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# Public Service Commission

January 25, 2019

James D. Beasley, Esq.  
J. Jeffry Wahlen, Esq.  
P.O. Box 391  
Tallahassee, FL 32302

## STAFF'S FIRST DATA REQUEST

Via E-mail: [jbeasley@ausley.com](mailto:jbeasley@ausley.com)

### Re: Docket No. 20190024-EI - Petition of Tampa Electric Company for Approval of a Smart Meter Opt-Out Tariff

Dear Mr. Beasley and Mr. Wahlen:

By this letter, the Commission staff requests the following information from Tampa Electric Company (TECO).

1. Please provide the communication materials given to customers informing them of the ability to opt-out of AMI meters as referenced in paragraph 6 of the petition.
2. Referring to paragraph 7 of the petition, will all AMI meters be installed prior to TECO's advanced meter communication infrastructure technology being fully operational?
3. What type of meters do commercial customers currently have?
4. Are the approximate 800,000 meters, referenced in paragraph 7 of the petition, for residential customers only?
5. Please refer to the second sentence of paragraph 7. What meters do commercial customers currently have?
6. Referring to paragraph 8 of the petition, please further support TECO's estimate that 0.2 percent of customers will choose to opt-out.
7. Please state whether any positions are being created or eliminated in response to the implementation of AMI technology and the pending opt-out tariff.
8. When were AMR meters adopted by TECO? Further, have any customers expressed concern and been able to opt-out of having an AMR meter?
9. What type of meters will customers taking service under the opt-out tariff have?

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10. If any customers choose to opt-out that already have a non-communicating meter at their premises, will they be required to pay the one-time fee of \$96.27?

For the following questions, please refer to Exhibit A of the petition.

11. Please provide the excel spreadsheet shown in Exhibit A with the formulas intact and unlocked.

12. Please explain the basis for an estimated 10 minutes per customer for customer service (Line 1 of One-Time Expenses).

13. Please explain the basis for an estimated 45 minutes per customer for analysis to reroute meter (Line 2 of One-Time Expenses).

14. Please explain the basis for an estimated 40 minutes per customer for Meter Field Rep and Vehicle to exchange meter (Lines 4 and 5 of One-Time Expenses).

15. Please provide the labor rates used for the various positions included in the One-Time Expenses.

16. Please state the monthly meter reading cost for each customer and show the derivation of that amount.

17. Please explain the cost (\$28.03) and estimate the time for the IT developer to complete initial set-up for opt-out customers. Does this figure depend on the number of participating customers?

18. Please describe the planned changes for the Customer IT System that total \$407,966 (Line 2 of Expenses Recovered via Monthly Rate).

19. Is part or all of the initial IT set-up cost for each customer (\$28.08) also included in the \$407,966 amount for Customer IT System Change?

20. Please provide cost support for the Customer IT System Change (Line 2 of Expenses Recovered via Monthly Rate).

Please file all responses electronically no later than Monday, February 4, 2019, on the Commission's website at [www.floridapsc.com](http://www.floridapsc.com), by selecting the Clerk's Office tab and Electronic Filing Web Form. Please feel free to call me at (850) 413-6495 if you have any questions.

Thank you,

*/s/ Henry Merryday*

Henry Merryday  
Public Utility Analyst I  
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cc: Office of Commission Clerk