

**Brian Schultz**

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**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Friday, February 15, 2019 8:41 AM  
**To:** 'Camille Pserros'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket 20190038| Comments from a Panhandle resident and Gulf Power consumer

Good Morning, Mrs. Camille Pserros

We will be placing your comments below in consumer correspondence in Docket No. 20190038-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
[Brian.Schultz@psc.state.fl.us](mailto:Brian.Schultz@psc.state.fl.us)  
850.413.6010

-----Original Message-----

From: AARP [<mailto:aarpwebact@action.aarp.org>]  
Sent: Thursday, February 14, 2019 9:43 PM  
To: Records Clerk  
Subject: Docket 20190038| Comments from a Panhandle resident and Gulf Power consumer

Feb 14, 2019

Public Service Commission PSC PSC  
FL

Dear Public Service Commission PSC,

As a Floridian age 59, I'm focusing on rebuilding my life and community and don't want to worry about a higher power bill.

Along with the financial hardships from the Hurricane Michael, as well as skyrocketing healthcare and housing prices and minimal increases in Social Security, an increase in monthly bills add up for people, like myself, who are on fixed incomes.

I am a widow living on one income and half my house is destroyed and uninhabitable and I still have not been able to find a roofer to even begin to start to fix my home up on the inside. Had to gut one entire side at an exorbitant price with the mitigation company. An increase

of \$8 / 1,000 Kwh is a ridiculous amount of money for this - the bill is already too high as it is. I guess it may be time to look at solar power and/or adding a gas furnace because the electric is way too expensive. All my walls are down and the ceiling so it is a perfect time to pull the gas line into my home further.

I cannot even afford health care and pay a penalty for not having it and now you want to add to my expenses for something like this - really way to hurt someone when they are down.

Camille Pserros  
1415 Parkway Dr  
Panama City, FL 32404

Sincerely,

Mrs. Camille Pserros  
1415 Parkway Dr  
Panama City, FL 32404  
(402) 932-0312  
[cpserros@cox.net](mailto:cpserros@cox.net)