

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

**DATE:** November 2, 2018

**TO:** Art Graham, Chairman  
Julie I. Brown, Commissioner  
Donald J. Polmann, Commissioner  
Gary F. Clark, Commissioner  
Andrew Giles Fay, Commissioner

**FROM:** Elisabeth J. Draper, Economic Supervisor, Division of Economics *EJD*  
Jennifer S. Crawford, Attorney Supervisor, Office of the General Counsel *JSC*

**RE:** Docket No. 20180203-EI - Petition for approval of temporary electric restoration payment program on expedited basis, by Florida Public Utilities Company.

RECEIVED-FPSC  
2018 NOV -2 PM 3:39  
COMMISSION CLERK

On November 1, 2018, Florida Public Utilities Company (FPUC) filed a petition for approval of temporary electric restoration payment program on an expedited basis under Section 120.525(3), Florida Statutes (F.S.). An emergency meeting for the Commission to consider FPUC's petition has been noticed for Monday, November 5, 2018, at 1:00 p.m. A summary prepared by staff of FPUC's petition is attached. The Commission has jurisdiction over this matter pursuant to Sections 366.04 and 366.05, F.S.

Attachment

cc: Braulio Baez, Executive Director  
Keith Hetrick, General Counsel  
Mark Futrell, Deputy Executive Director, Technical  
Apryl Lynn, Deputy Executive Director, Administrative

## Docket No. 20180203-EI

### Petition for Approval of Temporary Electric Restoration Payment Program on Expedited Basis by Florida Public Utilities Company (FPUC)

#### Background on FPUC's Northwest (NW) Division

- As a result of Hurricane Michael, 100 percent of FPUC's 13,000 NW Division customers experienced power outages.
- As of the date of the petition, 97 percent of the customers that are able to take power have been restored.
- Nine percent of customers' homes can not be reconnected due to damage to the electrical facilities owned by the customer (approximately 1,100 customers).
- Due to the rural nature of the area, customers may find it challenging to find a local electrician.

#### FPUC's Proposal

- FPUC's Temporary Electric Restoration Payment Program (program) and associated tariff are designed to assist customers and facilitate expedited service restoration.
- Optional program available for 60 days after Commission approval to residential customers in Jackson, Calhoun, and Liberty Counties.
- FPUC will provide a list of licensed and bonded electricians or customer may choose their own licensed and bonded electrician.
- FPUC will pay the electrician for labor and material up to \$1,500 for repairs or replacement of customer-owned equipment outside the home; eligible equipment is specified in the tariff.
- FPUC bills the customer the amount paid to the electrician over a 12-month period; bills under this program are separate from electric service bills.
- The customer also pays FPUC an administrative fee of \$20 over the 12-month period.
- The customer and electrician must sign a form attesting to the repairs and agreeing to the payment plan.
- Customers would not be subject to disconnection for non-payment of charges under this program; however, any unpaid balances are subject to debt collection.
- Any unpaid balances under this program will be recorded by FPUC in a separate account and included as bad debt expense for the Commission's consideration in FPUC's next rate case.