

Brian Schultz

From: Brian Schultz on behalf of Records Clerk
Sent: Wednesday, March 06, 2019 3:05 PM
To: 'Sandra Horowitz'
Cc: Consumer Contact
Subject: RE: Docket 20180046-EI | Comments from a fed up Floridian

Good Afternoon, Mrs. Sandra Horowitz

We will be placing your comments below in consumer correspondence in Docket No. 20180046-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
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850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: AARP Florida [<mailto:flaarp@aarp.org>] On Behalf Of Sandra Horowitz
Sent: Tuesday, March 05, 2019 11:19 AM
To: Records Clerk
Subject: Docket 20180046-EI | Comments from a fed up Floridian

Mar 5, 2019

Public Service Commission PSC, PSC,
FL

Dear Public Service Commission PSC,,

Florida Power & Light gets a \$649.6 million tax cut and wants to reward its investors, not its customers?

I've had enough of FPL's corporate greed and I deserve lower electric rates.

PLEASE! PLEASE, PAY ATTENTION TO THIS!!! We customers do deserve lower costs for electricity many of us need it!!

Also, if they aren't willing to lower our costs, then how about protecting us from power surges and storm outages?! I get many notices wanting me to pay a monthly fee to protect my major appliances from dangerous power surges. They should be doing that automatically for everyone!!!

Instead, they spend a lot of money trying to get people to pay extra to do what they should do for everyone everyday.

In light of that, FPL should pay for all damage to customer's property that is caused by power surges.

FPL should take care of customers first and greatly improve their service instead of just boosting shareholders. We are basically hostages... I don't think I have a choice for my electricity provider.

I do understand that shareholders are important, but happy customers, and greatly improved efficiency will ultimately lead to better returns for shareholders. That's what good businesses do.

And NO rate hikes!!!!

As a Floridian age 50+, I'm fed up that Florida Power & Light is getting a massive tax cut and is passing those savings to shareholders.

Customers across the U.S. have enjoyed lower bills as a result of a tax savings. We should too.

With skyrocketing healthcare, housing prices and minimal increases in Social Security, a decrease in monthly bills add up for people like me.

We need lower rates, now!

Sincerely,

Mrs. Sandra Horowitz
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