

Antonia Hover

From: Diana Vizcarrondo
Sent: Wednesday, May 08, 2019 8:12 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20190038

Consumer correspondence for docket 20190038.

Sincerely,

Diana Vizcarrondo
Regulatory Specialist II
Office of Consumer Assistance

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Consumer Contact
Sent: Wednesday, May 08, 2019 8:07 AM
To: Diana Vizcarrondo
Subject: To CLK Docket 20190038

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Tuesday, May 07, 2019 6:55 PM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 128847

CUSTOMER INFORMATION

Name: Byron Knowlton III
Telephone: (850) 293-8468
Email: peace942@hotmail.com
Address: 636 Reservation Ave. Pensacola FL 32507

BUSINESS INFORMATION

Business Account Name: Byron Knowlton III
Account Number:
Address: 636 Reservation Ave. Pensacola FL 32507

COMPLAINT INFORMATION

Complaint: Other Complaint against Gulf Power Company

Details:

I'm contacting you to file a formal complaint in regards to an effort by NextEra operating Gulf Power to increase rates to Gulf Power customers citing the cost of restoration efforts in the recently impacted areas from hurricane Michael. I want to raise the concern that Gulf Power was recently purchased by another company, NextEra and is being operated by a profitable conglomerate. The Q1 financial statements of NextEra attributed only to operating Gulf Power suggest a net income for the quarter of 31 million after expenses and an operating income of 57 million. As a consumer I am aware that companies that provide public services either insure or self-insure to guarantee stability to their operations.

I implore you to halt the request rate hike of \$8 per user. I'm also aware that the Gulf Power operation was forced to sell to NextEra as a failed venture project for a new age power facility failed. As a consumer with Gulf Power I also provided financial support for this failed venture that likely profited the decision makers without consequence. I do not agree with an \$8 restoration price as I'm not an insurer and I pay my bills monthly. It is the burden of the operator to insure their operation and not the consumer.