

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: November 9, 2018

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Dylan Andrews, Public Utility Analyst I, Division of Accounting & Finance

RE: Docket No. 20180066-WU - Application for transfer of facilities of Kincaid Hills Water Company and Water Certificate No. 555-W to Gator Waterworks, Inc.

Please file the attached email correspondence with the Utility in the above mentioned docket file.

Thank you.

From: [Troy Rendell](mailto:Troy.Rendell)
To: [Dylan Andrews](mailto:Dylan.Andrews); berdell@alum.mit.edu
Cc: [Amber Norris](mailto:Amber.Norris); [Bart Fletcher](mailto:Bart.Fletcher); [Cheryl Bulecza-Banks](mailto:Cheryl.Bulecza-Banks); [Jennifer Crawford](mailto:Jennifer.Crawford); morse.stephanie@leg.state.fl.us
Subject: RE: Kincaid Hills Customer Deposits
Date: Tuesday, November 06, 2018 9:13:57 AM
Attachments: [scan_knowb_2018-11-05-09-52-48.pdf](#)
[scan_knowb_2018-11-05-09-53-13.pdf](#)

Good morning,

I just received these this morning from Mr. Knowles and I wasn't sure if you had them or not. I would like to keep the transfer on the December 11th agenda if possible.

Thanks.

From: Dylan Andrews [mailto:dandrews@psc.state.fl.us]
Sent: Thursday, November 1, 2018 4:19 PM
To: 'berdell@alum.mit.edu'
Cc: Amber Norris; Bart Fletcher; Cheryl Bulecza-Banks; Jennifer Crawford; 'trendell@uswatercorp.net'; 'morse.stephanie@leg.state.fl.us'
Subject: RE: Kincaid Hills Customer Deposits

Mr. Knowles,

In order to appropriately plan for the next agenda conference please provide confirmation of these refunds or an update on the status of these refunds by Friday, November 9th.

Thank you,

Dylan Andrews
Public Utility Analyst I
Division of Accounting and Finance
Florida Public Service Commission
DAndrews@psc.state.fl.us
(850) 413-6510 (phone)
(850) 413-6511 (fax)

From: Dylan Andrews
Sent: Tuesday, October 23, 2018 3:02 PM
To: 'berdell@alum.mit.edu'
Cc: Amber Norris; Bart Fletcher; Cheryl Bulecza-Banks; Jennifer Crawford; trendell@uswatercorp.net; morse.stephanie@leg.state.fl.us
Subject: RE: Kincaid Hills Customer Deposits

Mr. Knowles,

Thank you for the file. Based on all the information received, I have prepared a spreadsheet showing all customers who have not received refunds yet. I have highlighted the customers with

balances greater than one dollar, and ask that you refund the highlighted customers and respond with confirmation when you have.

Thank you,

Dylan Andrews

Public Utility Analyst I
Division of Accounting and Finance
Florida Public Service Commission
DAndrews@psc.state.fl.us
(850) 413-6510 (phone)
(850) 413-6511 (fax)

From: Berdell Knowles, Jr. [mailto:berdell@alum.mit.edu]
Sent: Monday, October 08, 2018 8:38 PM
To: Dylan Andrews; berdell@alum.mit.edu
Cc: Amber Norris; Bart Fletcher; Cheryl Bulecza-Banks; Jennifer Crawford; trendell@uswatercorp.net;
morse.stephanie@leg.state.fl.us
Subject: RE: Kincaid Hills Customer Deposits

Dylan,

Here is the file he provided. Sorry for the delay, but let me know if there is anything else you need.

From: Dylan Andrews [mailto:dandrews@psc.state.fl.us]
Sent: Wednesday, October 3, 2018 12:21 PM
To: 'berdell@alum.mit.edu' <berdell@alum.mit.edu>
Cc: Amber Norris <amnorris@psc.state.fl.us>; Bart Fletcher <BFletche@PSC.STATE.FL.US>; Cheryl Bulecza-Banks <CBulecza@PSC.STATE.FL.US>; Jennifer Crawford <jcrawfor@psc.state.fl.us>; trendell@uswatercorp.net; morse.stephanie@leg.state.fl.us
Subject: RE: Kincaid Hills Customer Deposits

Mr. Knowles,

This is a reminder to please provide the printout that was available on September 25th of Kincaid Hills' remaining refunds. In order to review the printout and assure that we are able to take this transfer to agenda, please respond by Friday, October 5th.

Thank you,

Dylan Andrews

Public Utility Analyst I
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Florida Public Service Commission
DAndrews@psc.state.fl.us
(850) 413-6510 (phone)

(850) 413-6511 (fax)

From: Dylan Andrews
Sent: Wednesday, September 26, 2018 3:58 PM
To: 'berdell@alum.mit.edu'
Cc: Amber Norris; Bart Fletcher; Cheryl Bulecza-Banks; Jennifer Crawford; trendell@uswatercorp.net;
morse.stephanie@leg.state.fl.us
Subject: RE: Kincaid Hills Customer Deposits

Mr. Knowles,

Thank you for providing these answers. Please provide the referenced printout of the remaining refunds for review.

Thank you,

Dylan Andrews
Public Utility Analyst I
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Florida Public Service Commission
DAndrews@psc.state.fl.us
(850) 413-6510 (phone)
(850) 413-6511 (fax)

From: Berdell Knowles, Jr. [<mailto:berdell@alum.mit.edu>]
Sent: Tuesday, September 25, 2018 12:52 PM
To: Dylan Andrews
Cc: Amber Norris; Bart Fletcher; Cheryl Bulecza-Banks; Jennifer Crawford; trendell@uswatercorp.net;
morse.stephanie@leg.state.fl.us
Subject: RE: Kincaid Hills Customer Deposits

Here are the responses from Berdell Sr., today. Please advise if you need any additional information.

>>>>>

1. Shows printout of payments via electronic bill pay associated with checking account.
2. Most customers with \$2.00 or less credit declined a refund check, but he no longer have those records. Refunds will be sent to all remaining (unless you prefer another resolution). Otherwise, printout of the remaining will be available on 09/25.
3. Customers were credited for the amount of deposit paid. Longer tenured customers paid lower deposits (\$10 or \$15).

From: Dylan Andrews [<mailto:dandrews@psc.state.fl.us>]
Sent: Friday, September 21, 2018 8:08 AM

To: 'berdell@alum.mit.edu' <berdell@alum.mit.edu>

Cc: Amber Norris <amnorris@psc.state.fl.us>; Bart Fletcher <BFletche@PSC.STATE.FL.US>; Cheryl Bulecza-Banks <CBulecza@PSC.STATE.FL.US>; Jennifer Crawford <jcrawfor@psc.state.fl.us>; 'trendell@uswatercorp.net' <trendell@uswatercorp.net>; 'morse.stephanie@leg.state.fl.us' <morse.stephanie@leg.state.fl.us>

Subject: Kincaid Hills Customer Deposits

Mr. Knowles,

As discussed yesterday, please follow up with your father and provide clarifying answers to the questions below by next Thursday, September 27th.

1. The checking statement provided earlier this week shows the customer's names and the refund amounts. However, the transactions do not appear to be checks. Are they some type of reverse billing transaction? If not, what type of transactions are they?
2. Please explain why the remaining customers with net credit accounts, shown in the excel file attached, did not receive refunds.
3. Why are there varying amounts of deposits per customer as shown in Column P of the Excel sheet provided earlier this week?

Thank you,

Dylan Andrews

Public Utility Analyst I

Division of Accounting and Finance

Florida Public Service Commission

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