in all 50 states and Washington D.C.

4. Brief description of the type of services affected

The Sylanro VoIP platform has reached its end of life and CenturyLink is seeking to discontinue the VoIP services provided by the platform, which are:

- Qwest OneFlex Hosted VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- Qwest OneFlex Integrated Access – Analog and Digital: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Qwest Managed VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- Qwest Hosted VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- Qwest IQ Managed VoIP Bundle: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- IQ Integrated Access Packages: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- IQ Integrated Access Analog: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.

- IQ Integrated Access Digital: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Core Connect Enterprise Integrated Access (IA) (*services sold before December 31, 2015): An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Fiber+ Integrated Access (IA) (*services sold before December 31, 2015): An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- Fiber+ Enterprise Integrated Access (IA) (*services sold before December 31, 2015): An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- CenturyLink Managed VoIP: An IP application that provides real-time, two-way voice capability in IP over a broadband connection.
- CenturyLink Integrated Access -Analog: An IP-based solution that integrates local and long-distance voice with Internet access on a single connection.
- CenturyLink Hosted VoIP (BroadSoft): (sold before August 30, 2014 in Florida, Missouri, North Carolina, Nevada, Ohio, Tennessee and Texas) An IP application that provides real-time, two-way voice capability in IP over a broadband connection.

* Note: Services sold after December 31, 2015 were provisioned on a newer VoIP platform and are not included in this application.

Customers will be able to maintain their current product configurations for the duration of their current service terms. Customers will also be able to transition to other VoIP solutions offered by CenturyLink on a new VoIP platform with new technology, capabilities and features.

Those services include:

- Hosted VoIP
- IQ SIP Trunk (native SIP or PRI handoff)
- Core Connect Enterprise – Integrated Access
- Fiber + Integrated Access (IA)*
- Fiber+ Enterprise Integrated Access (IA)*

* Note: Services sold after December 31, 2015 have been provisioned on a newer VoIP platform and are still available.

5. Brief description of the dates and methods of notice to all affected customers

CenturyLink notified its customers who have services supported by the Sylanro VoIP platform by U.S. mail on August 13 and August 17, 2018, as shown in Attachments A and B.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a non-dominant carrier with regard to services supported by the Sylanro VoIP platform.


7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this application to the Governor and public utility commission of each of the affected states and jurisdictions identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK

By:



Craig J. Brown
CenturyLink, Inc.
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

Its Attorney

DATE: August 21, 2018

ATTACHMENT A

DateNow



100 CenturyLink Drive
Monroe, LA 71203

Intelligent Mail barcode

CBC Project NumAccount NumberKeycode
Company
Contact
Alternate 1 Address
Delivery Address

Notice - Discontinuation of Sales and Support of Certain VoIP Services

Dear <Customer Name>,

At CenturyLink, our goal is to provide you with valuable communications services while maintaining a leadership position in the industry. We respond to changing market conditions by continually evaluating our product offerings, pricing and technology to bring new features and capabilities to our customers.

We have recently conducted a product and technology review and determined that the services listed below operate on a VoIP platform with aging support capabilities. Based on this review, we are discontinuing the VoIP services provided by the platform; this notice is to inform you of CenturyLink's plan to stop the sale of these services including your ability to make moves, adds or changes. Existing services will not be eligible for renewal at the end of your current service term.

- o Qwest OneFlex Hosted VoIP
- o Qwest OneFlex Integrated Access – Analog and Digital
- o Qwest Managed VoIP
- o Qwest Hosted VoIP
- o Qwest IQ Managed VoIP Bundle
- o IQ Integrated Access Packages
- o IQ Integrated Access Analog
- o IQ Integrated Access Digital
- o Core Connect Enterprise Integrated Access (IA) (*services sold before December 31, 2015)
- o Fiber+ Integrated Access (IA) (*services sold before December 31, 2015)
- o Fiber+ Enterprise Integrated Access (IA) (*services sold before December 31, 2015)
- o CenturyLink Managed VoIP
- o CenturyLink Integrated Access -Analog

* Note: Services sold after December 31, 2015 were provisioned on a newer VoIP platform and are not included in this notice.

Effective October 5, 2018, or as soon after that date as authorized by the relevant regulatory commissions, your current CenturyLink VoIP service will no longer be available for new orders, including the elimination of moves, adds, and change orders on your existing services. These services are currently offered in all 50 states and Washington D.C.

You can maintain your current product configurations for the duration of your current service term, but to make any changes going forward, you'll need to migrate your services to one of CenturyLink's newer VoIP services. The only change available to your legacy services will be the ability to modify the 911 address on those products that currently have that capability.

ATTACHMENT A

The good news is that CenturyLink offers multiple VoIP solutions with new technology, capabilities and features to enhance your communication experience including the following:

- o Hosted VoIP
- o IQ SIP Trunk (native SIP or PRI handoff)
- o Core Connect Enterprise – Integrated Access
- o Fiber + Integrated Access (IA)*
- o Fiber+ Enterprise Integrated Access (IA)*

* Note: Services sold after December 31, 2015 have been provisioned on a newer VoIP platform and are still available.

We encourage you to reach out to your account team with any questions on the changes or to discuss alternatives to your current VoIP service. If you don't have an account representative assigned you can contact CenturyLink at 855-360-0520.

At CenturyLink, we're committed to making it easy to do business with us, and provide you with secure, reliable connections when, where and how you need them. Add to that a relentless commitment to improving your experience with us, and we are your link to what's next.

Thank you for choosing CenturyLink—we value you as our customer.

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of (carrier's name). Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Subject to applicable regulations, services not available everywhere. CenturyLink may change or cancel products and services or substitute similar products and services at its sole discretion without notice. ©2018 CenturyLink. All Rights Reserved.

ATTACHMENT B

<Date>



100 CenturyLink Drive
Monroe, LA 71203

CBC Project NumAccount NumberKeycode
Company
Contact
Alternate 1 Address
Delivery Address

Dear Contact,

At CenturyLink, our goal is to provide you with valuable communications services while maintaining a leadership position in the industry. We respond to changing market conditions by continually evaluate our product offerings, pricing and technology to bring new features and capabilities to our customers.

We have recently conducted a product and technology review and determined that the services listed below operate on a VoIP platform with aging support capabilities. Based on this review, we are discontinuing the VoIP services provided by the platform; this notice is to inform you of CenturyLink's plan to stop the sale of these services including your ability to make moves, adds or changes. Existing services will not be eligible for renewal at the end of your current service term.

- o CenturyLink Hosted VoIP services (BroadSoft) - sold before August 30,2014 in Florida, Missouri, North Carolina, Nevada, Ohio, Tennessee and Texas.

Effective October 1, 2018, or as soon after that date as authorized by the relevant regulatory commissions, your current CenturyLink VoIP service will no longer be available for new orders, including the elimination of moves, adds, and change orders on your existing services. These services are currently offered in all 50 states and Washington D.C.

You can maintain your current product configurations for the duration of your current service term, but to make any changes going forward, you'll need to migrate your services to one of CenturyLink's newer VoIP services. The only change available to your legacy services will be the ability to modify the 911 address on those products that currently have that capability.

The good news is that CenturyLink offers multiple VoIP solutions with new technology, capabilities and features to enhance your communication experience including the following:

- o Hosted VoIP
- o IQ SIP Trunk (native SIP or PRI handoff)
- o Core Connect Enterprise – Integrated Access
- o Fiber + Integrated Access (IA)*
- o Fiber+ Enterprise Integrated Access (IA)*

We encourage you to reach out to your account team with any questions on the changes or to discuss alternatives to your current VoIP service. If you don't have an account representative assigned you can contact CenturyLink at **855-360-0520**.

At CenturyLink, we're committed to making it easy to do business with us, and provide you with secure, reliable connections when, where and how you need them. Add to that a relentless commitment to improving your experience with us, and we are your link to what's next.

Thank you for choosing CenturyLink—we value you as our customer.

ATTACHMENT B

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of (carrier's name). Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Subject to applicable regulations, services not available everywhere. CenturyLink may change or cancel products and services or substitute similar products and services at its sole discretion without notice. ©2018 CenturyLink. All Rights Reserved.

CERTIFICATE OF SERVICE

I, Ross Dino, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (INBOX--NON-DOCKETED FILING);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, on the Regulatory Authorities for the Tribal Nations listed on the attached service list; and
- 5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.



Ross Dino

August 21, 2018

Kay Ivey
Office of the Governor
600 Dexter Avenue
Montgomery, AL 36130

Alabama Public Service Commission
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Montgomery, AL 36130-4260

William M. Walker
Office of the Governor
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Juneau, AK 99811-0001

Regulatory Commission of Alaska
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Doug Ducey
Office of the Governor
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Arizona Corporation Commission
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Phoenix, AZ 85007-2996

Asa Hutchison
Office of the Governor
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Little Rock, AR 72201

Arkansas Public Service Commission
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California Public Utilities Commission
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San Francisco, CA 94102-3298

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Colorado Public Utilities Commission
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State Capitol
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Hartford, CT 06106

Connecticut Public Utilities Regulatory
Authority
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New Britain, CT 06051

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Dover, DE 19901

Delaware Public Service Commission
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Dover, DE 19904

Muriel Bowser
Executive Office of the Mayor of the
District of Columbia
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Suite 316
Washington, DC 20004

District of Columbia Public Service
Commission
1325 G Street, N.W.
Suite 800
Washington, DC 20005

Rick Scott
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The Capitol
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Tallahassee, FL 32399

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Nathan Deal
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111 State Capitol
Atlanta, GA 30334

Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-9052

David Ige
Office of the Governor
Executive Chambers
State Capitol
Honolulu, HI 96813

Hawaii Public Utilities Commission
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Boise, ID 83720-0074

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Indianapolis, IN 46204

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Iowa Utilities Board
Room 69
1375 East Court Avenue
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Topeka, KS 66604-4027

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Baton Rouge, LA 70804

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Maine Public Utilities Commission
18 State House Station
Augusta, ME 04333-0018

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Massachusetts Department of
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Lansing, MI 48909

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St. Paul, MN 55155

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Jefferson City, MO 65102

Missouri Public Service Commission
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Jefferson City, MO 65102-0360

Steve Bullock
Office of the Governor
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Helena, MT 59620-0801

Montana Public Service Commission
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Helena, MT 59620-2601

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Lincoln Office/State Capitol
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Lincoln, NE 68509-4848

Nebraska Public Service Commission
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Lincoln, NE 68508

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Carson City, NV 89701

Public Utilities Commission of Nevada
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Carson City, NV 89701-3109

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Office of the Governor
State House
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Concord, NH 03301

New Hampshire Public Utilities
Commission
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Concord, NH 03301-2429

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Trenton, NJ 08625

New Jersey Board of Public Utilities
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Albany, NY 12224

New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

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20301 Mail Service Center
Raleigh, NC 27699-0301

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

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Bismarck, ND 58505-0001

North Dakota Public Service Commission
Department 408
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Public Utilities Commission of Ohio
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Oklahoma City, OK 73105

Oklahoma Corporation Commission
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Oklahoma City, OK 73152-2000

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Salem, OR 97301

Public Utility Commission of Oregon
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Salem, OR 97308-1088

Tom Wolf
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Harrisburg, PA 17120

Pennsylvania Public Utility Commission
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Harrisburg, PA 17105-3265

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Providence, RI 02903

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Public Service Commission of South
Carolina
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Columbia, SC 29210

Dennis Daugaard
Office of the Governor
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Pierre, SD 57501

South Dakota Public Utilities Commission
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Pierre, SD 57501-5070

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Office of the Governor
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Greg Abbott
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Public Utility Commission of Texas
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Austin, TX 78711-3326

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Salt Lake City, UT 84111

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Executive Office of the Governor
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Virginia State Corporation Commission
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Richmond, VA 23218

Jay Inslee
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Olympia, WA 98504-0002

Washington Utilities and Transportation
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Olympia, WA 98504-7250

Jim Justice
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Charleston, WV 25301

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Madison, WI 53702

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Madison, WI 53707-7854

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Wyoming Public Service Commission
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Cheyenne, WY 82002

Secretary of Defense
Attn. Special Assistant for Telecommunications
Pentagon
Washington, DC 20301

Ak-Chin Indian Community of the Maricopa
(A,k Chin) Indian Reservation
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Maricopa, AZ 85138

Arapaho Tribe of the Wind River Reservation,
Wyoming
Ron Allen
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Lander, WY 82520-1229

Bad River Band of the Lake Superior Tribe
of Chippewa Indians of the Bad River
Reservation, Wisconsin
Michael Wiggins
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Odanah, WI 54861

Blackfeet Tribe of the Blackfeet Indian
Reservation of MT
Harry Barnes
P. O. Box 850
Browning, MT 59417

Burns Paiute Tribe
Eric Hawley
100 Pasigo St.
Burns, OR 97720-2442

Cherokee Nation
Bill John Baker
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Talhequah, OK 74465-0948

Cheyenne River Sioux Tribe of the
Cheyenne River Reservation, SD
Harold Frazier
P. O. Box 590
Eagle Butte, SD 57625

Cocopah Tribe of Arizona
Sherry Cordova
14515 S. Veterans Dr.
Somerton, AZ 85350

Confederated Salish & Kootenai Tribes of
the Flathead Reservation
Ron Trahan
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Pablo, MT 59855-0278

Confederated Tribes and Bands of the Yakama
Nation
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Confederated Tribes of Siletz Indians of
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Siletz, OR 97380-0549

Confederated Tribes of the Grand Ronde
Community of Oregon
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Grand Ronde, OR 97347-9712

Confederated Tribes of the Umatilla Indian
Reservation
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Pendleton, OR 97801-0638

Confederated Tribes of Warm Springs
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P. O. Box C
Warm Springs, OR 97761

Coushatta Tribe of Louisiana
David Sickey
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Elton, LA 70532

Cowlitz Indian Tribe
William Iyall
P. O. Box 2547
Longview, WA 98632

Crow Tribe of Montana
AJ Not Afraid
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Crow Agency, MT 59022

Eastern Shoshone Tribe of the Wind River
Reservation, Wyoming
Clint D Wagon
P. O. Box 538
Fort Washakie, WY 82514

Flandreau Santee Sioux Tribe of South
Dakota
Anthony Reider
P. O. Box 283
Flandreau, SD 57028

Forest County Potawatomi Community,
Wisconsin
Ned Daniels, Jr.
P. O. Box 340
Crandon, WI 54520

Fort McDowell Yavapai Nation, Arizona
Bernadine Burnette
P. O. Box 17779
Fountain Hills, AZ 85269

Grand Traverse Band of Ottawa and Chippewa
Indians, Michigan
Thurlow S. McClellan
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Peshawbestown, MI 49682-9275

Ho-Chunk Nation of Wisconsin
Wilfrid Cleveland
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Black River Falls, WI 54615

Hoh Indian Tribe
Bernard Afterbuffalo
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Forks, WA 98331-2196

Iowa Tribe of Kansas and Nebraska
Tim Rhodd
3345 B. Thrasher Rd.
White Cloud, KS 66094

Jamestown S'Klallam Tribe
Ron Allen
1033 Old Blyn Hwy
Sequim, WA 98382-7670

Jena Band of Choctaw Indians
Cheryl Smith
P. O. Box 14
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Kewa Pueblo, New Mexico (Pueblo of
Santo Domingo)
Thomas Moquino Jr.
P. O. Box 99
Santo Domingo Pueblo, NM 87052

Kickapoo Tribe of Indians of the Kickapoo
Reservation in Kansas
Lester Randall
824 111th Dr.
Horton, KS 66439

Klamath Tribes
Don Gentry
501 Chiloquin Blvd
P. O. Box 436
Chiloquin, OR 97624

Lac Courte Oreilles Band of Lake Superior
Chippewa Indians of Wisconsin
Louis Taylor
13394 W. Trepania Rd.
Hayward, WI 54843

Lac du Flambeau Band of Lake Superior
Chippewa Indians of the Lac du Flambeau
Reservation of Wisconsin
Joseph Wildcat, Sr.
P. O. Box 67
Lac du Flambeau, WI 54538

Las Vegas Tribe of Paiute Indians of the Las
Vegas Indian Colony, Nevada
Benny Tso
1 Paiute Dr.
Las Vegas, NM 89106

Lower Brule Sioux Tribe of the Lower Brule
Reservation, SD
Boyd Gourneau
187 Oyate Circle
Lower Brule, SD 57548

Lower Elwha Tribal Community
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Minnesota Chippewa Tribe - Fond du Lac Band
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