

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554**

In the Matter of)
)
Section 63.71 Application of)
)
CenturyLink Communications, LLC f/k/a)
Embarq Communications, LLC and)
CenturyLink Communications, LLC f/k/a)
Qwest Communications Company, LLC)
d/b/a CenturyLink QCC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended,)
to Discontinue the Provision of Certain Service)

SECTION 63.71 APPLICATION

CenturyLink Communications, LLC (FRN: 0018-4219-41), f/k/a Embarq Communications, LLC and also f/k/a Qwest Communications Company, LLC d/b/a CenturyLink QCC (referred to herein as “CenturyLink”) hereby applies for authority to discontinue service to its remaining customers of certain Voice over Internet Protocol (“VoIP”) services that have operated on a VoIP platform, known as Sylanro, that is no longer technically supported. CenturyLink requests authority from the Federal Communications Commission (“Commission”) to discontinue these services as of May 30, 2020.

This application is related to a prior Section 63.71 application filed by CenturyLink on August 21, 2018 and granted by operation of law on October 8, 2018, seeking to discontinue the same services covered by this application.¹ After filing the August 21, 2018 Application,

¹ See *In the Matter of Section 63.71 Application of CenturyLink Communications, LLC f/k/a Embarq Communications, LLC and CenturyLink Communications, LLC f/k/a Qwest*

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CLERK

REDACTED

CenturyLink discovered that it had inadvertently failed to notify three customers of its Sylanro-based VoIP services. CenturyLink now seeks authority to discontinue service to those remaining customers.

CenturyLink submits the following information in support of its application:

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, LA 71203

2. Date of planned service discontinuance

As of May 30, 2020, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink plans to cease offering the services supported by the Sylanro VoIP platform in the manner outlined below.

Pursuant to the Commission's grant of the August 21, 2018 Application, CenturyLink has already discontinued offering the services supported by the Sylanro VoIP platform to any new customers. The three customers covered by this application can maintain their existing Sylanro VoIP platform services for the duration of their current service contract term, but will not be able to make moves, adds or changes to those services. If one or more of these customers decides to move to the new platform, they will sign a new contract and CenturyLink will waive any early termination penalties on their old contract.

Communications Company, LLC d/b/a CenturyLink QCC For Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Discontinue the Provision of Service, Section 63.71 Application, WC Docket No. 18-266 (filed Aug. 21, 2018) (August 21, 2018 Application); Comments Invited on Section 214 Application(s) to Discontinue Domestic Non-Dominant Carrier Telecommunications Services and/or Interconnected VoIP Services, WC Docket No(s). 18-262, 18-264, 18-265, 18-266, DA 18-922 (rel. Sept. 7, 2018).

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue offering services supported by the Sylanro VoIP platform in all 50 states and Washington D.C.

4. Brief description of the type of services affected

The Sylanro VoIP platform has reached its end of life and CenturyLink is seeking to discontinue the VoIP service provided to these customers over that platform, specifically Internet Protocol Telephony Service (IPTelS).

Affected customers will be able to maintain their current product configurations for the duration of their current service terms. Customers will also be able to transition to other VoIP solutions offered by CenturyLink on a new VoIP platform with new technology, capabilities and features, such as Flexible Managed Network Services, which include Hosted VoIP service and IQ SIP Trunk.

5. Brief description of the dates and methods of notice to all affected customers

CenturyLink sent a written notification of the planned discontinuance to the customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent via email and U.S. Mail on February 27, 2019. A copy of the notification is attached to this application (Attachment A).

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a non-dominant carrier with regard to services supported by the Sylanro VoIP platform.


7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed and/or emailed a copy of this application to the Governor and public utility commission of each of the affected states and jurisdictions identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK

By:


by mh
Craig J. Brown
CenturyLink, Inc.
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

Its Attorney

DATE: April 4, 2019

Qwest Government Services, Inc.
dba CenturyLink QGS
4250 N. Fairfax Drive
Arlington, VA. 22203



February 27, 2019

Attention: [REDACTED]
[REDACTED]

Reference: [REDACTED]

Subject: Notification of Internet Protocol Telephony Service Discontinuation under Contracts

Dear [REDACTED]

On February 25, 2019, I sent a letter informing you that CenturyLink intends to grandfather and discontinue its commercial Internet Protocol Telephony Service (IPTeIS). We have discovered an error in that letter in a statement required by the Federal Communications Commission at the end of that letter. This letter corrects that error but is otherwise identical to the February 25 letter.

Pursuant to Section C.2.1 of the subject contracts, notification is hereby provided that CenturyLink intends to grandfather and discontinue in all 50 states and Washington, DC, the commercial Internet Protocol Telephony Service (IPTeIS) currently purchased from CenturyLink, via its contract with [REDACTED]¹ Contingent on necessary regulatory approvals, this grandfathering and discontinuance will be effective at the end of the period of performance for the [REDACTED] contracts referenced above. Currently, [REDACTED]

[REDACTED] purchase IPTeIS under the [REDACTED] Contract, which has a performance period end date of March 28, 2020, and [REDACTED] purchases IPTeIS under the [REDACTED] Contract, which has a performance period end date of May 30, 2020. This action is part of CenturyLink's discontinuance of various VoIP services provided on an aging VoIP platform. Our decision to take this action is based on changing market conditions, including the retirement of technologies initially provided for service on the

¹ The actual provider of IPTeIS is CenturyLink Communications LLC, f/k/a Embarq Communications, LLC and f/k/a Qwest Communications Company, LLC.

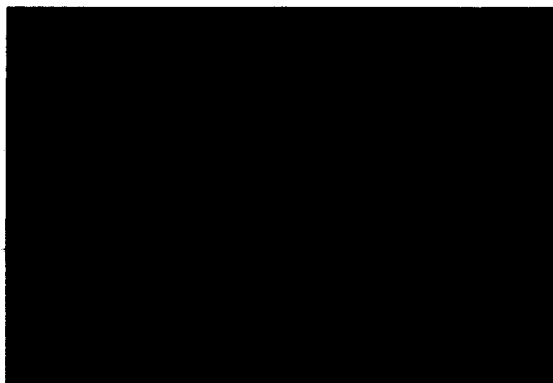
Qwest Government Services, Inc.
dba CenturyLink QGS
4250 N. Fairfax Drive
Arlington, VA. 22203



██████████ contract. This letter supplements CenturyLink's notification of this proposed service discontinuance sent to ██████████ on December 14, 2018.

CenturyLink plans to recommend that agencies transition to a Hosted VoIP solution to ensure service continuity and our account teams are in the process of developing alternate solutions for these agencies. We will advise ██████████ when CenturyLink has obtained any necessary regulatory approvals.

The agencies impacted by this notification, their current services and monthly billings are identified below:



Please feel free to contact me with any additional information you deem necessary to execute a contract modification.

Sincerely,
Qwest Government Services, Inc. dba CenturyLink QGS

A handwritten signature in cursive script that reads "Kathryn Elsner-Kerch".

Kathryn Elsner-Kerch, Senior Contract Manager-Federal

Qwest Government Services, Inc.
dba CenturyLink QGS
4250 N. Fairfax Drive
Arlington, VA. 22203



The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink Communications, LLC formerly known as Embarq Communications, LLC and Qwest Communications, LLC d/b/a CenturyLink QCC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.


N-13-250

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, or via email on the Regulatory Authority for the Tribal Nations listed on the attached service list; and
- 5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.



Marjorie Herlth

April 4, 2019

Kay Ivey
Office of the Governor
600 Dexter Avenue
Montgomery, AL 36130

Alabama Public Service Commission
P. O. Box 304260
Montgomery, AL 36130-4260

Mike Dunleavy
Office of the Governor
P. O. Box 110001
Juneau, AK 99811-0001

Regulatory Commission of Alaska
Suite 300
701 West 8th Avenue
Anchorage, AK 99501-3469

Doug Ducey
Office of the Governor
Executive Tower
1700 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2996

Asa Hutchison
Office of the Governor
500 Woodlane Street
Little Rock, AR 72201

Arkansas Public Service Commission
P. O. Box 400
Little Rock, AR 72203-0400

Gavin Newsom
Office of the Governor
c/o State Capitol
Suite 1173
Sacramento, CA 95814

California Public Utilities Commission
California State Building
505 Van Ness Avenue
San Francisco, CA 94102-3298

Jared Polis
Office of the Governor
136 State Capitol
Denver, CO 80203-1792

Colorado Public Utilities Commission
Suite 250
1560 Broadway
Denver, CO 80202

Ned Lamont
Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, CT 06106

Connecticut Public Utilities Regulatory
Authority
10 Franklin Square
New Britain, CT 06051

John C. Carney Jr.
Office of the Governor
150 Martin Luther King Jr. Blvd. South
2nd Floor
Dover, DE 19901

Delaware Public Service Commission
Cannon Building, Suite 100
861 Silver Lake Boulevard
Dover, DE 19904

Muriel Bowser
Executive Office of the Mayor of the
District of Columbia
1350 Pennsylvania Avenue, N.W.
Suite 316
Washington, DC 20004

District of Columbia Public Service
Commission
1325 G Street, N.W.
Suite 800
Washington, DC 20005

Ron DeSantis
Office of Governor
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Brian Kemp
Office of the Governor
206 Washington Street
111 State Capitol
Atlanta, GA 30334

Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-9052

David Ige
Office of the Governor
Executive Chambers
State Capitol
Honolulu, HI 96813

Hawaii Public Utilities Commission
456 South King Street
Room 103
Honolulu, HI 96813

Brad Little
Office of the Governor
State Capitol
P. O. Box 83720
Boise, ID 83720

Idaho Public Utilities Commission
P. O. Box 83720
Boise, ID 83720-0074

J.B. Pritzker
Office of the Governor
207 State House
Springfield, IL 62706

Illinois Commerce Commission
Suite C-800
160 North LaSalle Street
Chicago, IL 60601

Eric Holcomb
Office of the Governor
Statehouse
Indianapolis, IN 46204-2797

Indiana Utility Regulatory Commission
PNC Center
Suite 1500 E
101 West Washington Street
Indianapolis, IN 46204

Kim Reynolds
Office of the Governor
1007 East Grand Avenue
Des Moines, IA 50319

Iowa Utilities Board
Room 69
1375 East Court Avenue
Des Moines, IA 50319-0069

Laura Kelly
Office of the Governor
Capitol
300 SW 10th Avenue, Suite 241S
Topeka, KS 66612-1590

Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Matt Bevin
Office of the Governor
700 Capitol Avenue, Suite 100
Frankfort, KY 40601

Kentucky Public Service Commission
P. O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

John Bel Edwards
Office of the Governor
P. O. Box 94004
Baton Rouge, LA 70804

Louisiana Public Service Commission
P. O. Box 91154
Baton Rouge, LA 70821-9154

Janet T. Mills
Office of the Governor
#1 State House Station
Augusta, ME 04333-0001

Maine Public Utilities Commission
18 State House Station
Augusta, ME 04333-0018

Larry Hogan
Office of the Governor
100 State Circle
Annapolis, MD 21401-1925

Maryland Public Service Commission
16th Floor
6 St. Paul Street
Baltimore, MD 21202-6806

Charlie Baker
Office of the Governor
Massachusetts State House
Room 280
Boston, MA 02133

Massachusetts Department of
Telecommunications & Cable
100 Washington Street
Suite 820
Boston, MA 02118

Gretchen Whitmer
Officer of the Governor
P. O. Box 30013
Lansing, MI 48909

Michigan Public Service Commission
P. O. Box 30221
Lansing, MI 48909

Tim Walz
Office of the Governor
116 Veterans Service Building
20 W. 12th Street
St. Paul, MN 55155

Minnesota Public Utilities Commission
121 7th Place East
Suite 350
St. Paul, MN 55101-2147

Phil Bryant
Office of the Governor
P. O. Box 139
Jackson, MS 39205

Mississippi Public Service Commission
501 N. West Street, Suite 201A
Woolfolk Building
Jackson, MS 39201-1174

Mike Parson
Office of the Governor
P. O. Box 720
Jefferson City, MO 65102

Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102-0360

Steve Bullock
Office of the Governor
P. O. Box 200801
Helena, MT 59620-0801

Montana Public Service Commission
P. O. Box 202601
Helena, MT 59620-2601

Pete Ricketts
Office of the Governor
Lincoln Office/State Capitol
P. O. Box 94848
Lincoln, NE 68509-4848

Nebraska Public Service Commission
Suite 300
1200 N Street
Lincoln, NE 68508

Steve Sisolak
Office of the Governor
State Capitol Building
101 N. Carson Street
Carson City, NV 89701

Public Utilities Commission of Nevada
1150 E. William Street
Carson City, NV 89701-3109

Chris Sununu
Office of the Governor
State House
107 North Main Street
Concord, NH 03301

New Hampshire Public Utilities
Commission
Suite 10
21 South Fruit Street
Concord, NH 03301-2429

Phil Murphy
Office of the Governor
P. O. Box 001
Trenton, NJ 08625

New Jersey Board of Public Utilities
44 S. Clinton Avenue
Trenton, NJ 08625

Michelle Lujan Grisham
Office of the Governor
490 Old Santa Fe Trail, Room 400
Santa Fe, NM 87501

New Mexico Public Regulation Commission
1120 Paseo de Peralta
P. O. Box 1269
Santa Fe, NM 87504

Andrew M. Cuomo
Office of the Governor
NYS State Capitol Building
Albany, NY 12224

New York State Public Service Commission
Empire State Plaza
Agency Building 3
Albany, NY 12223-1350

Roy Cooper
Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

Doug Burgum
Office of the Governor
600 E Boulevard Avenue
Bismarck, ND 58505-0001

North Dakota Public Service Commission
Department 408
600 E Boulevard
Bismarck, ND 58505-0480

Mike DeWine
Office of the Governor
Riffe Center, 30th Floor
77 South High Street
Columbus, OH 43215-6117

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

Kevin Stitt
Office of the Governor
Oklahoma State Capitol
2300 N. Lincoln Blvd., Room 212
Oklahoma City, OK 73105

Oklahoma Corporation Commission
P. O. Box 52000
Oklahoma City, OK 73152-2000

Kate Brown
Office of the Governor
900 Court Street, NE
Suite 160
Salem, OR 97301

Public Utility Commission of Oregon
P. O. Box 1088
Salem, OR 97308-1088

Tom Wolf
Office of the Governor
508 Main Capitol Building
Harrisburg, PA 17120

Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

Gina M. Raimondo
Office of the Governor
82 Smith Street
Providence, RI 02903

Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

Henry McMaster
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201

Public Service Commission of South
Carolina
101 Executive Center Drive
Suite 100
Columbia, SC 29210

Kristi Noem
Office of the Governor
500 East Capitol Avenue
Pierre, SD 57501

South Dakota Public Utilities Commission
Capitol Building, 1st Floor
500 East Capitol Avenue
Pierre, SD 57501-5070

Bill Lee
Office of the Governor
State Capitol, 1st Floor
Nashville, TN 37243

Tennessee Regulatory Authority
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Greg Abbott
Office of the Governor
P. O. Box 12428
Austin, TX 78711-2428

Public Utility Commission of Texas
1701 N. Congress Avenue
P. O. Box 13326
Austin, TX 78711-3326

Gary Herbert
Office of the Governor
350 North State Street, Suite 200
P. O. Box 142220
Salt Lake City, UT 84114-2220

Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South
Salt Lake City, UT 84111

Phillip Scott
Executive Office of the Governor
109 State Street, Pavilion
Montpelier, VT 05609

Vermont Public Service Board
112 State Street
Montpelier, VT 05620-2701

Ralph Northam
Office of the Governor
P. O. Box 1475
Richmond, VA 23218

Virginia State Corporation Commission
P. O. Box 1197
Richmond, VA 23218

Jay Inslee
Office of the Governor
P. O. Box 40002
Olympia, WA 98504-0002

Washington Utilities and Transportation
Commission
P. O. Box 47250
Olympia, WA 98504-7250

Jim Justice
Office of the Governor
State Capitol
1900 Kanawha Boulevard, East
Charleston, WV 25305

Public Service Commission of West
Virginia
201 Brooks Street
Charleston, WV 25301

Tony Evers
Office of the Governor
115 East Capitol
Madison, WI 53702

Public Service Commission of Wisconsin
P. O. Box 7854
Madison, WI 53707-7854

Mark Gordon
 Office of the Governor
 2323 Carey Avenue
 Cheyenne, WY 82002-0010

Wyoming Public Service Commission
 Hansen Building
 2515 Warren Avenue
 Suite 300
 Cheyenne, WY 82002

Secretary of Defense
 Attn. Special Assistant for Telecommunications
 Pentagon
 Washington, DC 20301

Ak-Chin Indian Community	rmiguel@ak-chin.nsn.us
Arapaho Tribe of the Wind River Reservation, Wyoming	nora.willow@northernarapaho.com
Bad River Band of the Lake Superior Tribe of Chippewa Indians of the Bad River Reservation, Wisconsin	MikeW@badriver-nsn.gov
Burns Paiute Tribe	TribalCouncil@burnspaiute-nsn.gov
Cherokee Nation	bill-baker@cherokee.org
Cheyenne River Sioux Tribe of the Cheyenne River Reservation, SD	haroldcfrazier@yahoo.com
Cocopah Tribe of Arizona	cocotcsec@cocopah.com
Confederated Salish & Kootenai Tribes of the Flathead Reservation	council@cskt.org
Confederated Tribes and Bands of the Yakama Nation	JoDe@yakama.com
Confederated Tribes of Warm Springs	lynn.davis@wstribe.org
Confederated Tribes of Siletz Indians of Oregon	dpigsley@msn.com BrendaB@ctsi.nsn.us
Confederated Tribes of the Chehalis Reservation	chairman@chehalisribe.org
Confederated Tribes of the Colville Reservation	neeka.somday@colvilletribes.com
Confederated Tribes of the Grand Ronde Community of Oregon	cheryle.kennedy@grandronde.org
Confederated Tribes of the Umatilla Indian Reservation	garyburke@ctuir.org margaritebecenti@ctuir.org
Coushatta Tribe of Louisiana	triciaponcho@coushattatribela.org
Cowlitz Indian Tribe	wiyall@cowlitz.org

Crow Tribe of Montana	solomon.littleowl@crow-nsn.gov leah.dust@crow-nsn.gov
Eastern Shoshone Tribe of the Wind River Reservation, Wyoming	cwagon@easternshoshone.org
Flandreau Santee Sioux Tribe of South Dakota	president@fsst.org
Forest County Potawatomi Community, Wisconsin	Ned.DanielsJr@fcpotawatomi-nsn.gov
Fort McDowell Yavapai Nation, Arizona	bburnette@ftmcdowell.org
Grand Traverse Band of Ottawa and Chippewa Indians, Michigan	Thurlow.McClellan@gtbindians.com
Ho-Chunk Nation of Wisconsin	wilfrid.cleveland@ho-chunk.com
Hoh Indian Tribe	Bernard.Afterbuffalo@hohtribe-nsn.org
Iowa Tribe of Kansas and Nebraska	trhodd@iowas.org
Jamestown S'Klallam Tribe	rallen@jamestowntribe.org
Jena Band of Choctaw Indians	Chief@jenachoctaw.org
Kewa Pueblo, New Mexico (Pueblo of Santo Domingo)	bquintana@kewa-nsn.us
Kickapoo Tribe of Indians of the Kickapoo Reservation in Kansas	bwhitewater@yahoo.com Lester.Randall@ktik-nsn.gov
Klamath Tribes	don.gentry@klamathtribes.com
Lac Courte Oreilles Band of Lake Superior Chippewa Indians of Wisconsin	louis.taylor@lco-nsn.gov
Lac du Flambeau Band of Lake Superior Chippewa Indians of the Lac du Flambeau Reservation of Wisconsin	jwildcatsr@ldftribe.com
Las Vegas Tribe of Paiute Indians of the Las Vegas Indian Colony, Nevada	btso@lvpaiute.com
Lower Brule Sioux Tribe of the Lower Brule Reservation, SD	Chairman@lbst.org
Lower Elwha Tribal Community	fgcharles@elwha.org
Lower Sioux Indian Community in the State of Minnesota	Brian.Pendleton@lowersioux.com
Lummi Tribe of the Lummi Reservation	Stan.Choate@CenturyLink.com
Makah Indian Tribe of the Makah Indian Reservation	brittany.olson@makah.com
Minnesota Chippewa Tribe - Bois Forte Band (Nett Lake)	Catherine.Chavers@boisforte-nsn.gov
Minnesota Chippewa Tribe - Fond du Lac Band	kevindupuis@fdlrez.com
Minnesota Chippewa Tribe - Grand Portage Band	norman@grandportage.com
Minnesota Chippewa Tribe - Leech Lake Band	Faron.Jackson@llojibwe.org burt.howard@llbo.org
Minnesota Chippewa Tribe - Mille Lacs Band	melanie.benjamin@millelacsband.com
Minnesota Chippewa Tribe - White Earth Band	terrence.tibbetts@whiteearth-nsn.gov

Minnesota Chippewa Tribe, Minnesota (Six component reservations: Bois Forte Band (Nett Lake); Fond du Lac Band; Grand Portage Band; Leech Lake Band; Mille Lacs Band; White Earth Band)	gfrazier@mnchippewatribe.org
Muckleshoot Indian Tribe	virginia.cross@muckleshoot.nsn.us
Navajo Nation, Arizona, New Mexico & Utah	russellbegaye@navajo-nsn.gov
Nez Perce Tribe	nptec@nezperce.org
Nisqually Indian Tribe	choke.ken@nisqually-nsn.gov
Oneida Nation	thill7@oneidanation.org
Paiute Indian Tribe of Utah (Cedar Band of Paiutes, Kanosh Band of Paiutes, Koosharem Band of Paiutes, Indian Peaks Band of Paiutes, and Shivwits Band of Paiutes)	sparashonts@utahpaiutes.org
Pascua Yaqui Tribe of Arizona	robert.valencia@pascuayaqui-nsn.gov
Port Gamble S'klallam Tribe	dwellman@pgst.nsn.us
Prairie Band Potawatomi Nation	Liana@pbnation.org
Prairie Island Indian Community in the State of Minnesota	daniel.derudder@piic.org blake.johnson@piic.org
Pueblo of Acoma, New Mexico	governor@puebloofacoma.org
Pueblo of Cochiti, New Mexico	governor@pueblodecochiti.org
Pueblo of Isleta, New Mexico	Poigov@isletapueblo.com
Pueblo of Nambe, New Mexico	governor@nambepueblo.org
Pueblo of Picuris, New Mexico	governor@picurispueblo.org
Pueblo of Pojoaque, New Mexico	LEdwards@pojoaque.org
Pueblo of San Felipe, New Mexico	ssandoval@sfpueblo.com
Pueblo of San Ildefonso, New Mexico	governor@sanipueblo.org
Pueblo of Sandia, New Mexico	snmontoya@sandiapueblo.nsn.us
Pueblo of Santa Ana, New Mexico	governors@santaana-nsn.gov
Pueblo of Taos, New Mexico	governor@taospueblo.com
Pueblo of Tesuque, New Mexico	cquintana@pueblooftesuque.org
Pueblo of Zia, New Mexico	tammylpino@yahoo.com
Puyallup Tribe of the Puyallup Reservation	angel.robertiello@puyalluptribe.com
Quechan Tribe of the Fort Yuma Indian Reservation - AZ & CA	executivesecretary@quechantribe.com
Quileute Tribe of the Quileute Reservation	renee.woodruff@quileutetribe.com
Quinault Indian Nation	fsharp@quinault.org
Red Cliff Band of Lake Superior Chippewa Indians of Wisconsin	Richard.Peterson@redcliff-nsn.gov
Red Lake Band of Chippewa Indians	dseki@redlakenation.org
Rosebud Sioux Tribe of the Rosebud Indian Reservation, South Dakota	rodney.bordeaux@rst-nsn.gov
Sac and Fox Nation of Missouri in Kansas and Nebraska	chief@sacandfoxnation-nsn.gov
Sault Ste. Marie Tribe of Chippewa Indians, Michigan	aaronpayment@saulttribe.net

Seminole Tribe of Florida (Big Cypress and Brighton Reservations)	Chairman@semtribe.com
Shakopee Mdewakanton Sioux Community of Minnesota+A85	dawn.blanchard@shakopeedakota.org
Shoshone-Bannock Tribes of the Fort Hall Reservation	nsmall@sbtribes.com
Shoshone-Paiute Tribes of the Duck Valley Reservation, Nevada	howard.tedl@shopai.org
Sisseton-Wahpeton Oyate of the Lake Traverse Reservation	webadmin@swo-nsn.gov
Skokomish Indian Tribe	gmillier@skokomish.org
Snoqualmie Indian Tribe	virgil.wade@snoqualmietribe.us
Southern Ute Indian Tribe of the Southern Ute Reservation, Colorado	efrost@southernute-nsn.gov
Spokane Tribe of the Spokane Reservation	carole@spokanetribe.com
Squaxin Island Tribe of the Squaxin Island Reservation	acooper@squaxin.us
St. Croix Chippewa Indians of Wisconsin	March_8LewisT@stcroixtribalcenter.com
Standing Rock Sioux Tribe of North & South Dakota	info@standingrock.org
Suquamish Indian Tribe of the Port Madison Reservation	lforsman@suquamish.nsn.us
Tohono O'odham Nation of Arizona	edwardd.manuel@tonation-nsn.gov
Tonto Apache Tribe of Arizona	jdecola@tontoapache.org
Tunica-Biloxi Indian Tribe	msampson@paragoncasinoresort.com
Upper Sioux Community, Minnesota	kevinj@uppersiouxcommunity-nsn.gov
Ute Mountain Ute Tribe	hcuthair@utemountain.org
Winnebago Tribe of Nebraska	frank.white@winnebagotribe.com
Yavapai-Apache Nation of the Camp Verde Indian Reservation, Arizona	jrussell-winiecki@yan-tribe.org
Yavapai-Prescott Indian Tribe	ejones@ypit.com
Coquille Indian Tribe	brendameade@coquilletribe.org