

Nickalus Holmes

From: Kate Hamrick
Sent: Friday, October 26, 2018 2:55 PM
To: Andrew Maurey; Lee Smith; Mark Cicchetti; John Hightower; Cheryl Bulecza-Banks; Charles Murphy; Lee Eng Tan; Cindy Muir; Apryl Lynn; Braulio Baez; CLK - Agenda Staff; Commissioners & Staffs; Mark Futrell; Keith Hetrick; Mary Anne Helton; Jacqueline Moore; Asha Maharaj-Lucas
Cc: Judy Harlow; Matthew Sibley; Doug Wright; Clayton Lewis; Luis Salvador; Tom Ballinger
Subject: APPROVED: Request for Oral Modification to Item 6 on the October 30th Agenda, Country Walk Utilities, Inc. - DN 20180021-WU
Attachments: Oral Modification for Country Walk Utilities.docx

[Attachment included.](#)

Please see the APPROVED oral modification to Item 6, Docket No. 20180021-WU, for the October 30, 2018, Commission Conference.

Kate Hamrick
Executive Assistant to
Mark Futrell
Deputy Executive Director: Technical
Florida Public Service Commission
850-413-6304

From: Braulio Baez
Sent: Friday, October 26, 2018 12:23 PM
To: Andrew Maurey; Mark Futrell; Asha Maharaj-Lucas; Kate Hamrick
Cc: Tom Ballinger; Judy Harlow
Subject: Re: Request for Oral Modification to Item 6 on the October 30th Agenda, Country Walk Utilities, Inc. - DN 20180021-WU

Approved. Thank you.

Sent from my T-Mobile 4G LTE Device

----- Original message -----

From: Andrew Maurey <AMaurey@PSC.STATE.FL.US>
Date: 10/26/18 12:11 PM (GMT-05:00)
To: Braulio Baez <BBaez@PSC.STATE.FL.US>, Mark Futrell <MFutrell@PSC.STATE.FL.US>, Asha Maharaj-Lucas <AMaharaj@psc.state.fl.us>, Kate Hamrick <KHamrick@psc.state.fl.us>
Cc: Tom Ballinger <TBallinger@PSC.STATE.FL.US>, Judy Harlow <JHarlow@PSC.STATE.FL.US>
Subject: Request for Oral Modification to Item 6 on the October 30th Agenda, Country Walk Utilities, Inc. - DN 20180021-WU

Staff requests approval to make an oral modification to Item 6 scheduled for the October 30, 2018 Commission Conference, Application for staff-assisted rate case in Highlands County by Country Walk Utilities, Inc. –

Docket No. 20180021-WU. Staff's proposed modification is limited to updating its recommendation in Issue 1 to reflect recent actions taken by the Florida Department of Environmental Protection (DEP).

Staff filed its recommendation on October 18, 2018. On October 19, 2018, staff was informed that the DEP released Country Walk from its quarterly sampling requirement. On October 23, 2018, the DEP confirmed that Country Walk was in full compliance with applicable standards. Therefore, staff is proposing an oral modification to indicate a satisfactory finding regarding quality of service. Included below are the corresponding recommendation page numbers and the proposed changes noted in type/strike format.

(The oral modification is also attached as a Word document.)

(Recommendation Statement – Page 4)

Issue 1: Is the quality of service provided by Country Walk satisfactory?

Recommendation: **Yes.** Country Walk is currently working to incorporate Department of Environmental Protection (DEP) guidance into its operating methodology and ~~is expected to return~~ **has returned** to compliance with disinfection byproduct standards following third quarter sampling results. Country Walk has worked, and continues to work closely with its customers to address complaints in a timely manner and to discuss potential operational solutions to its customers' needs. Finally, Country Walk's water treatment plant was found to be in sound operating condition during the recent site visit. ~~However, because Country Walk is not currently in compliance with DEP standards, staff~~ **Staff** recommends that the overall quality of service should be considered **marginal satisfactory**. (Wright)

(Last paragraph on Page 5)

While the design and construction of the forced draft aeration treatment system was underway, Country Walk was still operating on a DEP-imposed quarterly TTHM and HAA5 sampling schedule, under which Country Walk repeatedly reported disinfection byproduct MCL exceedances. By a February 6, 2018 letter, DEP issued Country Walk a draft consent order, finding Country Walk in repeated violation of primary drinking water standards. In a responsive letter to DEP dated February 16, 2018, Country Walk explained that the new system had recently gone into service and that, according to the sampling schedule, it would take some months for Country Walk to return to official compliance. Staff has contacted DEP in regards to this consent order and has been informed that Country Walk is on a monitoring plan to determine if the consent order is required. Staff has reviewed recent TTHM and HAA5 sampling results which show that Country Walk's rolling annual average falls under MCL, indicating the new system is operating as intended. ~~However On October 19, 2018, the DEP has not released Country Walk from its quarterly sampling requirement, instead opting to reevaluate after third quarter sampling results and returned the utility to routine annual monitoring.~~ Staff has **also** reviewed a June 12, 2018 correspondence between Country Walk and DEP that exhibits Country Walk's continued efforts to incorporate DEP guidance into its treatment methodology.

(Second paragraph on Page 6)

Country Walk is currently working to incorporate DEP guidance into its operating methodology, is cooperating with sampling requirements, and ~~is expected to return~~ **has returned** to compliance with disinfection byproduct standards following third quarter sampling results.

(Conclusion paragraph on Page 9)

Conclusion

Country Walk is currently working to incorporate DEP guidance into its operating methodology and ~~is expected to return~~ has returned to compliance with disinfection byproduct standards following third quarter sampling results. Country Walk has worked, and continues to work closely with its customers to address complaints in a timely manner and to discuss potential operational solutions to its customers' needs. Finally, Country Walk's water treatment plant was found to be in sound operating condition during the recent site visit. ~~However, since Country Walk is not currently in compliance with DEP standards, staff~~ Staff recommends that the overall quality of service should be considered ~~marginal~~ satisfactory.

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