

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, February 13, 2019 3:34 PM
To: 'jjklfl@aol.com'
Cc: Consumer Contact
Subject: RE: PSC complain # 1291747W

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20190000-OT and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: jjklfl@aol.com [<mailto:jjklfl@aol.com>]
Sent: Wednesday, February 13, 2019 2:22 PM
To: Records Clerk
Subject: PSC complain # 1291747W

To Cedar Acres :

Enclosed please find payment for current charges of \$193.49 (Lot 128) & \$104.37 (Lot 130) as advised by the Public Service Commission on 2-11-19. Payment for remaining balances \$337.45 & \$734.12 for lots 128 & 130 respectively shall be reviewed after the PSC has completed it's investigation & provided a written copy of their findings to me regarding complaint # 1291747W.

The meter at lot #130 was not replaced new as claimed, nor is it working properly as the red needle continues to move when no water is being consumed.

The meter at lot #128 was not replaced new & should only be charged the minimal rate until a new meter is in place & deemed accurate per the PSC original conditions when approving the temporary rate increase around 18 months ago.

Please feel free to contact me if additional information is necessary....John Kroll

Checks mailed to Cedar Acres 2-14-19.