

Antonia Hover

From: Antonia Hover
Sent: Tuesday, October 30, 2018 2:11 PM
To: 'Beau Blackwell'
Cc: Consumer Contact
Subject: FW: Blackwell Dispute Account #0695053520

Importance: High
Sensitivity: Confidential

Good Afternoon, Attorney Blackwell.

Per our telephone conversation this afternoon, your comments below will be placed in consumer correspondence in Docket No. 20180000, and forwarded to CAO.

Thank you, and have a blessed afternoon!

Toni Hover

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Beau Blackwell [<mailto:bblackwell@weillawfirm.net>]
Sent: Monday, October 29, 2018 3:25 PM
To: maggie.touron@fpl.com; Public-Claims@FPL.com; Surge.Claims@fpl.com; FPL_Account_Management@email.fpl.com;
Records Clerk
Subject: Blackwell Dispute Account #0695053520
Importance: High
Sensitivity: Confidential

Maggie Touron,

Thank you for calling and speaking with me just now regarding Florida Power & Light's investigation into the potential meter tampering, unreasonable rates, circuit issues, and diagnostic concerns with the system collecting information regarding energy calculation. I appreciate the explanation of my meter issues. It is important that we determine whether the process of not having any person from Florida Power & Light read my meter is a portion of the inaccurate readings. As discussed in our call, this obviously leads one to question whether the computer listing the usage for my unit is functioning correctly. Please be sure that you are able to determine the last diagnostic and systems check for this system as we all know that computer programs can have glitches and misread data. It is important to confirm that the computer program on your end is only collecting data from unit and not also collecting data from other units in my condo.

As you are aware, it is not impossible for meter tampering to occur in Miami. Further, there is always the potential that the wiring and lines for Florida Power & light leading from the facility and to my unit are not working correctly and causing this error. That is why it is important that the lines leading to my building from the facility are fully functioning. Hopefully, it is something we can remedy quickly because I am sure we can both agree that the charges for my electricity are well above any fee that could be considerable reasonable.

I look forward to resolving this dispute with you amicably without further escalation and judicial intervention. Please take note of my offer to settle this matter and provide me with FPL's response to my settlement offer as soon as they provide you with a response to same.

Thank you,

Beau A. Blackwell, Esq.
Weil Snyder Schweikert & Ravindran, P.A.

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